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# RESOURCE GUIDE

## NAVIGATING YOUR OPTIONS

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### Revised: April 2022

We work hard to keep this information accurate, but it's constantly changing. Please find our most current Resource Guide on our website:

[www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/resource-guide](http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/resource-guide)

### Looking for something specific?

To search a keyword (ex: "Meals on Wheels"), **press & hold CTRL + F** on your keyboard.



## Skip to the [Table of Contents](#)

**How to reach us: Monday-Friday 8:00am-4:30pm**



715-726-7777  
Toll free: 888-400-6920



711 N Bridge Street Room 118  
Chippewa Falls, WI 54729



[adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)  
(fax) 715-738-2589



[www.co.chippewa.wi.us/ADRC/](http://www.co.chippewa.wi.us/ADRC/)



[Facebook.com/ADRCChippewaCo](https://www.facebook.com/ADRCChippewaCo)



[Bridging Chippewa County](#)

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# What is an ADRC?



715-726-7777 or 1-888-400-6920

The Aging and Disability Resource Center (ADRC) is a public office where people can find help in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, email, or in a visit to your home.

**Benefits counseling** – Accurate and current information on private and government benefits and programs. “Red tape cutters” on problems related to Medicare, Social Security, and other benefits.

**Dementia support** - Connects individuals, and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

**Family caregiver services** – Consultation with individuals and families, support group, respite programs, educational materials.

**Health & Wellness Programs** – Healthy living programs, falls prevention workshops, nutrition education, and caregiver support workshops.

**Information & Assistance** – Consultation and advice about the options available to meet an individual’s support and care needs, including enrollment into publicly funded programs (Family Care and IRIS).

**Meals-on-Wheels** – Meals are delivered to homebound adults age 60+ and includes a check on their well-being. Meals provided to persons of ALL income levels with a suggested donation requested.

**Medicare/supplemental insurance counseling** – Help with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.

**Senior Dining** – Healthy, appetizing meals served at various locations in the county. Opportunity for visiting with friends, volunteering. Meals provided to persons of ALL income levels with a suggested donation requested.

**Transportation** – Information about transportation choices.

**Youth Transition Services** - Information about resources available when youth with disabilities reach adulthood.

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## Computer Tips & Tricks

1. Click on a category to jump to that page.
2. To return to this Table of Contents, click on the highlighted text in the Footer/bottom of any page.
3. Zoom in: Hold down **CTRL + plus sign** on your keyboard.
4. Skip to next page: Enter key.
5. To find by keyword (example: "food"), press & hold **CTRL + F** on your keyboard, type your keyword and hit Enter.

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Abuse & Neglect

## Adult Protective Services

For reporting suspected abuse of vulnerable adults in Chippewa County. Assistance with guardianship & protective placement.

**715-726-7788 Option #3**

[apsreferral@co.chippewa.wi.us](mailto:apsreferral@co.chippewa.wi.us)

711 N Bridge St, Chippewa Falls, WI

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## Bolton Refuge House

Advocates available to help 24/7. Operates an 18-bedroom emergency shelter for individuals in imminent danger of violence in their current living situation.

**715-834-9578**

[www.boltonrefuge.org](http://www.boltonrefuge.org)

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## Child Protective Services

**715-726-7788** press 1.

After hours & business hours

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## Family Support Center

Advocacy, crisis hotline, emergency shelter & more.

**24/7 hotline: 715-723-1138**

[www.familysupportcentercf.com](http://www.familysupportcentercf.com)

Email: [familysupport@fscf.org](mailto:familysupport@fscf.org)

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## Long Term Care Ombudsman

Advocates on behalf of residents in long term care facilities and members of FamilyCare & IRIS programs

**Ages 60+: 800-815-0015**

**Age 18-59: 800-928-8778**

[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

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## Wisconsin Division of Quality Assurance

For reporting allegations of abuse or neglect by facility staff or home health workers.

**(800) 642-6552**

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## Safe at Home

State program that provides a confidential substitute address to be used by victims of actual or threatened abuse.

[www.doj.state.wi.us/ocvs/safe-home](http://www.doj.state.wi.us/ocvs/safe-home)

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## WI Elder Abuse Hotline

Refers callers to the local agency to investigate elder abuse. For persons in Chippewa County, see Adult Protective Services listing above.

**833-586-0107**

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# Adult Day Services

## **Adult Day Care of Chippewa Valley**

2441 New Pine Dr, Altoona, WI

**715-832-8811**

[www.graceluthfound.com](http://www.graceluthfound.com)

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## **Grace Adult Day Services**

2050 County Trunk I, Chippewa Falls, WI

**715-738-1925**

[www.graceluthfound.com](http://www.graceluthfound.com)

Email: [mcurry@graceluthfound.com](mailto:mcurry@graceluthfound.com)

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## **WI Dept of Health Services**

Updates list quarterly

[dhs.wisconsin.gov/library/adccchip.htm](http://dhs.wisconsin.gov/library/adccchip.htm)

Click "File Upload"

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# Advocacy & Support

## **Aging & Disability Resource Center**

Advocates provide individual and systems advocacy; provide resources for older adults & adults with disabilities.

715-726-7777

**Toll Free: 888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Alzheimer's Association**

**24/7 Helpline 800-272-3900**

[www.alz.org/help-support](http://www.alz.org/help-support)

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## **Autism Society of Wisconsin**

888-428-8476

[www.autismgreaterwi.org](http://www.autismgreaterwi.org)

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## **Barrier Busters, United Cerebral Palsy**

Serves people with *any kind* of disability.

715-832-1782

[www.ucpwcw.org](http://www.ucpwcw.org)

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## **Center for Independent Living of Western WI (CILWW)**

Also may be able to assist with completing miscellaneous paperwork.

715-514-4200

**Toll free: 1-800-228-3287**

[www.cilww.com](http://www.cilww.com)

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## **Disability Rights, WI**

877-338-3724

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

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## **Epilepsy Foundation of Western WI**

715-835-4455

[www.epilepsywisconsin.org](http://www.epilepsywisconsin.org)

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## **Family Support Center**

Counseling, individual & systems advocacy, restraining order assistance & preparation, safety planning, sheltering, and more.

**24/7 hotline: 715-723-1138**

[www.familysupportcentercf.com](http://www.familysupportcentercf.com)

Email: [familysupport@fscf.org](mailto:familysupport@fscf.org)

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## **Long Term Care Ombudsman**

Advocates on behalf of residents in long term care facilities and members of FamilyCare & IRIS programs

**Ages 60+: 800-815-0015**

**Age 18-59: 800-928-8778**

[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

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## **Office for the Deaf & Hard of Hearing**

715-836-2107

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

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## **Office for the Blind & Visually Impaired**

715-502-9355

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

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## **Stout Vocational Rehabilitation Institute**

715-232-1410

[www.uwstout.edu/svri](http://www.uwstout.edu/svri)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.



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**Survival Coalition of WI**

Influences the political process to create a society where people with disabilities are full & equal participants in community life.

[www.survivalcoalitionwi.org/index.php/about/](http://www.survivalcoalitionwi.org/index.php/about/)  
Email: [SurvivalCoalitionwi@gmail.com](mailto:SurvivalCoalitionwi@gmail.com)

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**The Arc Wisconsin**

Works to develop programs & advocate for public policy giving people with intellectual and developmental disabilities the opportunity to learn, live and work inclusively in their communities.

Eau Claire & Dunn County Chapters  
Email: [office@thearcauclaire.com](mailto:office@thearcauclaire.com)  
Email: [audun@arcofdunncounty.org](mailto:audun@arcofdunncounty.org)  
Web: <https://arcwi.org/about/>

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**Upper Midwest Pension Rights Project**

Provides free assistance, education, advocacy & legal counseling on issues related to pensions of any kind (other than Social Security).

**Toll Free: 866-783-5021**  
**Phone: 651-251-5765**  
[www.midwestpensions.org](http://www.midwestpensions.org)

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**WI Aging Advocacy Network**

Helps shape public policy that improves the quality of life of older people.

**715-677-6723**  
[gwaar.org/wisconsin-aging-advocacy-network](http://gwaar.org/wisconsin-aging-advocacy-network)

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**WI Board for People with Developmental Disabilities (WBPDD)**

**888-332-1677**  
[www.wi-bpdd.org/index.cfm](http://www.wi-bpdd.org/index.cfm)

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**WI Guardianship Support Center**

**855-409-9410**  
[www.gwaar.org/gsc](http://www.gwaar.org/gsc)

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# Assisted Living

**Community Based Residential Facilities (CBRF):** Place where adults who are not related to the operator/administrator reside to receive care, treatment or services that is above the level of room & board and that may include up to three hours per week of nursing care per resident. CBRFs range in size from 5-257 beds.

**Residential Care Apartment Complexes (RCAC):** Independent apartment complex where 5+ adults reside, with each apartment having a lockable entrance and exit, kitchen, individual bathroom, sleeping and living area.

**Adult Family Home (AFH):** It's a place where 3-4 adults who are not related to the operator reside and receive care, treatment or services. The rate would reflect more than room and board. It may include up to seven hours per week of nursing care per resident. One- and Two-bed AFH's are defined & regulated differently. Find an online directory maintained by the state: [www.dhs.wisconsin.gov/guide/afh.htm](http://www.dhs.wisconsin.gov/guide/afh.htm).

**Choosing an Assisted Living Facility:** Provides responses to Frequently Asked Questions (FAQ's) and a checklist for comparing facilities: [dhs.wisconsin.gov/publications/p6/p60579.pdf](http://dhs.wisconsin.gov/publications/p6/p60579.pdf)

♥ **Facility self-identifies as having ability to meet specific needs of persons with memory loss. This does not require certification or different licensing.**

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♥ **[Aggie's Country Living](#)** **715-288-6333**  
14135 150th Ave, Bloomer

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**[Meadowbrook at Bloomer](#)** **715-568-2503**  
1840 Priddy St, Bloomer

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♥ **[Care Partners-Country Terrace](#)**  
**Bloomer:** 406B Priddy St **Bloomer: 715-568-9140**  
**Stanley:** 804 Pine St **Stanley: 715-644-3444**

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**[Chippewa Manor Residential Living](#)** **715-726-2123**  
756 Irvine St, Chippewa Falls

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**[Comforts of Home](#)** **715-720-8912**  
1224 Pumphouse Rd, Chippewa Falls

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♥ **[Dove Healthcare Rutledge Home](#)** **715-723-5566**  
300 Bridgewater Ave, Chippewa Falls

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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<b><u>Midwest Gratus</u></b>	<b>715-861-5320</b>
1126 Evergreen Ln, Chippewa Falls	
<b><u>Home Suite Home</u></b>	<b>715-726-1113</b>
13362 98th Ave, Chippewa Falls	
<b><u>Hopes &amp; Dreams Adult Family Home</u></b>	<b>715-289-5300</b>
121 N Pine St, Cadott	
<b><u>♥ The Homeplace of Stanley</u></b>	<b>715-644-2136</b>
225 E 4th Ave, Stanley	
<b><u>♥ Lake Hallie Memory Care</u></b>	<b>715-738-0011</b>
4407 124th St, Chippewa Falls	
<b><u>Our House Senior Living Assisted Living</u></b>	<b>715-723-6840</b>
115 Marrs St, Chippewa Falls	
<b><u>♥ Memory Care:</u></b> 105 Marrs St, Chippewa Falls	Memory Care: <b>715-723-6037</b>
<b><u>Wissota Place</u></b>	<b>715-720-9710</b>
2801 Cty Hwy I, Chippewa Falls	

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# Caregiver Support

Also see [Support Groups](#)

## **Aging & Disability Resource Center (ADRC)**

Information & resources that support caregivers including home care, home-delivered meals, personal response systems & more.

715-726-7777

Toll free: 888-400-6920

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Alzheimer's & Dementia Alliance of WI**

Guides through the complex maze of issues that can arise by offering personal consultations, education, access to resources and advocacy.

608-232-3400

[www.alzisc.org/](http://www.alzisc.org/)

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## **Alzheimer's Association**

Educational workshops, support, & resources to help caregivers understand dementia better & learn skills to respond to daily challenges.

24/7 Helpline 800-272-3900

[www.alz.org/help-support/caregiving](http://www.alz.org/help-support/caregiving)

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## **American Cancer Society**

The Caregiver Resource Guide is a tool for caregivers of someone with cancer.

800-227-2345

[www.cancer.org/treatment/caregivers/caregiver-resource-guide.html](http://www.cancer.org/treatment/caregivers/caregiver-resource-guide.html)

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## **American Parkinson Disease Association**

Individuals with Parkinson disease may be eligible for a stipend to be used for respite care services.

608-229-7628

Click [here](#) to apply online

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## **Dementia Care Specialist - ADRC**

Local expert on Alzheimer's disease & dementias that connects individuals to community resources.

715-738-2584

Toll free: 888-400-6920

Email: [cberscheit@co.chippewa.wi.us](mailto:cberscheit@co.chippewa.wi.us)

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## **Family Caregiver Support Programs**

Financial assistance to for short-term breaks for caregiver, adaptive equipment, & medical supplies.

715-726-7777

Toll free: 888-400-6920

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Powerful Tools for Caregivers**

Workshop series aimed at reducing caregiver stress and emphasizing self-care and communication.

715-726-7777

Toll free: 888-400-6920

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Respite Care Association of Wisconsin**

Grants, training, and support for caregivers.

608-222-2033

[respitecarewi.org/](http://respitecarewi.org/)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Dementia & Alzheimer's

Also see [Support Groups](#) | [Caregiver Support](#)

## **Alzheimer's & Dementia Alliance of WI**

Guides through the complex maze of issues that can arise by offering personal consultations, education, access to resources and advocacy.

**608-232-3400**

[www.alzwisc.org/](http://www.alzwisc.org/)

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## **Alzheimer's Association**

Educational workshops, support, & resources.

**24/7 Helpline 800-272-3900**

[www.alz.org/help-support/caregiving](http://www.alz.org/help-support/caregiving)

---

## **Dementia Care Specialist - ADRC**

Local expert on Alzheimer's disease and other dementias that connects individuals and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

**715-738-2584**

**Toll free: 888-400-6920**

Email:

<mailto:cberscheit@co.chippewa.wi.us>

[Website: Click here](#)

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## **Dementia Coalition of Chippewa County**

Creates awareness & support for those living with dementia, their loved ones & the community.

**715-726-7777**

Meetings are 4th Wednesdays monthly

[Local Resource Guide](#)

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## **Memory Care Clinics**

Offers evaluations to diagnose the stage and type of dementia, or if there is something else that may be causing memory concerns. Information, treatment options, and support are also provided. A referral from a primary care physician is not required. It is suggested that you contact your insurance provider to ensure the evaluations will be covered by your plan. Appointments are typically booked out several weeks in advance.

Marshfield Clinic Memory Disorders

**866-333-1996 or 715-858-4500**

Mayo Clinic Health System Memory Care

**888-838-4777 or 715-838-1900**

Prevea Eau Claire Family Medicine Clinic

**888-703-2778 or 715-839-5175**

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## **Dementia Friendly Businesses**

For businesses that want to become certified/trained, & for individuals looking for a list of dementia-friendly places in Chippewa County.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Family Caregiver Support Programs**

Financial assistance to for short-term breaks for caregiver, adaptive equipment, & medical supplies.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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### **Memory Café**

Safe, comfortable & engaging environments for those with memory loss & their caregivers. Refreshments served, no cost. Visit website for more information. Locations: Chippewa, Cornell, Eau Claire (note: some may be virtual).

**715-738-2584**

**Toll free: 888-400-6920**

Email: [cberscheit@co.chippewa.wi.us](mailto:cberscheit@co.chippewa.wi.us)  
[www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/dementia-care-specialist](http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/dementia-care-specialist)

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### **Memory Screening**

A free wellness tool that helps identify possible changes in memory and cognition.

**715-726-7777**

**Toll free: 888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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### **Virtual Dementia Tour**

No cost, 30-minute interactive learning experience designed to help understand the impact of dementia on behavior & emotional status.

[Azura Memory Care](#), **715-832-6696**

Our House Senior Living, **715-828-4182**

Safe@Home Senior Care, **715-271-1824**

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# Dental Resources



**Are you looking for a Medicaid or BadgerCare Plus dental provider?**

Use the [ForwardHealth search tool](#) to find a dental provider in other locations.

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## **AIDS Resource Center of Wisconsin- Eau Claire**

*505 S Dewey St St 107, Eau Claire*

Dental Care for patients with HIV.

**715-836-7710**

[www.arcw.org](http://www.arcw.org)

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## **Chippewa Valley Free Clinic**

For established patients including dental tele-health or just to ask a dental question.

**715-839-8477 ext 204**

**Appointment only: Tues 5-8pm**

[cvfreeclinic.org/services-and-hours/](http://cvfreeclinic.org/services-and-hours/)

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## **CVTC / Dental Hygiene Clinic**

*615 W Clairemont Ave, Eau Claire, WI*

Learning clinic (not free) that serves low income and Medicaid patients, and is 1/3 to 1/2 price of a private dental office. Services performed either by licensed dental professionals or students under their supervision. Up to \$5 co-pay for cleaning service with Medicaid/Badgercare.

**715-833-6271**

[cvtc.edu/community-members/dental-clinic](http://cvtc.edu/community-members/dental-clinic)

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## **Marshfield Clinic Dental Center**

A dental payment assistance program/sliding fee scale is available to patients with a limited income & out-of-pocket dental expenses & helps with Forward Health approved services. Talk with patient financial services at any dental center.

**Chippewa Falls: 715-738-2000**

[www.marshfieldclinic.org/Locations#clinics](http://www.marshfieldclinic.org/Locations#clinics)

Other locations include Rice Lake, Ladysmith, Marshfield, Black River Falls, and more.

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## **Wisconsin Dental Association**

Maintains list of clinics throughout the state that provide dental services to low-income, uninsured individuals.

[wda.org/your-oral-health/reduced-rate-dental-clinics](http://wda.org/your-oral-health/reduced-rate-dental-clinics)

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## **The Open Door Clinic**

The clinic will pay \$200 per patient per year for dental care. Not eligible to those on BadgerCare, Medicare, or Medicaid.

**715-720-1443**

First Presbyterian Church

130 W Central St. Chippewa Falls, WI 54729

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Emergency Relief

Also See: [Energy/Utility Assistance](#) | [Housing](#) | [Homeless/Emergency Housing](#)

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## CareLink

Gas cards in the amount of \$25 for those facing an emergency 1x/6mo. Funded by 15 churches. Proof of valid driver's license & Chippewa Co address. Also provides information on other resources.

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**715-723-5717**

Tue & Thu 10:00am-12:00pm  
First Presbyterian Church  
130 W Central St, Chippewa Falls

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## Lion's Club

Aid for disaster victims. Your local Chamber of Commerce or village/township clerk can give you the person's name or [check online](#).

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Holcombe: 715-595-4421  
Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)  
Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)  
Cornell: 715-239-3965

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## Red Cross

Disaster relief and response

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**877-618-6628**

3728 Spooner Ave, Altoona  
[www.redcross.org/about-us/our-work/disaster-relief.html](http://www.redcross.org/about-us/our-work/disaster-relief.html)

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## Cooling &/or Warming Centers

Cooling &/or centers are available to the public to escape dangerous heat or cold. These resources usually open "as needed" & subject to change.

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**Call 211\***

### \*2-1-1

Across the United States, 211 is a community's go-to resource. 24 hours a day, seven days a week, 211 specialists connect callers with the help they need. During times of disaster, 211 supports communities before and during disasters. That might be directing people to evacuation routes and shelters beforehand, or helping people get food, water and emergency supplies afterwards.



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# Employment

Resources for people with disabilities or older workers

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## **Catholic Charities**

The Adult Support Services Program offers a variety of opportunities for adults and those entering adulthood that have developmental disabilities and special needs.

<https://cclse.org/adult-support-program/>

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## **Chippewa River Industries (CRI)**

Individualized vocational program for persons preparing for competitive employment. Person centered help with soft skills, employability skills, team-building and independence.

**715-726-7822**

[www.crind.org/vocational/](http://www.crind.org/vocational/)

Email: [general@crind.org](mailto:general@crind.org)

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## **Division of Vocational Rehabilitation**

Federal/state program designed to obtain, maintain, and advance employment for people with disabilities.

**715-836-4263**

Email: [dvr@dwd.wisconsin.gov](mailto:dvr@dwd.wisconsin.gov)

[dwd.wisconsin.gov/dvr/about/default.htm](http://dwd.wisconsin.gov/dvr/about/default.htm)

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## **Department of Workforce Development**

Provides job services, training and employment assistance to people looking for work, at the same time as it works with employers on finding the necessary workers to fill current job openings. Also agency to apply for unemployment benefits.

**608-266-3131**

[dwd.wisconsin.gov/dwdsendmail/mailtodwd.aspx](http://dwd.wisconsin.gov/dwdsendmail/mailtodwd.aspx)

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## **Equal Employment Opportunity Commission**

For information regarding laws that apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages and benefits.

**1-800-669-4000**

<http://www.eeoc.gov>

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## **L.E. Phillips Career Development Center**

Provides meaningful and appropriate vocational services and employment opportunities for individuals with disabilities and disadvantages

**715-834-2771**

[www.lecdc.com](http://www.lecdc.com)

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## **Reach Inc.**

Provides adults with disabilities the opportunity to reach their highest potential in community-based employment.

**715-522-2763**

[www.reach-inc.org](http://www.reach-inc.org)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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**Ticket to Work**

Employment program for people with disabilities ages 18-64 who are interested in going to work, while keeping their Medicare or Medicaid.

**1-866-968-7842 or  
1-866-833-2967 (TTY)**

[www.ssa.gov/work/](http://www.ssa.gov/work/)

Email: [support@choosework.ssa.gov](mailto:support@choosework.ssa.gov)

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**Workforce Resource, Inc**

[Disability Program Navigator](#)

2829 Cty Highway I, Suite 2A, Chippewa

221 W Madison St, Eau Claire

[Chippewa Job Center](#): **715-723-2248**

[Eau Claire Job Center](#): **715-836-4263**

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# Financial Counseling

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## **Catholic Charities Financial Counseling**

**715-832-6644**

[www.cclse.org](http://www.cclse.org)

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## **UW-Extension**

Free financial coaching

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**715-726-7950**

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## **Consumer Credit Counseling**

Internal Revenue Service non-profit organizations that will help you find a workable solution to financial problems.

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**715-834-8500**

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## **Family Means**

**651-439-4840**

[www.familymeans.org/budget-credit-counseling.html](http://www.familymeans.org/budget-credit-counseling.html)

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## **Financial Counseling**

**715-456-4907**

[www.klenzfinancialcounseling.com](http://www.klenzfinancialcounseling.com)

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# Food & Nutrition

## Community Dining

### (ADRC) Senior Dining

Meal provided at public dining locations to anyone 60+ and a Chippewa County resident. Call a day ahead for reservation please. Meals are provided on a donation basis with a suggested donation posted at each location.

\*Due to COVID, some Senior Dining locations are replaced with Grab n' Go Meals. Must call the site for reservation & pick up instructions. Menus on website.

[www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals](http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals)

**Cornell** - Our Savior's Lutheran Church  
715-579-2910 Mon-Fri 11:30am

**SENIOR DINING ONLY at this location**

### Grab-n-Go at these locations

\***Bloomer** - Senior Citizens Center  
715-579-2889 Mon-Fri at 12pm

\***Chippewa Falls** - Senior Center  
715-579-2896 Mon-Fri 12pm

**Lake Holcombe Café** – 26314 276<sup>th</sup> St  
715-579-2910  
1<sup>st</sup> and 3<sup>rd</sup> Mondays 9:00-10:30am  
2<sup>nd</sup> and 4<sup>th</sup> Thursdays 11:00-12:30pm

### Agnes' Table - Legacy Community Center

Free hot meal.  
Breakfast Served Mon/Wed/Fri 8:00 am – 11:00 am  
Dinner Served Tue/Thur 5:00 – 6:30 pm

**715-861-3826**

26 W. Grand Avenue, Chippewa Falls

### Barnabas Christian Coffee House

Free dinner (alternate nights of Agnes' Table)  
Monday, Wednesday, Friday 5:30pm - 6:30pm

**715-404-5330**

19 West Spring Street, Chippewa Falls

### Bloomer Sunday Social Supper

Distribution: 2nd Sunday at 4:00pm

**715-568-3612**

2121 Duncan Road, Bloomer

### Nutrition – Come Now and Eat

Distribution: 4th Wednesday 4:30pm - 6:00pm

**715-289-4521**

215 East Seminary Street, Cadott

### We Care Sunday Meal

Serving: Last Sunday of each month.

**715-723-6048**

Our Saviour's Lutheran Church 1300  
Mansfield Street, Chippewa Falls

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Delivered Meals

## **Meals on Wheels - ADRC**

Delivered hot meals for homebound individuals aged 60+ living outside the city limits of Chippewa Falls. If living within city limits, see Mobile Meals.

**715-738-2590**

[ADRC@co.chippewa.wi.us](mailto:ADRC@co.chippewa.wi.us)

[www.co.chippewa.wi.us/government/agin-g-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels](http://www.co.chippewa.wi.us/government/agin-g-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels)

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## **Go Getters – Bloomer Area Food Pantry**

Volunteer grocery shoppers for people with health concerns or transportation issues.

**715-568-3733**

[www.bloomerfoodpantry.wixsite.com/bna-pantry/projects](http://www.bloomerfoodpantry.wixsite.com/bna-pantry/projects)

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## **Mom's Meals**

Provides fresh meals to the aging population. They prepare, package, & ship FRESH, ready to heat & eat. Meals will remain FRESH in your refrigerator for two full weeks. [Special Diets available](#)

**877-508-6667**

[www.momsmeals.com](http://www.momsmeals.com)

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## **Homestyle Direct**

Delivers home cooked meals directly to your door on a weekly or monthly basis. Arrives at your doorstep fully frozen, needing only to be thawed & heated in your microwave or oven. [Special Diets Available](#)

**866-735-0921**

[www.homestyledirect.com](http://www.homestyledirect.com)

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## **Mobile Meals**

Available to Chippewa Falls residents (within city limits) who are unable to prepare their own meals due to aging or health related issues.

**715-723-0486**

[www.cfmobilemeals.weebly.com](http://www.cfmobilemeals.weebly.com)

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# Pantries & Clothing Closets

If transportation is a barrier to getting food & you have a disability or age 60+, please call the ADRC Transportation Coordinator 715-738-2590 to ask about programs. In addition, your local pantry may offer some accommodation. Related: [Transportation Programs](#)



*Also has a clothing closet or resources*

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## 4 C's Food Pantry

Fridays 2:00pm - 4:00pm

**715-289-4941**

Christian Community Center  
329 Main St, Cadott



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## Bloomer Area Food Pantry, Inc.

Fridays 1:00pm - 4:00pm

*"Go Getters" offer assistance for those with health concerns or transportation issues.*

**715-568-3733**

**Leave a voicemail.**

808 Jackson St, Bloomer

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## Cornell Food Pantry

Tuesdays 4:00pm - 7:00pm

**715-202-3531**

401 South 2nd Ave, Cornell

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## First Presbyterian Church

Tues & Thurs 10:00am - 12:00pm

1st Tues monthly 5:00pm - 7:00pm

**715-723-5717**

130 W Central St, Chippewa Falls

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## Fruit of the Vine Pantry

1st & 3rd Tues 5:00pm - 6:30pm

2nd & 4th Tues 10:00am - 12:00pm

**715-203-0137**

W11581 Cty Hwy X, Stanley

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## Holcombe Food Pantry

2nd & 4th Tues 2:00pm - 5:00pm

**715-595-4967**

27841 Cty Hwy M, Holcombe

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## Jim Falls Community Food Pantry

Mondays 4:00pm - 6:00pm

13883 Cty Hwy S, Jim Falls

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## L.E. Phillips Career Development Center

Mon: Appointment only

Tue-Fri 9:00am-3:30pm

Pantry & outdoor "Blessing Box"

**715-861-5002**

508 N Bridge St, Chippewa Falls

[www.lecdc.org/chippewa-county-outreach.html](http://www.lecdc.org/chippewa-county-outreach.html)

[www.facebook.com/CDCOutreachOffice/](https://www.facebook.com/CDCOutreachOffice/)

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## Legacy Community Center Food Pantry

Monday thru Thursday 1:00pm - 3:00pm

26 W. Grand Ave, Chippewa Falls

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## Pantry Pals Food Pantry

3rd Saturday 10:00am - 11:30am

*\*Lafayette+Stillson school district residents*

**715-723-4231**

English Lutheran Church  
20588 Cty Hwy X, Chippewa Falls

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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**Ruby's Pantry in Chippewa Falls**

3rd Tues 2:30pm - 5:00pm

*Food list posted ea. Monday on Ruby's Pantry-  
Chippewa Falls Facebook Page*

*\*Open to all - \$22 suggested donation*

**715-723-2872**

Chippewa Valley Bible Church  
531 E South Ave, Chippewa Falls

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**Ruby's Pantry in Eau Claire**

1st Thursday, Registration 4:00pm - 6:00pm

*\*Open to all with \$20 donation*

**715-834-0023 / 651-674-0009**

Lutheran Church of the Good Shepherd  
1120 Cedar St, Eau Claire

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**Salvation Army Food Pantry of the  
Chippewa Valley**

*\*Chippewa store closed but Chippewa Falls  
programs are being revamped to be offered at  
the Eau Claire location. More info to come.*

**715-834-1224**

2211 S Hastings Way, Eau Claire

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**St. Francesca Resource Center**

Tues 9:00am - 1:00pm & 4:00pm - 7:00pm

*\*Can visit every 2 weeks. Bring box/bags.*

Corner of Allen & High St  
(back of old Notre Dame school)  
Chippewa Falls

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**Stanley Food Pantry**

1st Thursday 4:00pm - 6:00pm

**715-644-0644**

Our Savior's Lutheran Church  
147 E 4th Ave, Stanley

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**Valley Vineyard Food Pantry**

Tue & Thu 5:00pm - 7:00pm

**715-828-6479**

910 Bridgewater Ave, Chippewa Falls

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**Human Services of Chippewa Co**

**715-726-7840**



Contact your caseworker directly for vouchers  
at Goodwill and Hope Gospel. Limited  
availability.

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**Winter Coats**

**CDC: 715-834-2771**



L.E. Philips Career Development Center  
(CDC) & Valley Vineyard Church sometimes has  
winter coats available for free to those in need.  
Information is subject to change.

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# Grocery Delivery & Pick Up

## **Aldi's Grocery - Drive Up or Delivery**

[www.aldi.us](http://www.aldi.us)

Drive up & delivery services fulfilled by **Instacart** services mentioned below. Order groceries online, and it will be loaded into your vehicle when you arrive.

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## **Amazon Pantry**

[www.amazon.com/gp/pantry/info](http://www.amazon.com/gp/pantry/info)

Order pantry items & household essentials online & get delivered to your home. Membership not required, but [discounted membership](#) is available to EBT or Medicaid members.

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## **Bloomer Area Food Pantry, Inc.**

**715-568-3733**

Fridays 1:00pm - 4:00pm

**Leave a voicemail.**

*"Go Getters" offer assistance for those with health concerns or transportation issues.*

808 Jackson St, Bloomer

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## **Family Fare "Fast Lane" - Drive Up & Delivery**

**715-726-2500**

Order groceries online, and it will be loaded into your vehicle when you arrive at the designated parking spaces. Delivery available in certain locations.

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[www.shopfamilyfare.com/fastlane](http://www.shopfamilyfare.com/fastlane)

## **Hansen's Grocery - Stanley**

**715-644-5842**

Call in your grocery order & pick up.

Call ahead. Tue & Thu 8am-11:30am

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## **Instacart**

[www.instacart.com](http://www.instacart.com)

Order groceries online & get it delivered from Festival, Aldi's, Sam's, CVS Pharmacy, Petco, Target.

Support: 888-246-7822

*Doesn't accept SNAP/Quest.*

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## **Festival Foods Grocery - Drive Up (Click N Go)**

[www.festfoods.com](http://www.festfoods.com)

Order groceries online, and it will be loaded into your vehicle when you arrive. Home delivery is through

**Instacart** service, mentioned above. *Doesn't accept SNAP/Quest online.*

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## **Ready Ride Taxi - Grocery Order Assistance**

**715-864-2409**

Helps create online orders for groceries & can pick up the order for you. Call for an appointment.

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### **Walmart Grocery - Drive Up**

[www.grocery.walmart.com](http://www.grocery.walmart.com)

Order groceries online, & it will be loaded into your vehicle when you arrive (delivery is available to limited locations for a fee). *Accepts SNAP/QUEST via EBT card which will be swiped by an Associate during pick up, and you can split the total with another credit/debit card. Bring ID. WIC not eligible for Grocery Pick Up.*

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### **Woodman's Grocery - Drive Up**

[www.shopwoodmans.com](http://www.shopwoodmans.com)

2855 Woodman Dr, Altoona

Order groceries online, and it will be loaded into your vehicle when you arrive at the designated parking spaces. Delivery in limited locations.  
*Accepts WIC and SNAP/Quest via EBT card.*

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### **Target Grocery - Drive Up**

[www.target.com/c/download-app/-/N-4th2r?!nk=DriveUp](http://www.target.com/c/download-app/-/N-4th2r?!nk=DriveUp)

Order groceries on Target's mobile app (required), and it will be loaded into your vehicle when you arrive. Delivery is through **Instacart** service, mentioned above.

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## Other Food Related Resources

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### **FoodShare (SNAP or QUEST)**

Helps low-income families & individuals purchase groceries with a discreet debit/EBT card. Income limits apply.

Great Rivers: **1-888-283-0012**  
FoodShare Specialist: **715-835-9415 x106**  
*To check balance, call number on back of your card: 877-415-5464*

### **Commodity Supplemental Food Program (CSFP)**

Provides monthly supplemental food package to those age 60 or older that will typically include: canned fruit & vegetables, dry or canned milk, cheese, canned meat, peanut butter or dried beans, cereal & grains, rice, instant potatoes or pasta. Income limits apply.

**715-977-1191**  
**1-800-606-9227**  
[mlarson@wcap.org](mailto:mlarson@wcap.org)

### **Market Match**

Stretch your FoodShare dollars farther by \$10 *extra* per week (or \$40 per month) by spending \$10 of your FoodShare money & you'll receive a match of \$10 in tokens to spend at the Market. Tokens can only be purchased on certain days/times. Please call or look for token booth.

**715-839-4712**  
300 Riverfront Ter, Eau Claire  
[www.ecdowntownfarmersmarket.com](http://www.ecdowntownfarmersmarket.com)

### **Senior Farmers' Market Vouchers**

Provides Chippewa County residents age 60 or older (55 if Native American) \$25 vouchers to purchase fresh local produce from June 1<sup>st</sup> to October 31<sup>st</sup>. Income limits apply.

**715-726-7777**  
**Toll free: 888-400-6920**  
[adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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# Funeral Planning

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## **Advanced Funeral Planning**

Nearly all funeral homes have a preplanning specialist on staff who is familiar with Medicaid and SSI rules, here's some options: Irrevocable Life Insurance Funded Burial Contract, Irrevocable Burial Trust, Burial Spaces, Burial Fund.

**Make an appointment with your local funeral home of your choice.**

[www.funeralhomedir.com/WI/](http://www.funeralhomedir.com/WI/)

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## **COVID-19 Funeral Cost Assistance**

FEMA is providing financial assistance for COVID-19 related funeral expenses incurred after 1-20-2020.

**844-684-6333 | TTY: 800-462-7585**

[www.fema.gov/disasters/coronavirus/economic/funeral-assistance](http://www.fema.gov/disasters/coronavirus/economic/funeral-assistance)

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## **Funeral Homes in Wisconsin**

Search by city and see a list within 30 miles, including funeral homes and crematoriums.

[www.funeralhomedir.com/WI/](http://www.funeralhomedir.com/WI/)

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## **WI Funeral & Cemetery Aids Program (WFCAP)**

Prior to the service provider submitting an application to receive payment, the decedent's family must call [Great Rivers](http://www.greatrivers.com) for a posthumous application to determine if the decedent was eligible for Medicaid.

**Great Rivers 1-888-283-0012**

[www.dhs.wisconsin.gov/em/wfcap.htm](http://www.dhs.wisconsin.gov/em/wfcap.htm)

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## **Social Security Survivor's Benefit**

A one-time lump-sum death payment of \$255 can be paid to the surviving spouse or eligible family member. In most cases, the funeral home reports the person's death, as long as you give their Social Security number.

**1-800-772-1213 (TTY 1-800-325-0778)**

[www.ssa.gov/benefits/survivors/ifyou.html](http://www.ssa.gov/benefits/survivors/ifyou.html)

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## **Veteran's Burial Allowance/Death Benefit**

Helps cover burial, funeral, & transportation costs.

**1-800-827-1000**

[www.va.gov/burials-memorials/veterans-burial-allowance/](http://www.va.gov/burials-memorials/veterans-burial-allowance/)

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# Health Insurance

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## **Marketplace Health Insurance (Affordable Care Act)**

Health insurance for those that do not qualify for Medicare, Medicaid or receive insurance through work.

**1-800-318-2596** or  
[www.healthcare.gov](http://www.healthcare.gov)  
Open Enrollment Nov 1 – Dec 15

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## **Medicare**

Get answers to questions about Medicare covered benefits, claims and costs. Annual Open Enrollment is October 15<sup>th</sup>-Dec 7<sup>th</sup>. Coverage begins January 1<sup>st</sup>.

1-800-MEDICARE (**1-800-633-4227**) or  
[www.medicare.gov](http://www.medicare.gov)

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## **Social Security Administration- Eau Claire Office**

Contact to enroll in Medicare Part A, Part B; Find out eligibility for Medicare; Apply for Soc. Sec. Disability Ins. (SSDI) and Supplemental Security Income (SSI)

(866) 815-2924 or [www.ssa.gov](http://www.ssa.gov)

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## **Forward Health Member Services**

Find out where you can use your Medicaid-Forward Health Card and what services are covered.

**1-800-362-3002**

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## **Health Check**

Preventative health check-up program, for Medicaid recipients under 21, to gain access to medically necessary items not typically covered by Medicaid.

**800-722-2295**

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## **Great Rivers Consortium**

Offers the following programs:

- Medicaid/Medical Assistance (such as BadgerCare Plus)
- FoodShare (WI's version of SNAP)
- Child Care Subsidy
- Wisconsin Works (W-2)

Apply via phone: **888-283-0012**  
Apply online: [access.wisconsin.gov/access/](http://access.wisconsin.gov/access/)

[MyACCESS Mobile App](#): See your benefits & upcoming renewals, get reminders, pay premiums, take pictures of documents to submit proof, & check real-time status.

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## **Medicare Savings Programs (MSP's)**

Helps pay for certain Medicare costs, for people that meet certain income & assets levels.

Great Rivers Consortium:  
**1-888-283-0012**

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## **"Extra Help" Program for Medicare Beneficiaries**

Helps reduce cost of drug premium and deductibles. Individuals who qualify for Medicare & Medicaid or the Medicare Savings Program automatically qualify for Extra Help. Income and asset limits apply.

SSA: **1-866-815-2924**  
[www.ssa.gov](http://www.ssa.gov)

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## **Wisconsin Well Woman Program**

**715-839-4732**

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Prescription Drug Insurance & Programs

## **“Extra Help” Program for Medicare Beneficiaries**

Helps reduce cost of drug premium and deductibles. Individuals who qualify for Medicare & Medicaid or the Medicare Savings Program automatically qualify for Extra Help. Income and asset limits apply.

SSA: **1-866-815-2924**

[www.ssa.gov](http://www.ssa.gov)

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## **Patient Assistance Programs**

Operated by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine

Contact the pharmaceutical company that makes the drug you need, or contact your prescribing physician or check [www.rxassist.org/patients](http://www.rxassist.org/patients)

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## **RxOutreach**

Standard pricing for a list of medications similar to Walmart’s program. No enrollment fee or monthly premium. Generous income guidelines. No insurance necessary.

**About:** [www.rxoutreach.org](http://www.rxoutreach.org)

**2020 Costs:** [rxoutreach.org/wp-content/uploads/2020/03/DLRXO-03.10.20.pdf](http://rxoutreach.org/wp-content/uploads/2020/03/DLRXO-03.10.20.pdf)

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## **SeniorCare**

WI’s Prescription Drug Assistance Program residents age 65 or older. Drug benefit is dependent upon income. Enrollment fee is \$30 for 12 months coverage. Higher incomes may have a deductible before they receive the \$5 copay for generics/\$15 brand.

**1-800-657-2038** or

[dhs.wisconsin.gov/seniorcare/index.htm](http://dhs.wisconsin.gov/seniorcare/index.htm)

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## **Walgreens Prescription Savings Club**

[Online](#) or in person, \$20 membership

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## **Walmart Rx Program (\$4)**

Prescription Program includes up to a 30-day supply for \$4 and a 90-day supply for \$10 of some covered generic drugs at commonly prescribed dosages. Higher dosages cost more. No insurance necessary.

[www.walmart.com/cp/4-Prescriptions/1078664](http://www.walmart.com/cp/4-Prescriptions/1078664)

Scroll to bottom “**Download PDF**” button below \$4 medications in US

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## **Prescription Drug Discounts**

Some companies & organizations offer prescription drug discount cards. Typically cannot use insurance AND discount card/coupon.

[www.goodrx.com](http://www.goodrx.com)  
[www.familywize.com](http://www.familywize.com)  
[www.blinkhealth.com](http://www.blinkhealth.com)

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# Help with Insurance

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## ABC for Health

Advocacy & benefit counseling, a public interest law firm connecting Wisconsin families to health care benefits & services.

608-261-6939

[info@safetyweb.org](mailto:info@safetyweb.org)

[www.safetyweb.org](http://www.safetyweb.org)

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## Aging & Disability Resource Center

[Disability Benefits Specialist](#): Free service to adults aged 18-59 with disabilities with questions & problems related to Security Disability, Supplemental Security Income, Medicare, Medicaid & other benefits.  
[Elder Benefits Specialist](#): Free service to persons aged 60+ with questions & problems related to Medicare, Medicaid, Social Security benefits, & other private & public benefits.

Serves Chippewa County Residents:

715-726-7777

Toll Free: 888-400-6920

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## Covering WI

Provides free & unbiased assistance reviewing Marketplace plan options & help with enrollment.

608-261-1455

[www.coveringwi.org](http://www.coveringwi.org)

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## Disability Drug Benefit Helpline

Free, statewide helpline for people with disabilities, their families or guardians, with Medicare prescription drug plans, drug costs, & coverage issues.

800-926-4862

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## Family Health Center

Provides free & unbiased assistance reviewing Marketplace plan options & help with enrollment.

715-221-5700

[Fhc.membership@marshfieldclinic.org](mailto:Fhc.membership@marshfieldclinic.org)

850 Lakeland Dr, Chippewa

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## Medicare Part D Helpline

Free service for people age 60+ to answer questions about Medicare drug coverage, costs, & options.

855-677-2783

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## Medigap Helpline

Free, confidential counseling service for all Medicare beneficiaries, including disabled individuals & those age 65 and over, to help answer insurance questions.

800-242-1060

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## Office of the Commissioner of Insurance

Regulates & enforces various insurance laws, agent licensing & investigates complaints.

800-236-8517

[www.oci.wi.gov](http://www.oci.wi.gov)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Healthy Living & Falls Prevention

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## **Aging & Disability Resource Center**

Registration required. Here's some of the workshops:

- Healthy Living With Diabetes
- Living Well with Chronic Conditions
- Stepping On (fall prevention)
- Strong Bones (balance, strength, fall prevention)
- Mind Over Matter (incontinence for women)

**715-726-7777**

**Toll Free: 888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Chippewa Falls Senior Center**

Offers a variety of programs that promote health and well-being

**715-720-1666**

1000 E. Grand Avenue

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## **Medicare Advantage Plans**

Some Medicare Advantage plans will offer healthy living classes to their members.

**Call your Medicare Advantage Plan**

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## **Other Health Care Systems**

Many health care systems offer healthy living programs that are open to the community

**Marshfield:** [shine365.marshfieldclinic.org/](http://shine365.marshfieldclinic.org/)

**Mayo:** [www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

**Prevea:** 1-888-277-3832

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## **Wisconsin Well Woman Program**

Serves women ages 45-64 who are low income and uninsured or underinsured. Provides mammography, annual exams, pap tests, etc.

**715-839-4732**

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# Hearing - Deaf/Hard of Hearing

Also see [Adaptive Equipment/Assistive Technology](#)

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## Center for Deaf-Blind Persons

Serves those who have some degree of loss in both hearing & sight.

Voice/TTY/DBC: **414-481-7477**

[www.deaf-blind.org/](http://www.deaf-blind.org/)

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## Center For Independent Living For Western Wisconsin

- Assistive Technology demonstration & loan
- Help with applications for funds to pay for assistive technology

**800-228-3287**

[www.cilww.com/other-independent-living-services](http://www.cilww.com/other-independent-living-services)

Email: [cilww@cilww.com](mailto:cilww@cilww.com)

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## Communication Access Real-time Translation

CART is the process of translating spoken word into written text, also known as captioning.

Private practice captioners:

[dhs.wisconsin.gov/odhh/cartlisting.htm](http://dhs.wisconsin.gov/odhh/cartlisting.htm)

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## iCanConnect

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

**800-825-4595**

[www.icanconnect.org](http://www.icanconnect.org)

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## Lion's Club

Hearing Aid Program. Your local Chamber of Commerce or village/township clerk can give you the contact person's name or [check online](#).

Holcombe: 715-595-4421

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: 715-239-3965

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## Office for the Deaf & Hard of Hearing

- Assistive Technology
- Rights & laws
- Deaf-Blind Resources
- Communication Cards
- Sign Language resources
- Telecommunication devices and funding
- Hearing aid resources ([full list here](#))

**1-855-359-5252**

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

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## Telecommunication Relay Service (TRS)

Operators or communications assistants (CAs) facilitate phone calls between people with hearing or speech disabilities & other individuals. No cost.

**888-225-5322**

**TTY: 888-835-5322**

**ASL Video Call: 844-432-2275**

[www.fcc.gov/consumers/guides/telecommunications-relay-service-trs](http://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.



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# Home Care Options

First, what type of homecare are you looking for?

**Supportive** Grocery shopping, meal prep, companionship, cleaning, laundry.

You will want to look at [Housekeeping & In-Home Support](#)

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**Personal** Bathing, dressing, grooming, toileting, changing bed linens, assistance with mobility/ambulation.

You will want to look at [Housekeeping & In-Home Support](#)

If you receive Medical Assistance & need Personal Care, you may hire your friend/family through the [agencies on this list](#) (*courtesy of the ADRC of Eau Claire County*) and services would be covered by your Medical Assistance.

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**Skilled** Care that requires a nurse, such as medication management, wound care, IV therapy, blood draw or skilled therapy services like Physical Therapy, Speech Therapy, and Occupational Therapy. Short-term and goal-directed care.

You will want to look at [Licensed Home Health Care](#)

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**End of Life Care** Care for people in the last six months of life that combines medical, emotional and spiritual care.

You will want to look at [Hospice Services](#)

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**Long-Term Serious Illness Care** Supportive medical care for people who are being treated for a serious illness and struggling with symptoms, pain and stress.

You will want to look at [Palliative Care](#)

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# Housekeeping & In-Home Support

\* **The agencies listed below with a \* next to their name may also provide:** grocery shopping, meal preparation, companionship, cleaning, laundry, bathing, dressing, grooming, toileting, changing bed linens, assistance with mobility/ambulation.

These services are typically paid for out-of-pocket, meaning Medicare, Medicaid and insurance will not cover it.

Below are a list of questions that are important to ask when hiring in-home support services.

1. What is your rate?
2. Does it include travel time?
3. Will there be mileage added?
4. Is there a minimum number of hours per visit? Per week? Per month?
5. Will you be coming the same day every month or do we schedule it?
6. What type of activities does the rate include? Does it include just housekeeping or will they change sheets, do laundry, etc?
7. Do they bring their own cleaning supplies or do I have to supply them?
8. Do you perform background checks on your employees?
9. Do you have insurance in case someone gets hurt in my home?

* <a href="#"><u>Almost Family</u></a>	715-831-0631
* <a href="#"><u>Appeal to Heaven</u></a>	715-379-7889
<a href="#"><u>A Knack for Cleaning</u></a>	715-271-2544 <a href="mailto:aknackforcleaningllc@gmail.com">aknackforcleaningllc@gmail.com</a>
<a href="#"><u>Becker Cleaning Service, LLC</u></a>	715-832-6336 <a href="mailto:relaxitsdone@merrymaidsec.com">relaxitsdone@merrymaidsec.com</a>
<b>Brooms, Mops, &amp; More Cleaning Service, LLC</b>	715-456-6950
<b>Busy Bee Homecare</b>	715-874-2273 <a href="http://www.busybeehomecarewi.com">www.busybeehomecarewi.com</a>
<a href="#"><u>Consult an Organizer</u></a> <i>Specializes in hoarding situations</i>	715-828-8090 <a href="mailto:connie@consultanorganizer.com">connie@consultanorganizer.com</a>
<a href="#"><u>Hopes of Home</u></a>	715-210-3867 <a href="mailto:hopesofhome@gmail.com">hopesofhome@gmail.com</a>

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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* <a href="#">Home Instead</a>	715-941-4717 <a href="mailto:samadams@homeinstead.com">samadams@homeinstead.com</a>
* Happy to Help Home Care	715-271-2784
* <a href="#">International Quality Home Care</a>	888-278-3405
* <a href="#">Safe at Home</a>	715-598-7233
* <a href="#">Second Springs Care</a>	715-861-3474 <a href="mailto:admin@secondspringsllc.com">admin@secondspringsllc.com</a>
* <a href="#">Seniors Helping Seniors</a>	715-514-4511 <a href="mailto:andy34shs@gmail.com">andy34shs@gmail.com</a>
Serenity Care, LLC	715-308-3800 <a href="mailto:careagency.serenity@gmail.com">careagency.serenity@gmail.com</a>
<a href="#">Two Sisters &amp; a Bucket</a>	715-495-2825 <a href="mailto:twosistersnabucket@gmail.com">twosistersnabucket@gmail.com</a>
* <a href="#">Visiting Angels</a>	715-598-1750 <a href="mailto:kherbison@visitingangels.com">kherbison@visitingangels.com</a>

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# Hospice Services

**What is it?** Care for people in the last six months of life that combines medical, emotional & spiritual care.

- The patient & family can get support at home.
- Their care team includes a nurse case manager, certified nursing assistants, a social worker, a spiritual & grief counselor, trained volunteers & the patient's chosen doctor.
- Service includes regular home nursing visits, help with personal care, help connecting with community resources, education about what to expect as the illness progresses and grief support for the family.
- Care focuses on whatever is most important to the patient: comfort, dignity, family concerns, end-of-life goals, wishes and legacy.

**Who is it for?** People of any age who:

- Have *any* serious illness or life-limiting health problem,
- Are expected to live six months or less, and
- Have a primary goal of comfort, not a cure.

**Where is it provided?** At the patient's home, a family members' home, a skilled nursing, assisted living, community-based residential or other long-term care facility.

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## Hospice Compare

Compare hospices by area based on the quality of care

[www.medicare.gov/hospiceCompare](http://www.medicare.gov/hospiceCompare)

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## Heartland Hospice

Also offers Palliative Care at 1-800-507-4329

715-214-2485

[www.heartlandhospice.com](http://www.heartlandhospice.com)

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## Hope Hospice

Also offers Palliative Care

877-375-0919

[www.hhospice.com](http://www.hhospice.com)

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## Interim Healthcare-Hospice

715-834-1313

[www.interimhealthcare.com/eauclairewi](http://www.interimhealthcare.com/eauclairewi)

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## Mayo Clinic Home Health & Hospice

715-831-0100

[www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

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## St. Croix Hospice

715-598-2635

[www.stcroixhospice.com](http://www.stcroixhospice.com)

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## HSHS St. Joseph's Home Health, Hospice & Palliative Care

715-717-7485

[www.hshsathome.org](http://www.hshsathome.org)

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## VA Hospice Care

For veterans enrolled in VA

612-467-3254 or 866-414-5058

extension 1100

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Licensed Home Health Care

**What is it?** Short-term, physician-directed care designed to help a patient prevent or recover from an illness, injury or hospital stay. Must meet specific requirements to be covered by Medicare or private insurance. Requires intermittent skilled care such as wound care, patient and caregiver education, intravenous therapy, and injections. May include Speech Therapy, Physical Therapy, Occupational Therapy and other support services necessary to recover.

**Who is it for?** Persons of any age who have complex medical needs or whose treatment requires special medical equipment or careful monitoring until condition stabilizes. It is not for persons who need more than part-time or intermittent skilled nursing care

**Where is it provided?** At the patient's home. It may be provided at family member's home if patient is staying there during their recovery.

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## Home Health Care Compare

Compare based on quality of care & location

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)

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## Ascension At Home

715-301-7260

[www.ascensionathome.com](http://www.ascensionathome.com)

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## Aurora Community Health

715-235-3707 or 888-301-5897

[www.auroraservices.com](http://www.auroraservices.com)

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## Hiawatha Homecare

651-388-2223

<https://hiawathahomecare.com>

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## HSHS St. Joseph's Home Health

715-726-3485 or 715-717-7485

[www.hshsathome.org](http://www.hshsathome.org)

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## Interim Healthcare of Western Wisconsin

715-834-1313

[www.interimhealthcare.com/eauclairewi](http://www.interimhealthcare.com/eauclairewi)

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## International Quality Homecare

1-866-528-4742

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## Lakeview Medical Center Home Care

715-236-6256

[lakeviewmedical.com/our-service/home-health-care](http://lakeviewmedical.com/our-service/home-health-care)

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## Mayo Clinic Home Care

1-800-236-8408

[mayoclinichealthsystem.org](http://mayoclinichealthsystem.org)

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## Moore Genuine Care

715-286-2734

[www.mooregenuinehomecare.com](http://www.mooregenuinehomecare.com)

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## Aveanna Home Health

715-598-5600

[www.aveanna.com](http://www.aveanna.com)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Palliative Care

**What is it?** Supportive medical care for people who are being treated for a serious illness & are struggling with their symptoms, pain & stress.

- Nurse practitioners or doctors conduct two-hour, in-home consultations to help people find ways to feel better & cope better with their illness. During that time, the NP or doctor talks with the patient/family in detail about their symptoms, medications, treatments & goals for care, & performs a brief medical exam.
- After the visit, the NP gives the patient & their primary doctor specialized ideas to relieve their pain, other symptoms & stress.
- Follow-up visits are added, if pre-approved by the patient's doctor.
- A social worker can be called in to help with accessing needed community services.

**Who is it for?** People age 18 or older who:

- Have a serious illness, but are not at the end of life,
- Are not getting enough relief from medicines & other treatments, and
- Have trouble getting to the doctor or clinic because of their illness.

**Where is it provided?** At the patient's home, a family members' home, a skilled nursing, assisted living, community-based residential or other long-term care facility.

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## **Get Palliative Care**

Identifies palliative care resources by area.

[getpalliativecare.org](http://getpalliativecare.org)

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## **Ascension at Home**

Offers a more limited version of palliative care for people in Stanley, WI.

**715-301-7260**

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## **Heartland Hospice (Palliative Care)**

**1-800-507-4329**  
[www.heartlandhospice.com](http://www.heartlandhospice.com)

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## **Hope Hospice (Palliative Care)**

Northeast Chippewa County.

**877-375-0919**  
[www.hhospice.com](http://www.hhospice.com)

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## **Mayo Clinic Home Health & Hospice**

**715-838-3224**  
[www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

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## **HSHS St. Joseph's Home Health, Hospice & Palliative Care**

**715-717-7485**  
[www.hshsathome.org](http://www.hshsathome.org)

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## **VA Palliative Care**

For veterans enrolled in VA.

**612-467-3254 or 866-414-5058**  
extension 1100

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Housing

## Apartments - Non-Subsidized

<b>Auction Mart Apartments</b> 118 S Broadway St, Stanley, WI	715-726-7933 <a href="mailto:housingauthority@co.chippewa.wi.us">housingauthority@co.chippewa.wi.us</a>
<b>Cadott Country Apartments</b> 948 N Kelly St	715-289-4755
<b>Chippewa Manor Residential Living Center</b> <i>Has 2 components: independent apartments and assisted living (but no memory care)</i>	715-723-4437 <a href="http://www.chippewamanor.com">www.chippewamanor.com</a>
<b>Holcombe Housing</b>	751-723-7588
<b>Homestead Village Senior Apartments</b> 320 E Colome St, Chippewa Falls <i>Village I is non-sub; Village II is subsidized</i>	715-726-9664 <a href="http://www.heritagesenior.com">www.heritagesenior.com</a> Email: <a href="mailto:homestead@msphousing.com">homestead@msphousing.com</a>
<b>Northland Apartments</b> 18 Bay St, Chippewa Falls	800-432-5755 <a href="mailto:housingauthority@co.chippewa.wi.us">housingauthority@co.chippewa.wi.us</a>
<b>North Town Apartments</b> 973 North Kelly St, Cadott, WI	715-579-5179
<b>Parkview Apartments</b> 1403 15th Ave, Bloomer, WI	715-568-5446
<b>St. Joseph's Apartments</b> 912 Pearl St, Chippewa Falls, WI	715-723-5825 <a href="mailto:info@rentalresources.net">info@rentalresources.net</a>
<b>Stanley Country Apartments</b> 460 Grant St, Stanley, WI	715-644-6702
<b>The Landing</b> 398 E Colome St, Chippewa Falls, WI	715-861-7753

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## Apartments - Subsidized (*rent controlled*)

<b>Bloomer Lakeview Apartments</b> 2110 Duncan Rd, Bloomer Owned by Mayo; managed by Landmark Corp.	715-834-3411 <a href="mailto:pam@landmark-company.com">pam@landmark-company.com</a>
<b>Bridgewater Apartments</b> 807 Bridgewater Ave, Chippewa Falls	715-834-2691 <a href="mailto:linda@landmark-company.com">linda@landmark-company.com</a>
<b>Homestead Village Independent Sr Living II</b> 320 E Colome St, Chippewa Falls One wing is subsidized.	715-726-9664 <a href="mailto:homestead@mshousing.com">homestead@mshousing.com</a> <a href="http://www.heritagesenior.org">www.heritagesenior.org</a>
<b>Grace Parkside Apartments</b> 49 E Spring St, Chippewa Falls	715-832-1174 <a href="mailto:stephaniebrueggen@graceluthfound.com">stephaniebrueggen@graceluthfound.com</a>
<b>Grandview Apartments</b> 304 S Main St, Cadott	715-834-3411 <a href="mailto:pam@landmark-company.com">pam@landmark-company.com</a>
<b>Lake Como Home II</b> Lakeshore Dr & Future St, Bloomer	715-834-3411 <a href="mailto:pam@landmark-company.com">pam@landmark-company.com</a>
<b>Landing Apartments</b> 398 E Colome St, Chippewa Falls	715-861-7753 <a href="mailto:homestead@mshousing.com">homestead@mshousing.com</a>
<b>Moon Park Apartments</b> 111 W 8 <sup>th</sup> Ave, Stanley	715-282-4949
<b>Northern Apartments</b> 6 W Grand Ave, Chippewa Falls	715-723-7875
<b>Park Ridge Apartments</b> 403 W Park, Boyd	715-723-7552
<b>Ravenswood Apartments</b> 600 Ravenswood Court, Cornell	715-834-3411 <a href="mailto:pam@landmark-company.com">pam@landmark-company.com</a>
<b>Romeis Millstream Apartments I &amp; II</b> 509 & 607 N High St, Chippewa Falls	715-723-7552
<b>Shoe Factory Apartments</b> 36 W River St, Chippewa Falls	715-726-0586 <a href="mailto:shoefactoryapts@att.net">shoefactoryapts@att.net</a>
<b>Southridge Apartments</b> 224 S Main St, Cadott	715-723-7552

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.



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**Squire Drive Apartments**

616 Squire Dr, Cornell

715-834-3411

[pam@landmark-company.com](mailto:pam@landmark-company.com)

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**Stanley Court Apartments**

461 Grant St, Stanley

715-289-4755

[petznick4755@outlook.com](mailto:petznick4755@outlook.com)

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**Sunrise Village**

East Dell St, New Auburn

715-726-7933

[housingauthority@co.chippewa.wi.us](mailto:housingauthority@co.chippewa.wi.us)

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**Sunset Homes**124 West 4<sup>th</sup> Ave, Stanley

715-644-5755

[Stanleyhousing124@gmail.com](mailto:Stanleyhousing124@gmail.com)

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**Westside Apartments**2130-2206 Freeway Dr, Bloomer  
4-plexes

715-834-3411

[pam@landmark-company.com](mailto:pam@landmark-company.com)

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# Rental/Mortgage Assistance

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## **Housing Authority of Chippewa County**

**715-726-7933**

- Foreclosure prevention loans for paying property taxes or mortgage
- Housing choice voucher program
- Income-based programs for home buying

Email:

[housingauthority@co.chippewa.wi.us](mailto:housingauthority@co.chippewa.wi.us)  
[co.chippewa.wi.us/community/housing-authority](http://co.chippewa.wi.us/community/housing-authority)

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## **West CAP**

**715-265-4271**

- Homeless or fleeing domestic violence assistance
- Other rental assistance and supportive housing programs
- See also Home Repairs

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)

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## **Salvation Army**

**715-834-1224**

### **[Housing Services & Energy Assistance](#)**

[Amanda.radle@usc.salvationarmy.org](mailto:Amanda.radle@usc.salvationarmy.org)

Pays portion of energy costs or rent/mortgage

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## **Movin' Out - HCRI Loan**

**608-251-4446 x7**

A household member must have a permanent disability (& other eligibility requirements) for a 0% interest, deferred-payment loan for down payment & closing costs on a home purchase. Can be used with other assistance programs.

[info@movin-out.org](mailto:info@movin-out.org)

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## **Foundation for Rural Housing**

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

Various assistance programs for rent, utility, security deposit, property tax and mortgage. Eligibility criteria vary

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## **Workforce Resource**

**715-723-2248**

Emergency Assistance Grant for families who have a person under age 18 living there & need help with rent or utilities. Based on household size and need, can apply once yearly if income eligible.

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# Homeless/Emergency Housing

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**L.E. Phillips Career Development Center (CDC)**

The Chippewa County Outreach Office specializes in homelessness prevention & helping in crisis. Access to local support resources like housing, food, & needed items.

**715-861-5002**

Mon: By appointment  
Tue-Fri: 9am-3:30pm walk ins welcome  
508 N Bridge St, Chippewa Falls  
[www.lecdc.org](http://www.lecdc.org)

**Beacon House (Interfaith Hospitality Network)**

Immediate short-term shelter (30 days) for families & pregnant single women to get their feet back on the ground. Case managers help transition into permanent housing through Transitional & Rapid programs.

**715-834-4357**

309 E Lake St, Eau Claire, WI 54701  
[agiani@familypromisecv.org](mailto:agiani@familypromisecv.org)  
[www.familypromisecv.org/what-we-do](http://www.familypromisecv.org/what-we-do)

**Bolton Refuge House**

Emergency shelter for victims of domestic violence.

**1-800-252-4357**[www.boltonrefuge.org](http://www.boltonrefuge.org)**House of Hope (by Hope Gospel Mission)**

Faith-based rescue mission & men's shelter & long term rehab services.

**715-552-5566**

8 S Farewell St, Eau Claire

**The Hub**

Transitional shelter for those in need within the Chippewa Valley while working with a case manager to move forward in life.

[hello@thehubec.org](mailto:hello@thehubec.org)  
<mailto:hello@thehubec.org>

**Ruth House (by Hope Gospel Mission)**

Faith-based rescue mission & women's shelter & long term rehab services.

**715-834-4000**

2517 W Moholt Dr, Eau Claire

**Sojourner House (Catholic Charities)**

For single men & women. Must arrive by 7pm.

**715-514-5556**

1031 W Clairemont St, Eau Claire  
[www.cclse.org/the-sojourner-house](http://www.cclse.org/the-sojourner-house)

**West CAP**

- Homeless or fleeing domestic violence assistance
- Other rental assistance and supportive housing programs

**715-265-4271**

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)

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# Home Repairs, Modifications, Weatherization

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## All Star Mobility

2180 Hallie Road, Chippewa Falls  
Install elevators or chair lifts, repair disability ramps.

715-598-7511

[jessica@allstarelevatorllc.com](mailto:jessica@allstarelevatorllc.com)  
[www.allstarelevatorllc.com](http://www.allstarelevatorllc.com)

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## Housing Authority of Chippewa County

- Home Repair Loans for homeowners 0% interest & renters 3% (with landlord's approval). Owned homes must include the land upon which it sits.
- Plumbing, electrical, heating, insulation, doors, windows, foundations, siding, accessibility, wells, septic, city water/sewer connections

715-726-7933

email: [housingauthority@co.chippewa.wi.us](mailto:housingauthority@co.chippewa.wi.us)  
web: [co.chippewa.wi.us/community/housing-authority/home-repair](http://co.chippewa.wi.us/community/housing-authority/home-repair)

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## Chippewa Valley Aging in Place

Helps family members stay in their home by strategizing changes that need to be made in order to make their home more accessible.

715-829-0707

[cvaginginplace@yahoo.com](mailto:cvaginginplace@yahoo.com)

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## Ramps

These organizations may be able to help locate or build accessibility ramps for your home.

[Lion's Club](#)  
[Center for Independent Living 715-233-1070](#)  
[United Way 715-834-5043](#)  
[All Star Mobility 715-598-7511](#)  
[MobilityWorks 715-495-1310](#)  
[Mayo Clinic Store 715-838-1815 option 1, 2](#)

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## Tomorrow's Home Foundation

Grants specifically available for owners of mobile/manufactured homes that need repairs, heating/cooling assistance, or need to dispose of an old uninhabitable mobile home.

[laurie@housingalliance.us](mailto:laurie@housingalliance.us)  
608-255-1088  
[tomorrowshomefoundation.org/applications](http://tomorrowshomefoundation.org/applications)

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## USDA Rural Development

Home Repair Program includes low-interest loans or grants. Must own the land to qualify & be in a rural area.

[www.rd.usda.gov/programs-services/programs-services-individuals](http://www.rd.usda.gov/programs-services/programs-services-individuals)

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## WestCAP Weatherization Program

Available to homeowners/renters (with landlord's approval). Work can be done on homes, mobile homes, duplexes & apartment buildings. Work is done as a grant from WestCAP to owner occupants.

715-726-7840  
Applications taken by county's energy assistance office, same eligibility requirements  
[westcap.org/services/weatherization-2](http://westcap.org/services/weatherization-2)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Energy/Utility Assistance

Also see [Cell Phone Services \(Free/Discounted\)](#)

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## **Focus on Energy**

Helps you make energy related improvements to your home.

**800-762-7077**

[www.focusonenergy.com/residential](http://www.focusonenergy.com/residential)

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## **Foundation for Rural Housing**

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

## **Rental Assistance Finder**

[www.consumerfinance.gov/coronavirus](http://www.consumerfinance.gov/coronavirus)

## **West CAP Rental Assistance**

Other rental assistance and supportive housing programs to include emergency rental assistance, used to cover, rent, utilities, and other housing costs.

**715-265-4271**

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)

## **West CAP Energy Assistance**

Administers the following programs: Crisis assistance, non-emergency proactive assistance, furnace repair/replacement, and weatherization assistance.

**715-265-4271**

Press 0 for Receptionist or apply on line at [westcap.org/services/energy-assistance](http://westcap.org/services/energy-assistance)

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# Additional Housing Resources

See [Legal Counseling](#) for Landlord Tenant Laws

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## Homestead Tax Credit

These places offer assistance →

"Where can I get the forms?" →

**AARP: 651-300-2431**

**CVTC: 800-341-9911 x6**

**Local libraries or online:**

[www.revenue.wi.gov/Pages/Form/2020Individual.aspx](http://www.revenue.wi.gov/Pages/Form/2020Individual.aspx)

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## e-Filing

*Free File* (income limits apply), *Volunteer Income Tax Assistance/VITA* (free help for people with disabilities or limited English under income limits), & *Tax Counseling for the Elderly/TCE* (free help for people aged 60+ specializing in pensions & retirement-related issues).

[www.irs.gov/filing/e-file-options](http://www.irs.gov/filing/e-file-options)

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## My Free Taxes

Through United Way's partnership with H&R Block, households can file Federal & State taxes for free.

[www.myfreetaxes.com](http://www.myfreetaxes.com)

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## Property Tax Deferral Loan

Converts home equity into income to pay property taxes & stop collection efforts. Age 65+ & household income less than \$20,000. More eligibility rules apply.

Wisconsin Housing and Economic Development Authority (WHEDA)  
**(800) 755-7835**  
PO Box 1728  
Madison, WI 53701-1728  
Email - [underwriting@wheda.com](mailto:underwriting@wheda.com)

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## Reverse Mortgage

Allows elders to access the equity in their home to defer payment of the loan until they die, sell or move out of the home.

[www.hud.gov/program\\_offices/housing/sfh/hecm/hecmhome](http://www.hud.gov/program_offices/housing/sfh/hecm/hecmhome)

For more information:

[www.consumer.ftc.gov/articles/0192-reverse-mortgages](http://www.consumer.ftc.gov/articles/0192-reverse-mortgages)

Also referred to as *Home Equity Conversion Mortgage for Seniors* through HUD

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# Household Assistance

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## **Department of Human Services**

Limited availability of vouchers for Goodwill and Hope Gospel.

Contact your caseworker directly

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## **Hope Gospel's Furniture Voucher Program**

For people who need furniture, but can't afford even the reduced rates at their store. Limit of 4 pieces of furniture, one-time only opportunity, if they don't have what you need then you can come back another day. No income verification, resident of any county.

**715-552-5566**

2650 Mercantile Dr, Eau Claire

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## **L.E. Phillips Career Development Center (CDC)**

Community Cupboard: Basic household items like dishes, bed sheets, towels, furniture, small kitchen appliances. No delivery. Free.  
Community Cabinet/Blessing Box: hygiene items, various foods & other basic need items. Located outside. Free.

**715-861-5002**

[www.lecdc.com](http://www.lecdc.com)

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## **Lighten Your Load-Express Mart Laundromat**

Laundry Assistance Program  
Quarters, detergent and dryer sheets provided

[www.Facebook.com/lightenyour](http://www.Facebook.com/lightenyour)

See link for schedule

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## **Pantries**

Most pantries offer home products like shampoo & toilet paper.

See Food & Nutrition - [Pantries & Clothing](#)

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## **Salvation Army**

May be able to help provide shampoo/health items.

**715-824-1224**

521 N Bridge St, Chippewa Falls

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## **Sleep in Heavenly Peace**

Builds & delivers bunk beds or single bed for kids ages 3-16 in Eau Claire, Altoona, Chippewa Falls, no matter income level. Not first time first serve – prioritizes by "need." You can apply online.

**844-432-2337 x 5540**

[www.shpbeds.org/request-free-twin-bed](http://www.shpbeds.org/request-free-twin-bed)

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# Legal

## Legal Counseling

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**ABC for Health**800-585-4222 or [www.safetyweb.org](http://www.safetyweb.org)

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**Chippewa Falls Public Library**

Lawyers offer a free 15 minute consultation. No appointments/first come first serve basis.

4<sup>th</sup> Wednesday monthly

6:30pm-8:00pm

105 W Central St, Chippewa Falls

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**Consumer Protection**

3610 Oakwood Hills Parkway, Eau Claire

800-422-7128

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**Elder Rights Project**

Civil Legal Aid

844-614-5468

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**Fair Housing Council**414-278-1240  
[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)

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**Judicare**

Non-profit law firm providing equal access to justice to WI residents. Provides representation to low-income individuals.

800-472-1638  
[www.judicare.org/index.cfm](http://www.judicare.org/index.cfm)

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**Landlord/Tenant Rights Office**800-422-7128

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**Legal Action**855-947-2529

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**Modest Means Program of the State Bar of WI**

Assists people whose income is too high for free legal services, but too low to pay a lawyer's standard rate. Qualifying services are based on your income level &amp; area of legal need.

To find out if you qualify, submit questionnaire:  
[www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx](http://www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx)

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**State Bar of WI Lawyer Referral & Info Service**

Free legal referrals to attorneys who charge their regular rate.

800-362-9082  
[www.wisbar.org/Iris](http://www.wisbar.org/Iris)

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**State Law Library Website**[wilawlibrary.gov](http://wilawlibrary.gov)

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**Tenant Resource Center**

Landlord/tenant rights &amp; rental laws.

877-238-7368  
[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)

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Continued...

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Courtesy of the ADRC of Chippewa County: No endorsement, just free &amp; unbiased information.



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**Upper Midwest Pension Rights Project**

Provides free assistance, education, advocacy & legal counseling on issues related to pensions of any kind (other than Social Security).

**Toll Free: 866-783-5021**

**Phone: 651-251-5765**

[www.midwestpensions.org](http://www.midwestpensions.org)

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**WI Free Legal Answers – American Bar Association**

Free legal advice online on limited topics to eligible individuals. Not legal representation.

[wi.freelegalanswers.org](http://wi.freelegalanswers.org)

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# Legal Decision Making

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## **Guardianship**

Guardianship is the legal decision-making action of last resort because it removed individual rights to the largest degree. Court action is required & it is difficult to undo once enacted.

*Guardianship of Person* is different from *Guardianship of Estate* because they remove different rights.

## **Wisconsin Guardianship Support Center**

**855-409-9410** [www.gwaar.org/gsc](http://www.gwaar.org/gsc)

Information about the various forms of legal decision-making, not just guardianship.

## **Chippewa County 715-726-7788 Option #3**

Adult Protective Services gives information on Guardianship and can make referrals to appropriate agencies.

## **Agencies that offer Guardianship services:**

Chippewa Family Services..... **715-723-7566**

Meraki Guardianship..... **715-861-3210**

The Arc of Eau Claire..... **715-514-1825**

LE Phillips Career Dev Center.. **715-834-2711**

House Calls..... **715-232-6475**

Supportive Guardianship Svs.. **970-640-6530**

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## **Living Will**

Written, legal document you create. Spells out treatments you would/would not want to keep you alive. Can also spell out your preferences for other medical decisions, such as pain management or organ donation.

Form and information available:

[dhs.wisconsin.gov/forms/advdirectives/f00060.pdf](http://dhs.wisconsin.gov/forms/advdirectives/f00060.pdf)

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## **Power of Attorney for Finances**

Legal document you create that gives a person of your choosing the access to your finances and ability to handle financial decisions. Unless otherwise noted in the document, this power is granted at the time it is signed.

*Forms available:*

[dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm](http://dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm)

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## **Aging & Disability Resource Center**

**715-726-7777**

Toll Free: **888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **Power of Attorney for Healthcare**

Legal document that allows you to designate an agent to make certain health care related decisions in the event you are not able to.

*Forms available:*

[dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm](http://dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm)

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## **Marshfield Clinic**

**715-221-7132**

Or **Aging & Disability Resource Center**

**715-726-7777**

Toll Free: **888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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### **Representative Payee (Rep Payee)**

A person or organization that is appointed to receive Social Security or SSI benefits for a person who can't manage their own benefits.

NOTE: Being an authorized representative, having power of attorney or a joint bank account with the beneficiary does not provide the same legal authority.

For more information:

[www.ssa.gov/payee/index.htm](http://www.ssa.gov/payee/index.htm)

#### **Organizations that provide Rep Payee Services:**

Rep Payee Services of WI: **715-285-5020**

Beneficial Rep Payee: **715-831-9349**

Chippewa Family Services: **715-723-7566**

House Calls: **715-232-6475**

Payee Services: **715-233-0203**

Meraki Guardianship: **715-861-3210**

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### **Supported Decision Making**

Legal document created by individuals as an alternative to guardianship. It helps them learn how to make decisions about their lives. They choose the people they trust to help them understand complex information & make informed decisions about their medical, legal, financial & other life matters.

For detailed information:

[https://wi-](https://wi-bpdd.org/index.php/supporteddecision-making/)

[bpdd.org/index.php/supporteddecision-making/](https://wi-bpdd.org/index.php/supporteddecision-making/)

Forms available:

[www.dhs.wisconsin.gov/library/f-02377.htm](http://www.dhs.wisconsin.gov/library/f-02377.htm)

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# Medical

You may also be interested in the [Health insurance](#) section.  
Below are resources for actual medical services & programs.  
Also see [Personal Emergency Response Systems](#) and [Mental Health & Substance Abuse](#).

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## **AIDS Resource Center of WI-Eau Claire**

LifePoint needle exchange program, testing for HIV, Hepatitis C & sexually transmitted infections, behavioral health & wellness clinic for HIV patients.

**715-836-7710**

[www.arcw.org](http://www.arcw.org)

505 S Dewey St Suite 107, Eau Claire

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## **Chippewa Valley Free Clinic**

[See schedule](#) for Medical, mental health, dental, vision appointments. Eligibility requirements.

**715-839-8477**

**Nurse Line M-Th 1-3pm extension 201**

1030 Oak Ridge Dr, Eau Claire

<http://cvfreeclinic.org/>

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## **Open Door Clinic, Inc.** (Free Clinic)

First-come-first-served, no appointments. Eligibility requirements. General medical services, psychiatry, pulmonology, physical therapy, chiropractor & dietician/diabetic educator. Call before you come to check if the service you need is available that week.

**715-720-1443**

*Tuesdays 5pm - 7:30pm*

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)

[volunteer@ChippewaOpenDoor.org](mailto:volunteer@ChippewaOpenDoor.org)

First Presbyterian Church

130 W. Central, Chippewa Falls

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## **Essential Health Clinic**

Provides high quality reproductive care, confidential STD testing, treatment, preventive education & more. Payments based on income & provides care for everyone regardless of ability to pay.

**1-800-657-5177**

[www.essentialclinic.org](http://www.essentialclinic.org)

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## **Free Clinics (more)**

**Rice Lake: 715-736-3733**

**Menomonie: 715-308-3808**

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## **Marshfield Clinic Health System**

Free & discounted care.

Patient Assistance

**715-389-4475**

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## **Public Health**

Immunizations, health screens, family planning, Mental Health Early Intervention, WI Well Woman Program

**715-726-7900**

[www.co.chippewa.wi.us/government/public-health/](http://www.co.chippewa.wi.us/government/public-health/)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Medical Equipment: Buy, Loan & Repair

See also [Adaptive Equipment/Assistive Technology](#)

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## **Building Hope - Hope Gospel Mission**

**715-552-5566 ext. 1700**

Accepts & sells electric wheelchairs & other equipment for people with varying abilities.

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## **Center for Independent Living of Western Wisconsin**

**1-800-228-3287**

Device Loan & Demonstration Program - 'Try before you buy' & a list of equipment that people are selling.

[www.cilww.com/other-independent-living-services](http://www.cilww.com/other-independent-living-services)

Email: [cilww@cilww.com](mailto:cilww@cilww.com)

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## **Cornell Lion's Club**

**715-595-4275 or 715-456-8749**

Electric bed, Hoyer lift, handrails and more.

[www.facebook.com/CornellLions](http://www.facebook.com/CornellLions)

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## **Department of Public Health: Loan Closet**

**715-726-7900**

Chippewa County Residents, \*Wheelchairs ONLY\*

Equipment available for up to 6 months.

\*Begins October 1, 2021

[www.co.chippewa.wi.us/government/public-health/home-health-care/free-medical-equipment-loan](http://www.co.chippewa.wi.us/government/public-health/home-health-care/free-medical-equipment-loan)

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## **Habitat for Humanity ReStore**

**715-833-8993**

Sells wheelchairs & walkers

145 N Clairemont Ave, Eau Claire

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## **Lake Holcombe Lion's Club**

**715-595-4421**

Electric bed, Hoyer lift, handrails and more.

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## **Nu Motion**

**715-552-3711**

Service and repair of wheelchairs; Not a free service

[www.numotion.com/products-services/service-and-repair](http://www.numotion.com/products-services/service-and-repair)

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## **Rutledge Charities: Loan Closet**

**715-723-6618**

Loaned 6 months except knee walkers 3 months.

Example of other items: Bath Benches, Canes,

Commodes, Toilet Risers, Crutches and Walkers

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## **United Cerebral Palsy of Western WI**

**715-858-1158**

Loan closet & equipment for sale. Available to anyone with any kind of disability.

[www.ucpwcw.org/loan-closet](http://www.ucpwcw.org/loan-closet)

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## **VFW (Veterans of Foreign Wars)**

**715-552-8438**

They accept donations for manual wheelchairs and lend them out. It is a free service and you can keep items as long as you need.

1300 Starr Ave, Eau Claire

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Medical

## Adaptive Equipment/Assistive Technology

Also see: [Hearing](#) | [Vision](#) | [Personal Emergency Response](#)

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### **AgrAbility of Wisconsin**

Any USDA farmer with a disability qualifies. Staff design a customized assistance plan.

**608-262-9336**

[agrability.bse.wisc.edu/](http://agrability.bse.wisc.edu/)  
e: [agrability@wisc.edu](mailto:agrability@wisc.edu)

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### **All Star Mobility**

2180 Hallie Road, Chippewa Falls  
Install elevators or chair lifts, repair disability ramps.

**715-598-7511**

[jessica@allstarelevatorllc.com](mailto:jessica@allstarelevatorllc.com)  
[www.allstarelevatorllc.com](http://www.allstarelevatorllc.com)

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### **Center For Independent Living For Western Wisconsin**

- Assistive Technology demonstration & loan
- Help with applications for funds to pay for assistive technology (WisTech program)

**1-800-228-3287**

**715-233-1070**

[www.cilww.com/other-independent-living-services](http://www.cilww.com/other-independent-living-services)  
email: [cilww@cilww.com](mailto:cilww@cilww.com)

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### **iCanConnect**

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

**800-825-4595**

[www.icanconnect.org](http://www.icanconnect.org)

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### **e-pill Medication Reminders**

Locked automatic pill dispenser, pillboxes, timers, alarm watches & more.

**800-549-0095**

[www.epill.com](http://www.epill.com)  
[sales@epill.com](mailto:sales@epill.com)

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### **Ramps**

These organizations may be able to help locate, design or build accessibility ramps for your home.

[See Housing-Home Repairs, Modifications](#)

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# Mental Health & Substance Abuse

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**Northwest Connections**24/7: **888-552-6642**

Crisis hotline for you or someone you know.

**Behavioral Health (Mayo Clinic)****715-838-5369**

In-patient, outpatient, psychiatric services, psychology services, psychotherapy/ counseling, &amp; transitions (partial hospitalization program)

1221 Whipple St, Eau Claire  
[mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/behavioral-health](http://mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/behavioral-health)**Behavioral Health (Marshfield Clinic Riverview Center)****715-858-4850**

Outpatient psychiatry &amp; psychology. Diagnostic evaluation, medication management &amp; "talk therapy"

1000 Starr Ave, Eau Claire  
[www.marshfieldclinic.org/specialties/psychiatry-and-psychology](http://www.marshfieldclinic.org/specialties/psychiatry-and-psychology)**Chippewa Area Recovery Resources (CARR)****715-726-9023**

Outpatient addiction treatment program in Chippewa Falls &amp; Eau Claire.

127 W Central St, Chippewa Falls  
[www.lsswis.org/Locations/Chippewa-Area-Recovery-Resource-htm](http://www.lsswis.org/Locations/Chippewa-Area-Recovery-Resource-htm)**Eau Claire Methadone Clinic****715-802-2260**

Opioid addiction treatment with medication assistance &amp; counseling.

3440 Oakwood Hills Parkway, Eau Claire  
[www.eauclairectc.com/methadone](http://www.eauclairectc.com/methadone)**Family Support Center****715-723-1138**

Counseling &amp; support

403 N High St, Chippewa Falls  
[www.familysupportcenter.webs.com](http://www.familysupportcenter.webs.com)**Family Therapy Associates****715-246-4840**

3610 Oakwood Mall Drive, Eau Claire

**First Things First****715-832-8432**2509 N Hillcrest Parkway #201, Altoona  
[www.sobernation.com](http://www.sobernation.com)**Hopeline™ Text**Text "HOPELINE" to **741741**

Text-in option for free emotional support.

**L.E. Phillips-Libertas****715-723-5585**

Detox, inpatient residential, outpatient day treatment.

2661 Cty Hwy I, Chippewa Falls  
[www.libertascenter.org](http://www.libertascenter.org)**Lutheran Social Services****715-838-9856**

120 S Barstow St, Eau Claire

**Marriage & Family Health Services, Ltd.****715-832-0238**2925 Mondovi Rd, Eau Claire  
[marriageandfamilyhealthservices.com](http://marriageandfamilyhealthservices.com)**NAMI (National Alliance on Mental Illness)****715-450-6484****Open Door Clinic****715-720-1443**

Free clinic for those without insurance

Tuesdays 5 pm- 7 pm  
130 W Central Street, Chippewa Falls

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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**Positive Avenues (Lutheran Social Services)**

Daytime resource center for mental health concerns or homelessness.

**715-838-2409**

320 Putnam St, Eau Claire

[lsswis.org/LSS/Programs-Services/Mental-Health/Resource-Centers/Positive-Avenues](https://lsswis.org/LSS/Programs-Services/Mental-Health/Resource-Centers/Positive-Avenues)

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**Prevea Behavioral Health****715-717-5899**

2119 Heights Drive, Eau Claire

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**Recovery & Wellness Services****715-726-7788**

711 N Bridge St, Chippewa Falls



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**Suicide Prevention Crisis Line****715-832-5000**

Luther Midelfort, Eau Claire

**888-552-6642**

Northwest Connections Crisis Line

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**Vantage Point Clinic & Assessment Center****715-832-5454**

2005 Highland Ave, Eau Claire

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**The Wellness Shack**

Recovery Center for adults with mental illness.

**715-855-7705**

505 S Dewey St, Eau Claire

[www.WellnessShack.org](http://www.WellnessShack.org)



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# Nursing Homes

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## **Nursing Care Compare**

Compare options based on location & quality of care

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)

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## **Meadowbrook at Bloomer**

Nursing and Rehabilitation  
31-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility

**715-568-2503**

[www.meadowbrookbloomer.com](http://www.meadowbrookbloomer.com)

1840 Priddy Street, Bloomer

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## **Cornell Health Services**

50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility

**715-239-6288**

[www.cornellhs.com](http://www.cornellhs.com)

320 N. 7th Street, Cornell  
cornell@northshorehc.com

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## **Dove Healthcare - Regional Vent Center**

77-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility: 15 rehab/short-term beds, 26 long-term care beds, and 36 ventilator/tracheostomy beds

**715-723-9341**

[www.dovehealthcare-wissotahealth.com](http://www.dovehealthcare-wissotahealth.com)

2815 Co. Hwy. I, Chippewa Falls

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## **Dove Healthcare – Bloomer**

50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility: 14 rehab/short term beds and 36 long-term care beds

**715-568-9770**

[www.dovehealthcare-bloomer.com](http://www.dovehealthcare-bloomer.com)

2217 Duncan Road, Bloomer

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## **Wisconsin Veterans Home**

72-bed Medicare & Medicaid certified skilled nursing facility for long-term care

**715-720-6775**

<https://dva.wi.gov/Pages/Home.aspx>

2175 E. Park Avenue, Chippewa Falls  
[Veterans.Home-CF@dva.wi.gov](mailto:Veterans.Home-CF@dva.wi.gov)

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## **Chippewa Manor Nursing & Rehabilitation**

50-bed Medicare & Medicaid certified skilled nursing and rehabilitation facility

**715-723-4437**

[www.chippewamanor.com](http://www.chippewamanor.com)

222 Chapman Road, Chippewa Falls  
[chippewa.manor@chippewamanor.com](mailto:chippewa.manor@chippewamanor.com)

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# Senior & Community Centers

**Bloomer Senior Center**

2121 Duncan Rd, Bloomer WI

**715-568-1888**

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**Chippewa Falls Area Senior Center**

1000 E Grand Ave, Chippewa Falls

**715-720-1666**

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**Cornell Senior Citizens Center**

104 N 3rd St, Cornell, WI

**Monday-Friday 1:00pm-5:00pm**

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# Support Groups

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## **AARP Friendly Voices**

Request a call for you or a loved one.

[aarpcommunityconnections.org/friendly-voices](http://aarpcommunityconnections.org/friendly-voices)

**888-282-0145**

## **ALS Support Group**

Chippewa Valley Bible Church, Chippewa Falls

Email: [alsnwwi@gmail.com](mailto:alsnwwi@gmail.com)

**715-271-7257**

## **Alzheimer's Association**

Online support, connection to face-to-face or virtual support groups and online community

**24/7 helpline 1-800-272-3900**

[www.ALZconnected.org](http://www.ALZconnected.org)

## **Brain Injury Support Groups**

**Mayo Clinic: 715-838-6190**

[www.mayoclinichealthsystem.org/classes-and-events/mild-brain-injury-support-group](http://www.mayoclinichealthsystem.org/classes-and-events/mild-brain-injury-support-group)

**Sacred Heart: 715-717-4505**

[www.sacredhearteauclaire.org/News/2019/HSHT-S-Sacred-Heart-Hospital-offers-traumatic-brain](http://www.sacredhearteauclaire.org/News/2019/HSHT-S-Sacred-Heart-Hospital-offers-traumatic-brain)

## **Check in Chippewa County**

Volunteers offer support to community members needing a connection with others. A friendly voice will call you for a conversation or a simple check-in.

**715-726-7816**

[pspiegel@co.chippewa.wi.us](mailto:pspiegel@co.chippewa.wi.us)

## **Dementia/Alzheimer's Support Group**

3rd Wednesday of the month at 3:30 pm. For individuals caring for those with dementia

**715-738-1925 or 715-379-6625**

Grace Adult Day Services  
2050 County Hwy I, Chippewa Falls

## **Depression Anonymous**

Notre Dame Life Center, Chippewa Falls

**715-456-8010**

[depressedanon.cf@gmail.com](mailto:depressedanon.cf@gmail.com)

## **Early Stage Dementia Support Group**

2nd Thursday of the month at 1:00 –2:30 pm.  
For individuals with memory loss and their caregivers.

Support Group Facilitator: **715-828-3486**

Central Lutheran Church  
28 E. Columbia Street, Chippewa Falls

## **Friendship Line**

[www.ioaging.org/services/all-inclusive-health-care/friendship-line](http://www.ioaging.org/services/all-inclusive-health-care/friendship-line)

## **Healing Place, The**

Free support services and programming for anyone major life changing events.

**715-717-6028**

[www.sacredhearteauclaire.org/A-Healthy-You/The-Healing-Place](http://www.sacredhearteauclaire.org/A-Healthy-You/The-Healing-Place)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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**Lewy-Body Support Group** 715-379-3148  
Sacred Heart Hospital

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**Mayo Clinic Health Systems** 715-720-4400  
Offers variety of support groups related to [www.mayclinichealthsystem.org](http://www.mayclinichealthsystem.org)  
Cancer, Brain Injury, Grief, etc.

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**Parkinson's Disease Support Groups** Trinity United Methodist Church Chippewa Falls  
715-239-5519 or 715-651-8885  
  
Sacred Heart Hospital Eau Claire  
715-717-3147

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**Sacred Heart Hospital** [www.sacredhearteauclaire.org/events-classes/ongoing-support-groups](http://www.sacredhearteauclaire.org/events-classes/ongoing-support-groups)  
Offers a variety of support groups related to Grief, Parkinson's, Stroke and more  
715-717-4121

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**SAGE National LGBT Elder Hotline** 877-360-5428  
24/7 hotline, English & Spanish with translation in 180 languages. 24/7

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**St. Joseph's Hospital HSHS** 715-723-1811  
Offers a variety of support groups related to grief and loss [www.stjoeschipfalls.org/Events-Classes/Support-Groups](http://www.stjoeschipfalls.org/Events-Classes/Support-Groups)

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# Technology

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## **Aloe Care Health**

Voice-activated Smart Hub to connect with family. No wifi needed. Keeps older adults safer & more connected with family.

**888-256-3227**  
[www.get.aloecare.com](http://www.get.aloecare.com)

## **Fax Machines for Public Use**

Check with the library, Family Fare, & Kwik Trip.

## **Internet (Public WiFi) Map**

Don't have internet at home? Here's a map of public WiFi/internet locations.

[maps.psc.wi.gov/Apps/PublicWiFiLocations/index.html](http://maps.psc.wi.gov/Apps/PublicWiFiLocations/index.html)

## **iCanConnect**

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

**800-825-4595**  
[www.icanconnect.org](http://www.icanconnect.org)

## **ViewClix Smart Frame**

A device for seniors that displays a slideshow of family pictures & auto-answer phone calls without needing to learn technology. Settings are managed remotely by the Organizer/family.

**800-304-4281**  
[www.viewclix.com](http://www.viewclix.com)

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## **How to use Zoom, email, the internet and more...**

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## **DOROT**

Instruction guides for seniors to use their smartphone to check email, Facetime, text & more.

[www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides](http://www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides)

## **Generations Online**

Guides someone who has never touched a computer learn to use the Internet, email and the basic tools needed to participate in the cyber world. Free.

[www.generationsonline.org](http://www.generationsonline.org)  
*\*Help an older relative get connected without being there.*  
*\*How to use Zoom*

## **Senior Planet**

Learn to connect online with simple instructional videos.

**920-666-1959**  
[www.seniorplanet.org](http://www.seniorplanet.org)

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# Discount Phone and Broadband Services

If you are currently on Foodshare/EBT Cardholder, and your income is below a certain level, you may qualify for FREE or low-cost cell phone service for you or a member of your family through the Federal Lifeline Program.

You may be able to Bring Your Own Phone (BYOP) if compatible.

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<b>Assurance Wireless</b>	<b>1 (888) 898-4888</b> <a href="http://www.entouchwireless.com/about-us">www.entouchwireless.com/about-us</a> <a href="#">Apply here</a>
<b>Safelink Wireless</b>	<b>1 (800) 723-3546</b> <a href="http://www.safelinkwireless.com/Enrollment/Safelink/en/Web/www/default/index.html#!/newHome">www.safelinkwireless.com/Enrollment/Safelink/en/Web/www/default/index.html#!/newHome</a>
<b>Access Wireless</b>	<b>1 (866) 594-3644</b>
<b>enTouch Wireless</b>	<b>1 (866) 488-8719</b>
<b>Q-Link Wireless</b>	<b>1 (855) 754-6543</b> <a href="http://qlinkwireless.com/signup/d-6-717">qlinkwireless.com/signup/d-6-717</a>
<b>Life Wireless</b>	<b>1 (888) 543-3620</b>
<b>StandUp Wireless</b>	<b>1 (800) 544-4441</b>
<b>Landline Discount</b> Landline and or internet discount providers	<a href="http://data.usac.org/publicreports/CompaniesNearMe/Download/Report">data.usac.org/publicreports/CompaniesNearMe/Download/Report</a>
<b>Affordable Connectivity Program</b> Up to a \$50.00 monthly discount on internet service and a one-time discount up to \$100 to purchase a device. Income limits apply.	<a href="http://www.fcc.gov/broadbandbenefit">www.fcc.gov/broadbandbenefit</a> This Covid-related benefit is only available until funds are exhausted.

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# Personal Emergency Response Systems

<b>Alert1 Medical Alert Company</b>	<b>1-866-684-0309</b> <a href="http://www.alert-1.com">www.alert-1.com</a>
<b>Aloe Care Health</b> Voice-activated Smart Hub to connect emergency center/caregivers.	<b>888-256-3227</b> <a href="https://get.aloecare.com/">https://get.aloecare.com/</a>
<b>Life Alert®</b>	<b>800-360-0329</b> <a href="http://www.lifealert.com">www.lifealert.com</a>
<b>Lifeline (HSHS St. Joseph's Hospital)</b>	<b>715-563-6736</b>
<b>LifeStation</b>	<b>866-293-4030</b>
<b>Med-A-Lert</b> Chippewa Valley Electric Cooperative Cornell, WI	<b>715-239-6800</b> <b>800-300-6800</b> <a href="http://www.cvecoop.com/medAlert.php">www.cvecoop.com/medAlert.php</a>
<b>Medical Alert</b>	<b>800-631-5904</b> <b>800-281-0255</b>
<b>Medical Guardian</b>	<b>800-668-9200</b> <a href="https://www.medicalguardian.com/">https://www.medicalguardian.com/</a>
<b>Per Mar Medical Alert System</b>	<b>715-832-1222</b>
<b>Philips Lifeline</b>	<b>855-214-1370</b> <b>800-250-5826</b> <a href="http://www.lifeline.philips.com">www.lifeline.philips.com</a>
<b>Senior Safety</b>	<b>888-473-2800</b> <a href="http://www.seniorsafety.com/">www.seniorsafety.com/</a>
<b>VRI Cares</b>	<b>800-860-4230</b> <a href="https://vricares.com">https://vricares.com</a>

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Transportation Programs

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## **ADRC - Transportation Referral Resource**

Referrals for transportation & financial assistance (if eligible).

**715-726-7777**

Toll Free: **888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **ADRC - Vehicle Modification**

Grants for accessibility needs with your vehicle.

**715-726-7777**

Toll Free: **888-400-6920**

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## **American Cancer Society Road-to-Recovery**

Transportation for cancer treatment for people who do not have a ride or unable to drive themselves.

Call well in advance: **1-800-227-2345**

[www.cancer.org](http://www.cancer.org)

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## **Affordable Vehicle Repair Program**

Must meet income guidelines

**715-532-1000**

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## **CareLink**

Gas cards in the amount of \$25 for those facing an emergency 1x/6mo. Funded by 15 churches. Proof of valid driver's license & Chippewa County address.

**715-723-5717**

Tue & Thu 10:00am-12:00pm

First Presbyterian Church

130 W Central St, Chippewa Falls

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## **Medical Assistance (MA or Medicaid)**

Transportation for non-emergency medical appointments for persons who have Medical Assistance is provided through Veyo

**1-866-907-1493**

[wi.ridewithveyo.com](http://wi.ridewithveyo.com)

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## **New Freedom Transportation Program**

Volunteer drivers for individuals with a disability or persons age 60+ with a transportation barrier.

**800-228-3287**

[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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## **Masters Driving School (The)**

Driver evaluation and training for people with disabilities.

**715-532-0327**

W7366 Flambeau Point Rd, Ladysmith

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## **Rusk County Transit & Mobility Management**

Serves people outside of Rusk County.

**715-532-1000**

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## **Salvation Army**

Gas vouchers & bus tokens for people struggling to make ends meet. Must provide valid driver license & non-expired vehicle registration.

**715-834-1224**

[e:Amanda.radle@usc.salvationarmy.org](mailto:Amanda.radle@usc.salvationarmy.org)

[www.centralusa.salvationarmy.org/chippewa/valley/programs-and-services](http://www.centralusa.salvationarmy.org/chippewa/valley/programs-and-services)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.



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**Stout Vocational Rehabilitation Institute (SVRI)**

**715-232-5535**

Pre-driving evaluation and training for individuals with disabilities.

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**Veteran's Service (Veteran's Van)**

**715-726-7990**

For veterans to/from VA Medical Center.

[veterans@co.chippewa.wi.us](mailto:veterans@co.chippewa.wi.us)

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# Non-Wheelchair Accessible – Transportation

**A-1 Eau Claire Taxi** 715-831-8294

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**Door 2 Door Taxi Service** 715-225-1754

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**Chippewa Valley Shuttle Service** 715-811-4211

To Mpls/St Paul Airport only. Call for current pick up locations.

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**Curtie Cares** 715-568-2211

FREE transportation to those in need. Appointments, errands, dinner, just for a drive. Has room for walker or compact foldable wheelchair.

Email: [info@curtieceares.org](mailto:info@curtieceares.org)

Web: [www.curtieceares.org](http://www.curtieceares.org)

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**Jefferson Bus Lines** 800-451-5333

Eau Claire to Duluth, with stops in-between.

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**Ready Ride Taxi** 715-864-2409

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**Rusk County Transit & Mobility Management** 715-532-1000

Serves people outside of Rusk County.

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**Shared Ride Taxi Program** Schedule: 715-723-3000

City limits of Chippewa Falls only

Information on reduced fares: 715-726-2728

[www.chippewafalls-wi.gov/your-government/transit](http://www.chippewafalls-wi.gov/your-government/transit)

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**Town & Country Taxi** 715-563-7272

[www.townandcountrytaxiwisc.com](http://www.townandcountrytaxiwisc.com)

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**Veteran's Service (Veteran's Van)** 715-726-7990

For veterans to/from VA Medical Center.

[veterans@co.chippewa.wi.us](mailto:veterans@co.chippewa.wi.us)

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# Wheelchair Accessible - Transportation

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**Abby Vans Inc.****715-743-3364 or 800-236-8438**

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**A & J Mobility & Other Services**

Wheelchair van rentals, sales, equipment.

**715-874-6630****877-833-9830**

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**Clark County Taxi**

Serves residents in the City of Stanley.

**Monday-Friday 8am-5pm****800-236-8438****(TTY) Toll-Free 800-947-3529**

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**Curtie Cares**

FREE transportation to those in need.

Appointments, errands, dinner, just for a drive.

Has room for walker or compact foldable wheelchair.**715-568-2211**Email: [info@curtiecares.org](mailto:info@curtiecares.org)Web: [www.curtiecares.org](http://www.curtiecares.org)

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**Handi-Lift**

Cumberland, WI

**715-822-5077****800-989-7433**[www.handi-lift.com](http://www.handi-lift.com)

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**Key Care Inc.**

Ladysmith, WI

**715-532-3727**[www.keycaretransport.com](http://www.keycaretransport.com)

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**New Freedom Transportation**

Volunteer drivers for individuals with a disability or persons age 60+ with a transportation barrier.

**800-228-3287**[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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**Patients' Express** (non-emergency)**715-723-3867**

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**Rusk County Transit & Mobility Management**

Serves communities in and near Rusk County

**715-532-1000**

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**Shared Ride Taxi**

City limits of Chippewa Falls only

Schedule: **715-723-3000**Information on reduced fares: **715-726-2728**[www.chippewafalls-wi.gov/your-government/transit](http://www.chippewafalls-wi.gov/your-government/transit)

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**Tender Care Transport****715-835-2435****800-498-2050**

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Vehicle Modification for Accessibility

Including driver training, disabled parking permits & plates

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## Aging & Disability Resource Center

711 N Bridge St Rm 118, Chippewa Falls  
Grants for accessibility needs with a vehicle.

715-726-7777

Toll Free: 888-400-6920

Email: [adrc@co.chippewa.wi.us](mailto:adrc@co.chippewa.wi.us)

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## A&J Mobility

2650 Prospect Dr, Eau Claire

715-874-6630

[donk@ajmobility.com](mailto:donk@ajmobility.com)

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## All Star Mobility

2180 Hallie Road, Chippewa Falls

715-598-7511

[jessica@allstarelevatollc.com](mailto:jessica@allstarelevatollc.com)

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## Disabled Parking Permit & Special Plates

Must have a healthcare professional sign your application before submitting to the DMV.



608-266-3041

Permanent disability: [Permit](#)

Permanent disability: [Plate](#)

Temporary disability: [Permit](#)

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## Masters Driving School (The)

Driver evaluation & training for people with disabilities.

715-532-0327

W7366 Flambeau Point Rd, Ladysmith

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## MobilityWorks

3115 Oak Knoll Drive, Eau Claire

715-495-1310

[scottkirkendall@mobilityworks.com](mailto:scottkirkendall@mobilityworks.com)

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## Stout Vocational Rehabilitation Institute (SVRI)

Pre-driving evaluation & training for individuals with disabilities

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# Veteran's Services

## Chippewa County Veterans Office

715-726-7990

Transportation for veterans to/from VA Medical Center appointments in Minneapolis. Assists veterans & their dependents with applications for:

- VA Healthcare, compensation, pension and burial claims
- Awards medals, ribbons, citations & decorations

711 N Bridge St Rm 113, Chippewa Falls

[veterans@co.chippewa.wi.us](mailto:veterans@co.chippewa.wi.us)  
[co.chippewa.wi.us/government/veterans](http://co.chippewa.wi.us/government/veterans)

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## Chippewa Valley Community Based Outpatient Clinic (CBOC)

715-720-3780

475 Chippewa Mall Dr, Chippewa Falls

[www.va.gov](http://www.va.gov)

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## Heat for Heroes

800-891-9276

Heating assistance for veterans

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## National Resource Directory

[www.nrd.gov](http://www.nrd.gov)

Website that connects wounded warriors, Service Members, Veterans and their families and caregivers to programs and services

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## Supportive Services for Veteran Families (SSVF)

608-372-8387

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## VA Medical Centers

Minneapolis, MN

866-414-5058

Rice Lake

715-236-3355

Tomah

800-872-8662

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## VA Regional Office

800-827-1000

Milwaukee, WI

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## Veteran's Crisis Line

800-273-8255 (press 1)

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## Veteran's Housing & Recovery Program

715-726-2541

Breaks the cycle of homelessness & helps veterans transition back into the mainstream of society via job training, education, counseling & rehabilitative services.

2820 E Park Ave, Chippewa Falls

[vafvets.org/programs-services](http://vafvets.org/programs-services)

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## Wisconsin Veteran's Home

715-720-6775

2175 E Park Ave, Chippewa Falls

Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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# Vision - Blind/Low Vision

See [Adaptive Equipment/Assistive Technology](#)

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## **American Foundation for the Blind**

Advocates for people who are losing their sight—particularly the increasing number of older adults experiencing vision loss—to make sure they get the services & resources that will help them remain independent.

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[www.afb.org/about-afb/what-we-do](http://www.afb.org/about-afb/what-we-do)

## **Center For Independent Living Western Wisconsin**

Products to assist with vision impairment available for loan.

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**1-800-228-3287**

[www.cilww.com/other-independent-living-services](http://www.cilww.com/other-independent-living-services)

email: [cilww@cilww.com](mailto:cilww@cilww.com)

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## **EyeCare America**

Free eye exams to those who qualify

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**877-887-6327**

[www.eyecareamerica.org](http://www.eyecareamerica.org)

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## **Hadley School for the Blind**

Distance learning courses for blind & visually impaired, their families, people who work for them and with them.

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**TTY 800-323-4238**

**TTY 800-526-9909**

**TTY 847-446-8111**

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## **Healthy Eyes Eyeglass Program**

Financial assistance to purchase prescription glasses

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**414-765-0505**

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## **iCanConnect**

Specifically works with people that have both significant vision AND hearing loss (must be both) to provide equipment to connect with others for free. Generous income eligibility.

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**800-825-4595**

[www.icanconnect.org](http://www.icanconnect.org)

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## **Lion's Club**

- 1) Eyeglasses purchase program.
  - 2) Lion's Eye Bank of Wisconsin.
  - 3) Recycle for Sight – accepts glasses for developing countries.
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Holcombe: 715-595-4421

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: 715-239-3965

Other locations listed [online](#).

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## **Office of the Blind and Visually Impaired**

Rehabilitation services to help individuals who are blind or visually impaired achieve independence

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Local office **715-836-6772**

**888-879-0017**

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

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Courtesy of the ADRC of Chippewa County: No endorsement, just free & unbiased information.

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**Prevent Blindness of Wisconsin****414-765-0505**

Healthy eyes program helps with financial assistance to purchase prescriptions and pay for eye exams.

**Vision Aware (VA)****800-232-5463**

Helps adults who are losing their sight continue to live full & independent lives

[connectcenter@aph.org](mailto:connectcenter@aph.org)[www.visionaware.org](http://www.visionaware.org)**Wisconsin Council of the Blind & Visually Impaired****608-255-1166**

Services and resources for people who are blind or visually impaired. Free White Canes

**Wisconsin Talking Book & Braille Library****800-242-8822**

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# Volunteer Opportunities

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**ADRC Nutrition Program**

Meals-on-Wheels drivers & site aids help provide warm meals & well checks on seniors. Includes mileage. Can apply online.

**715-738-2590**

[kzimmerman@co.chippewa.wi.us](mailto:kzimmerman@co.chippewa.wi.us)  
[www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/volunteer-opportunities](http://www.co.chippewa.wi.us/government/aging-disability-resource-center-adrc/volunteer-opportunities)

**L.E. Phillips Career Development Center (CDC)****715-834-2771**

[www.lecdc.org/volunteer.html](http://www.lecdc.org/volunteer.html)

**Open Door Clinic, Inc. (Free Clinic)****715-720-1443**

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)  
[volunteer@ChippewaOpenDoor.org](mailto:volunteer@ChippewaOpenDoor.org)

First Presbyterian Church  
130 W. Central, Chippewa Falls

**New Freedom Transportation**

Volunteer drivers for individuals with a disability or frail elderly & have a transportation barrier.

**800-228-3287**

[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

**Sojourner House**

Volunteer at a homeless shelter to provide services.

[cclse.org/the-sojourner-house](http://cclse.org/the-sojourner-house)

**Triniteam – Caregiver Program**

Volunteer transportation for elderly/disabled.

**715-858-9803**

[kim@triniteam.org](mailto:kim@triniteam.org)  
[www.triniteam.org/programs2.html](http://www.triniteam.org/programs2.html)

**United Way of the Greater Chippewa Valley**

Maintains a comprehensive list of volunteer opportunities

[www.uwgcv.org/volunteer](http://www.uwgcv.org/volunteer)



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# Youth Transition

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## **Casey Life Skills**

Assesses independent living skills for youth in foster care.

[www.caseylifeskills.secure.force.com](http://www.caseylifeskills.secure.force.com)

Email: [cls@casey.org](mailto:cls@casey.org)

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## **Family Voices of Wisconsin**

Resource for families with disabilities. Provide assistance with advocacy, navigating health care system, translating complicated healthcare language, and building a strong network of support.

[www.familyvoiceswi.org/](http://www.familyvoiceswi.org/)

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## **I'm Determined**

State directed project focusing on providing direct instruction, models & opportunities to practice skills associated with self-determined behavior. This project facilitates youth, especially those with disabilities to undertake a measure of control in their lives, helping to set & steer the course rather than remaining the silent passenger.

[www.imdetermined.org](http://www.imdetermined.org)

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## **The Arc Wisconsin Academy**

Online learning opportunity that can help increase leadership skills, improve life and learn to speak up for yourself.

[arcwi.org/the-arc-wisconsin-academy/](http://arcwi.org/the-arc-wisconsin-academy/)

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## **University Center for Excellence in Developmental Disabilities (UCEDD)**

Supports the full inclusion & self-determination of people with developmental disabilities & their families through many services.

**800-523-3321**

[ucedd.waisman.wisc.edu/](http://ucedd.waisman.wisc.edu/)

email: [wrc@waisman.wisc.edu](mailto:wrc@waisman.wisc.edu)

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