
Sue Kastensen

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About Me

Example story (not my story): It's good to be back but I have had a few challenges . While in prison I learned a lot about what I can become and have new desires and goals. Overall I really want to live near my daughter who is now 6 years old. I am through trying to take shortcuts, not only am I unwilling to take that risk but am also morally against some of my previous shortcuts. It's too late for me to live in the same house as my ex-husband and our daughter but hopefully I can become someone they are proud to know. After I get back on my feet and can afford some classes, I would like to become a software developer. Through my skills, previous employment, and education, I hope to find a career and start a college savings account for my daughter.

Employment

Work / Experience History

- **Jefferson City & Cameron, WI**
2000-2003
Temporary Assignments
Store Clerk/Stocker, Library Clerk/Data Entry Clerk, Computer Operator/Data Entry Clerk, Chapel Head Clerk, AM/PM Baker/Store Clerk
- **State of Wisconsin (Green Bay Correctional Institution); Allouez, Wisconsin**
2003-2008
Kitchen Worker
Cleaned the grill, food preparation surfaces, counters, and floors. Met high quality standards for food preparation, service, and safety.
- **Fair Shake**
2008-2012
Website Administrator and Company Information Technician
Reply to Common Inquiry, Project Co-conceptualize, Professional Document Creation, Community Outreach, Understand and Correct Technological Hardware/Software
- **Ebenezer's Wood-Fired Pizza**
1998-2000
Pizza/Line Cook
Cooking Pizza and other Italian Dishes, Prepping, Cleaning
- **Fair Shake Furniture Recycle**
2011-2012
Furniture Mover
On Saturdays, Fair Shake Furniture Recycle gets together in a few groups. One group goes door to door asking if houses have spare furniture. Another group with a truck receives calls from the first group about houses willing to give furniture and picks the furniture up and donates it to former felon housing groups. I have been working weekends for almost a year moving heavy furniture.
- **LaCrosse County Humane Society**
2010-2011
Pet washer, walker, trainer
In 2010 I decided to donate some time to find homes for stray animals. I came

to the Humane Society to walk dogs, clean dogs and cages, and train dogs. I believe that the more dogs spend quality-time with humans, the better behaved they become and the better chance they have of finding a home.

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Skills

- **Experience working in a professional kitchen environment.**
Cooking Soups, Sauces, Roasting Meats, regulate cooling and heating temperatures and times. Speed and project management.
- **Quick Learning**
My previous employment required that I constantly learn new skills as the scope of the project expanded.
- **Computer**
I love working on computers and everything about them. I can install/replace/repair/diagnose hardware and software. I can type about 30 words per minute and moderately-thoroughly understand most applications and operating systems.
- **Website**
Building, Maintaining, Updating, Installing Server Software, Moving, Backing Up, Troubleshooting
- **Bicycle Tinkering**
I learned to tune bicycles through YouTube demonstrations. I can now work on Derailleurs, Brakes, Tires, Wheels, Spokes, Shocks, Cranks, Headsets

Special Recognitions

- Employee of the month - Ebenezer's Pizza (March and April, 2007) See a scanned copy of the award in my Documents section.

Education

Education History

- **Self Taught Online Courses - Website Development**
2006-2008
HTML, basic PHP, basic MySQL, basic Javascript
Through YouTube videos and online tutorials I taught myself basic webdesign. I now know enough to build websites from scratch that have dynamic pages and dynamic menus. I can create, read, update and delete entries to a database and feed those databases to be viewed comfortably on pages. I can also build websites using static pages or using content management systems like ModX or WordPress.
- **Self Taught Online Courses - Office Software**
2006-2008
Word Processing, Spreadsheets, Presentations, PDF Creation
Through a lot of use and online tutorials I discovered how to professionally use Word Processing software, create Calculating Spreadsheets, present ideas visually and create attractive brochures, handouts or booklets that are easy to print.
- **Self Taught Online Courses - Image Editing/Creation**
2006-2010
Proficient in editing Vector Images, Layered PNGs, Extracting Elements from finished images, or editing any flat image type.
I have become proficient in nearly all aspects of creating logos, visual elements in websites, sharpening out-of-focus photos and fitting lower quality

images for published documents. I have learned to imagine the final image and understand the path through many types of software to achieve the result of the vision.

- **Self Taught Through Books - Dog Training/Care**

2002-2012

House Breaking, Tricks, Bad Behavior Resolutions, Recognizing Illness, Coming up with a life the dog enjoys and so is more agreeable.

I have trained three dogs completely and adjusted training on the nine others I have lived with. I am used to training dogs and resolving negative behavior. I recognize illnesses and can suggest diets and exercise schedules that will benefit the owner's experience with the pet.

- **General Equivalency Diploma**

2008-2008

Western Technical College

Certification that I have high school level academic skills. See a scanned copy of the certificate in my Documents section.

Training History

- **Administration**

2009-2012

At Fair Shake I was trained to sharpen my written language skills, recognize pertinent information, listen to an individual's issues with company software, and come up with solutions that satisfy my superiors and users alike. I was taught how to listen well and speak on behalf of the organization. More training includes the ability to schedule and supply reports, write member news and reports, and communicate to a large group through email subscribers, social networking, and video creation.

Personal References

- **Pat Sr.**

Father

A good judge of my character. My father has been there for me and my daughter through our toughest times. He knows I am a different man now. Contact me for my father's phone number.

- **John**

Friend

He has been my friend my entire life. He can confirm my credibility and intentions. Contact me for John's phone number.

- **Dr. Chris Larson**

Neighbor

I did a few odd jobs that Chris needed. She can verify my work ethic and skill. I cleaned her yard, fixed her computers and varnished her deck. Contact me for Chris's email or phone number.

VERIFIED REFERENCES

Hobbies

- Self education Hiking

Interests

- Parenting Technology Spanish language History Philosophy

Favorite Quote

- The richest person is not the one who has the most, but the one who needs the least. —Unknown Author

MY DOCUMENTS