



# **ADA JENKINS CENTER**

## **RESOURCE MANUAL**

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# CHILDCARE SERVICES

## **Charlotte-Mecklenburg Schools Bright Beginnings Pre-Kindergarten Program \***

Smith Family Center  
1600 Tyvola Road  
Charlotte, NC 28210

*Service provided:* Pre-Kindergarten program. The Bright Beginnings Pre-K Program is an award-winning, literacy-based initiative for 4-year-olds with identified educational needs. Eligibility is determined based on a formal screening process. At the Family Application Center, parents who are interested can find out more and set up appointments to have their children screened for the Pre-K program.

*Requirements:* Residence in Charlotte-Mecklenburg county. Child must be 4 years of age for the pre-K program.

*Contact:*

- Phone Number: 980-343-5950
- Email: prek@cms.k12.nc.us

*Webpage:*

<https://www.cms.k12.nc.us/cmsdepartments/ci/pre-k-services/Pages/contacts.aspx>

*COVID-19 Restrictions:*

- The Smith Family center is closed to the public and they are handling all applications and screenings remotely.
- Parents will complete an online application and the child will be screened remotely instead of coming to the Smith Family Center.

## **Charlotte Bilingual Preschool**

6300 Highland Avenue  
Charlotte, NC 28215

*Service provided:* Education for dual language learners

*Requirements:* Need proof of income, residence in Charlotte-Mecklenburg county, and birth certificate. Serves children ages 3-5

*Contact:*

- 704-535-8080
- 704-535-1068 (fax)
- Email: [allie@bilingualpreschool.org](mailto:allie@bilingualpreschool.org)

*Webpage:* <https://www.bilingualpreschool.org/>

*COVID-19 Restrictions:* Continuing to serve people during the pandemic

- Serving less students in the building, with class sizes reduced by half
- provided 60 families with Chromebooks and household items to help families access their virtual classes
- Model has shifted to allow for relief efforts to serve families, such as providing families with chromebooks and running a food program.
- Safety measures, including temperature checks and required masks, are expected to continue beyond the short term

### **Childcare Resources, inc**

4600 Park Rd #400

Charlotte, NC 28209

*Service provided:* private, non-profit child care resource and referral (CCR&R) agency that works with families and communities to help ensure that all children have access to high-quality, affordable early learning and school-age opportunities and experiences that enable them to succeed in school and in life

*Requirements:* Contact the confidential Child Care Search line at 1-888-600-1685 between 8am and 5pm, one to speak with a parent counselor. Parent counselors can answer questions and screen for assistance eligibility.

- Basic Requirements: Must reside in Mecklenburg County and be working 30 hrs per week making no less than the minimum wage or in an on-campus school program 20 hours per week.
- Open to children and pregnant women. Once on list, can receive sliding scale from any center that offers it.

*Contact:*

- 704-348-2181

- mailbox@childcareresourcesinc.org

Webpage: <https://www.childcareresourcesinc.org/>

COVID-19 Restrictions: No office visits, employees are working remotely.

AJC Contact: Linda Blanton **(910) - 322-4204**

**Alliance Center for Education  
(formally the Bethlehem Center of Charlotte)**

1920 Stroud Park Ct, Charlotte, NC 28206

*Service provided:* A full-day program to prepare children for an inclusive community.

*Requirements:* Income-based, all centers are in Charlotte. ages 0-5

*Contact:*

- 704 375 1417
- info@ac4ed.org

Webpage: <http://bethlehemcenter.org/>

COVID-19 Restrictions: NoRes

**The Learning Collaborative \***

3241 Sam Drenan Rd. Charlotte (near Wendover and Randolph)

*Service provided:* Serves preschool children from at-risk families through a 5 star, tuition-free program with literacy-rich activities that address their educational and social needs. A Family Support Specialist builds and nurtures relationships with parents to lay the foundation for on-going involvement in their child's education.

*Requirements:* Parents must volunteer 7 hours per month and take a weekly parenting class. Ages 3 - 4

*Contact:*

- 704 377 8076

Webpage: <https://tlccharlotte.org/applying-to-tlc/>

COVID-19 Restrictions: NoRes

**Thompson Child Development Center \***

1645 Clanton Rd, Charlotte, NC 28208

*Service provided:* Provides high-quality developmentally appropriate care and education for typically developing children and at risk for school failure due to developmental delays, disabilities, or poverty. Families receive support and guidance in child development and kindergarten readiness.

*Requirements:* Referral Required. 6 weeks - 5 years old

*Contact:*

- 704-817-1600
- [tcdcfrontdesk@thompsoncff.org](mailto:tcdcfrontdesk@thompsoncff.org)

*Webpage:* <https://www.thompsoncff.org/child-development-center/>

*COVID-19 Restrictions:*

- The center follows a strict process the state has provided to them including PPE usage, social distancing, strict illness protocol, frequent cleaning, not allowing parents or other non-essential individuals into the building

### **Childcare Network \***

19619 W. Catawba Ave. Cornelius

*Service provided:* We focus on providing a quality learning environment for all the children from infants through school-age.

*Requirements:* Offers sliding scale tuition based on income. Must provide a months worth of pay stubs and/or tax documents. 6 weeks - 12 years old

*Contact:*

- (704) 892-3279

*Webpage:* <https://www.childcarenetwork.com/programs/ncprek>

*COVID-19 Restrictions:*

- Daily temperature checks upon arrival prior to entry into the facility.
- Enhanced pick-up and drop-off procedures, only children and teachers allowed in classrooms.

**Sonshine Preschool \***

19600 Zion Ave. Cornelius

*Service provided:* Offers a Christian learning and playing environment for children ages 2 through 4.

*Requirements:* Offers 1 year scholarship, based on need. Case Management referrals can be added to application. 2-4 years.

*Contact:*

- (704) 892-0654
- info@mtzionumc.net

*Webpage:* <http://www.mtzionumc.net/ministries/sonshine-preschool/>

*COVID-19 Restrictions:*

- Sonshine Preschool will offer a five month preschool session from January 2021 through May 2021:  
[https://s3.amazonaws.com/media.cloversites.com/b7/b717adde-d275-40b7-b527-5388fb28a61b/documents/Sonshine\\_Re-Opening\\_Plan.pdf](https://s3.amazonaws.com/media.cloversites.com/b7/b717adde-d275-40b7-b527-5388fb28a61b/documents/Sonshine_Re-Opening_Plan.pdf)
- COVID19 Health Agreement must be signed and submitted by applicants:  
[https://s3.amazonaws.com/media.cloversites.com/b7/b717adde-d275-40b7-b527-5388fb28a61b/documents/Parent\\_COVID-19\\_Health\\_Agreement.pdf](https://s3.amazonaws.com/media.cloversites.com/b7/b717adde-d275-40b7-b527-5388fb28a61b/documents/Parent_COVID-19_Health_Agreement.pdf)

# COUNSELING

## Kindermourn

*Service provided:* Offers individual and group counseling for parents with the death of a child and children experiencing the death of a family member or friend. First meeting is free, and sliding scale is offered.

*Requirements:* Scholarships available for those under financial stress

*Contact:*

- 704 376 2580
- Info@Kindermourn.org

*Webpage:* [www.kindermourn.org](http://www.kindermourn.org)

*COVID-19 Restrictions:*

- Offers in-person as well as tele-support services

## McCloud Acosta Clinical Services

529 W. John Street, Matthews, NC 28105

*Service provided:* Offers mental health services for trauma – takes insurance.

*Requirements:* Clinicians all independent contractors. Dependent on clinician.

*Contact:*

- 704 286 6227
- information@macspllc.org

*Webpage:* <https://www.mccloudacostaclinicalservices.com/>

*COVID-19 Restrictions:*

- Offers telehealth services

## Presbyterian Psychological Services

5203 Sharon Road, Charlotte, NC 28210

*Service provided:* Offers psychology, pastoral counseling, career counseling, and community education. Spanish counselors available.



*Requirements:* Does not accept medicaid or medicare. Sliding scale fees.

*Contact:*

- (704) 554-9900
- info@presbypsych.org

*Webpage:* <https://presbypsych.org/>

*COVID-19 Restrictions:*

- Providing telehealth services

### **Sims Consulting and Clinical Services \***

16501 D Northcross Drive  
Huntersville, NC 28078

*Service provided:* SIMS Consulting and Clinical Services Inc. serves children and adults, ages 4 years of age and older, and their families. Specialties in DWI counseling, substance abuse counseling, and trauma care. Spanish counselors available.

*Requirements:* Sims Consulting and Clinical Services Inc. serves children and adults, ages 4 years of age and older, and their families who are private pay, Medicaid members, state health plan, or have private insurance. Clinicians at Sims Consulting and Clinical Services will maintain no more than 30 active members on their caseload at a given time.

*Contact:*

- 704 630 6634
- simsconsult@yahoo.com

*Webpage:* <http://simsconsulting.net/simsconsultingampclinicalservicesinc/>

*COVID-19 Restrictions:* NoRes

### **Angela Cano-Johnson \***

1909 J.N. Pease Place, Suite 101 Charlotte, NC

*Service provided:* Spanish-speaking therapist in the Lake Norman area

*Requirements:* Offer sliding scale or accept Medicaid

*Contact:*

- (980) 313-3020

- angela.cano@canofamilyservices

Webpage: <https://canofamilyservices.com/>

COVID-19 Restrictions:

- Physical office in Charlotte is closed, virtual sessions are offered
- May continue to use website for referrals

### **Jeannie Bodner, LCSW LLC \***

*Service provided:* "I have 10 1/2 years experience in the medical and psychiatric fields. I have counseled individuals, and families with a wide range of complex issues. My experience includes but, is not limited to, addiction, anxiety, depression, terminal illness, HIV, psychotic disorders, and mood and personality disorders.

I help individuals and families of various economic and cultural backgrounds work through physical and emotional obstacles. I have extensive experience helping patients and families deal with medical and emotional challenges associated with aging."

*Requirements:* Sliding scale for Ada referrals

*Contact:*

- 704 255 5155

*Webpage:*

<https://www.psychologytoday.com/us/therapists/jeannine-bodner-davidson-nc/15397>  
[Q](#)

COVID-19 Restrictions:

- Offers remote sessions—virtual and phone.

### **Pope Counseling Center**

18809 W Catawba Ave #202 Cornelius NC 28031

*Service provided:* Offers child, adolescent, adult, couples and family counseling services and therapy. Spanish counselors available.

*Requirements:* Sliding scale fee available; advise you are being referred from Ada Jenkins Center

*Contact:*

- (704) 840-5035

Webpage: <https://www.lindseypopercounseling.com/>

COVID-19 Restrictions:

- Disinfecting protocols
- Still seeing clients in person, with masks

**Marty Murphy - Pope Counseling**

18809 W Catawba Ave #202 Cornelius NC 28031

*Service provided:* Offers child, adolescent, adult, couples and family counseling services and therapy.

*Requirements:* Sliding scale fee available, possible pro-bono; advise you are being referred from Ada Jenkins Center

*Contact:*

- Appointments: (704) 840-5035
- Mr. Murphy: (704) 778-6996

Webpage: <https://www.lindseypopercounseling.com/>

COVID-19 Restrictions:

- Disinfecting protocols
- Still seeing clients in person, with masks

**Wendyleigh K. Bodick, MSW, LCSW**

**Solutions Family Therapy and Consulting**

20816 N Main St Suit 203, Cornelius, NC 28031

*Service provided:* Spanish-speaking therapist in the Lake Norman area

*Requirements:* Offers sliding scale, or accepts Medicaid

*Contact:*

- 704 896 7776
- solutionsfamilytherapy@gmail.com

Webpage: <https://www.solutionsfamilytherapync.com/>

COVID-19 Restrictions: NoRes

**Miracles Counseling Center**

134 Professional Park Dr #400, Mooresville, NC 28117

*Service provided:* Offers individual, couples, and family counseling services and therapy

*Requirements:* Medicaid and sliding fee scale available; advise you are being referred from Ada Jenkins Center

*Contact:*

- 704-664-1009

*Webpage:* <http://miraclescounselingcenter.com/>

*COVID-19 Restrictions:*

- Offering teletherapy sessions

**Carlos Martinez \***

5200 Park Rd., Suite 230 Charlotte, NC 28209

*Service provided:* Certified Counselor who is spanish speaking. Ride range of services that include working with people with addictions to alcohol, drugs and other mental illnesses. Carlos helps families with emotional and psychological problems and has worked extensively in the Latino / Hispanic community.

*Requirements:* Offers sliding scale

*Contact:*

- 704-332-4766

*Webpage:* [http://carlosfmartinez.com/?page\\_id=76](http://carlosfmartinez.com/?page_id=76)

*COVID-19 Restrictions:* N/A

**Travis Bobb \***

*Service provided:* Spanish-speaking therapist in the Lake Norman area

*Requirements:* Offer sliding scale or accept Medicaid

*Contact:*

- (704) 277-8197

*Email:* drtravisbobb@huntersvillecounselingcenter.com

Webpage: <https://sites.google.com/huntersvillecounselingcenter.com/main/>

COVID-19 Restrictions: NoRes

### **Family Outreach Counseling Center**

200 W Sugar Creek Rd Charlotte NC 28213

*Service provided:* Not-for-profit family counseling center offering services in: Anger Education, Behavioral Health Counseling, Couples/Family/Group/Individual Counseling, Crisis Consultation, Divorce/Visitation Mediation, Family Intervention Services, Information and Referral, Home Attention Program (HAP) Parenting Coordination Services, Pre-Marital Counseling, Responsible Fatherhood Access & Visitation Program (RFAVP), Supervised Visitation & Parenting Exchange, The Mecklenburg County Parents of Valor, and Training/Workshop

*Requirements:* N/A

*Contact:*

- 704-509-9917
- foccparentsofvalor@yahoo.com

Webpage: <http://www.familyoutreachnc.com/>

COVID-19 Restrictions:

- Offers telehealth services exclusively

### **Western Avenue Baptist Church**

*Service provided:* Offers services for children, adults, families and marriages with counseling and therapy

*Requirements:* Reduced fees for services available; advise you are being referred from Ada Jenkins Center

*Contact:*

- 704-873-6397
- wabc@westernavenue.org

Webpage: <https://www.westernavenue.org/counselingservices>

COVID-19 Restrictions: No Restrictions

**Amara Wellness \***

5801 Executive Center Dr. #200 Charlotte, NC 28212

*Service provided:* Open Access Walk-In Clinic offering Assessments, crisis counseling and medication management. They see adults and children with mental health/substance use problems. Can provide prescriptions and affordable ways to get the medications. They have some samples on hand. Walk-ins: Tues & Thurs 8am-2:45pm  
Appointments: MWF

*Requirements:* None- will see anyone with or without insurance.

*Contact:*

- information: 704-567-0790
- Direct Referrals: 704-319-7636

*Webpage:* <https://www.amarawellness.org/>

*COVID-19 Restrictions:* NoRes

**Innervision \***

1000 Baxter Street, Charlotte, NC 28204

415 E. 4th Street, Charlotte, NC 28202

*Service provided:* Comprehensive holistic approach for recovery of the following issues: trauma, mental health, addiction and long term unemployment

*Requirements:* Mecklenburg county resident; age 18+ with trauma, mental health and/or substance abuse challenges. Medicaid accepted; uninsured service delivery limited to available funding

*Contact:*

- 704-377-5042

*Webpage:* <http://www.innervisionnc.org/>

*COVID-19 Restrictions:*

- All services are being offered remotely

**The Children's Alliance \***

*Service provided:* Offers help and hope to children in the Mecklenburg area

*Requirements:* Assists those under 18

*Contact:*

- 704-949-9400

*Webpage:* <https://www.thechildrensalliance.org/>

*COVID-19 Restrictions:* NoRes

AJC Contact: Jenny Harbin – [jennyharbin@carolina.rr.com](mailto:jennyharbin@carolina.rr.com)

### **Melba Finley, Finding Solutions \***

1 Buffalo Ave Nw Ste 213, Concord, North Carolina

*Service provided:* Spanish-speaking therapist in the Lake Norman area

*Requirements:* Offer sliding scale or accept Medicaid

*Contact:*

- (704) 490-6667
- [finleym@gmail.com](mailto:finleym@gmail.com)
- [melba.finley@findingsolutionsinc.com](mailto:melba.finley@findingsolutionsinc.com)

*Webpage:* <https://openpathcollective.org/clinicians/melba-cordero/>

*COVID-19 Restrictions:*

- Therapists available through telehealth
- Forms are emailed for digital signatures, and coordinated appointments using telehealth platforms.

### **Davidson United Methodist Church Counseling Center**

233 South Main Street, Davidson NC

*Service provided:* Shannon sees adults, couples, adolescents and children. She specializes in the area of depression, anxiety, women's issues and divorce recovery. She also specializes in working with children and teens by utilizing play therapy including

artwork and sandtray techniques. Shannon has led a variety of groups including social skills for children and teen groups

*Requirements:* Sliding scale for referred Ada clients

*Contact:*

- Confidential Voicemail – 704-375-5354 ext 410

*Email:* N/A

*Webpage:* <https://www.davidsonumc.org/sanctuary-counseling-group/>

*COVID-19 Restrictions:* NoRes

AJC Contact: Shannon White, LPC: Shannon White – 704-892-6135,

### **Iglesia Bautista Hispana de Hickory Grove \***

7424 E W.T. Harris Blvd Charlotte, NC 28227

*Service provided:* food pantry T/TR (10-12pm), clothes closet T/TR (9-1), counseling with pastor, prayer services

*Requirements:* N/A

*Contact:*

- 704-531-4060
- luistejera@hgbc.org

*Webpage:* <https://iglesias.obrerofiel.org/iglesia-bautista-hispana-de-hickory-grove/>

*COVID-19 Restrictions:* NoRes

### **Jewish Family Services**

5007 Providence Rd # 105, Charlotte, NC 28226

*Service provided:* Counseling available for those of all religions

*Requirements:* N/A

*Contact:*

- 704-364-6594

*Webpage:* <http://jfscharlotte.org/>

*COVID-19 Restrictions:*



- Offers online programs and therapy sessions (via Zoom)
- More information @ <https://jfscharlotte.org/COVID-19-19-support/>

### **SPARC Network**

*Service provided:* In Home Therapy services- is a combination of the Evidence-Based Therapy Practice Motivational Interviewing and coordination of care interventions provided in the home and community to children and their families where there are complex clinical needs that the traditional outpatient therapy can not adequately address.

*Requirements:* Services currently funded by Medicaid, able to accept Cardinal Innovations and Partners Behavioral Health Medicaid. Sliding scale currently being finalized.

*Contact:*

- 1-866-700-1606
- [sparc referrals@thesparcnetwork.net](mailto:sparc referrals@thesparcnetwork.net) (for referrals)

*Webpage:* <http://thesparcnetwork.net>

*COVID-19 Restrictions:*

- While still conducting services face-to-face when necessary, most services are provided via telehealth or otherwise virtually.

AJC Contact: Teri Herrmann – [therrmann@thesparcnetwork.net](mailto:therrmann@thesparcnetwork.net)

### **Barium Springs Home For Children/Children's Home Alliance**

156 Frazier Loop, Statesville, NC 28677

*Service provided:* Offers therapeutic care for children.

*Requirements:* N/A

*Contact:*

- Charlotte – 704-330-4338 ext 5488
- Mooresville – 704-664-4357
- [intake@bariumsprings.org](mailto:intake@bariumsprings.org)

Webpage: [www.bariumsprings.org](http://www.bariumsprings.org)

COVID-19 Restrictions:

- Holds virtual events
- More information here:

<https://www.childrenshopealliance.org/COVID-19-updates/>

AJC CONTACT: [aynichols@childrenshopealliance.org](mailto:aynichols@childrenshopealliance.org)

### **Carolinas Medical Center Outpatient Clinic (Northpark) \***

251 Eastway Dr, Charlotte, NC 28213

*Service provided:* Offers English and Spanish counseling services

*Requirements:* N/A

*Contact:*

- 704-446-9991

*Webpage:*

[https://atriumhealth.org/locations/detail/atrium-health-behavioral-health?utm\\_campaign=Homepage&utm\\_source=GMB&utm\\_medium=organic](https://atriumhealth.org/locations/detail/atrium-health-behavioral-health?utm_campaign=Homepage&utm_source=GMB&utm_medium=organic)

COVID-19 Restrictions:

- PPE and other official suggestions for health (disinfecting protocols)

### **Catholic Social Services**

1123 S Church St, Charlotte, NC 28203

*Service provided:* Offers individual, family, premarital, marital, and group counseling

*Requirements:* Payment based on generous sliding scale

*Contact:*

- (704) 370-3262
- (704) 370-3227 (Raquel Ward: counseling)
- [ccdoc@charlottediocese.org](mailto:ccdoc@charlottediocese.org)
- [rdward@charlottediocese.org](mailto:rdward@charlottediocese.org) (Raquel Ward: counseling)

*Webpage:* <https://www.ccdoc.org/en/>

COVID-19 Restrictions:

- Counselors providing services via telehealth

### **CMC Randolph \***

*Service provided:* Crisis stabilization for adults, adolescents and children. The only dedicated psychiatric emergency department in the region staffed by board-certified physicians 24/7. Separate units for children (4-12) and adolescents (13-17). Accredited school program. 24/7 call center provides confidential screens, referrals and information  
*Requirements:* Sliding fees available for Mecklenburg County residents. Accept Medicare and Medicaid

*Contact:*

- 704-444-2400

*Webpage:* [www.behavioralhealthcenters.org](http://www.behavioralhealthcenters.org)

*COVID-19 Restrictions:* PPE and CDC recommended protocol

### **CARES Counseling – Mental Health America of Central Carolinas**

*Service provided:* MHA is partnering with Mecklenburg County and licensed local counselors to provide free short-term counseling for individuals affected by COVID-19, who cannot afford it on their own.

*Requirements:* 4 sessions for adults, 6 sessions for youth. Counseling must conclude by December 31st, 2020.

*Contact:*

- (919) 307-6017

*Webpage:* [www.mhacentralcarolinas.org](http://www.mhacentralcarolinas.org)

*COVID-19 Restrictions:* N/A

# DENTAL

## **Agape Dental Ministry**

7839 Idlewild Road

*Service provided:* General dental services

*Requirements:* Free to those who fall below 200% of the poverty line. Does not accept medicaid.

*Contact:*

- (704) 778-1204
- agapedentalministry@gmail.com

*Webpage:* <http://www.agapedentalministry.org/>

*COVID-19 Restrictions:*

- Currently only seeing backlog of patients, unable to see new patients

## **Urban Ministry Dental Clinic, Charlotte**

945 N. College Street

*Service provided:* Free general dental services.

*Requirements:* Does not accept medicaid.

*Contact:*

- (704) 347-0278
- [info@urbanministrycenter.org](mailto:info@urbanministrycenter.org)

*Webpage:* <https://www.urbanministrycenter.org/healthcare-connections-at-umc/>

*COVID-19 Restrictions:* NoRes

## **C.W. Williams Community Health Center**

3333 Wilkinson Blvd

*Service provided:* General dental services

*Requirements:* Sliding scale. Does not accept medicaid.

*Contact:*

- 704-393-7720

*Webpage:* <https://www.cwwilliams.org/services/dentistry/>

*COVID-19 Restrictions:*

- hours of operation change: <https://www.cwwilliams.org/contact-us/>

### **Smile Starters**

4901 N Tryon St A, Charlotte, NC 28213

*Service provided:* General dental services

*Requirements:* N/A

*Contact:*

- 704-921-0204

*Webpage:* <https://www.smilestarterdental.com/>

*COVID-19 Restrictions:*

- Face coverings are required for entry
- A COVID-19 prescreening questionnaire and temperature check is required prior to entry for guests and staff
- Methods to allow for social distancing to include limitations on the number of people allowed in the lobby and floor markers
- Enhanced protective equipment for staff
- Sneeze guards at the front desk
- Operatory equipment to reduce aerosols at the source
- Reliance on technology to allow for a more contactless experience when possible.

### **Carolinas Medical Care Dental Clinic**

1000 Blythe Boulevard

*Service provided:* General dental services

*Requirements:* Sliding scale used. Does not accept Medicaid.

*Contact:*

- (704) 355-2165

Webpage:

[https://atriumhealth.org/locations/detail/atrium-health-dental-clinic?utm\\_campaign=Homepage&utm\\_source=GMB&utm\\_medium=organic](https://atriumhealth.org/locations/detail/atrium-health-dental-clinic?utm_campaign=Homepage&utm_source=GMB&utm_medium=organic)

COVID-19 Restrictions:

- PPE and other official suggestions for health (disinfecting protocols)

### **Dentistry of the Carolinas**

6708 Albemarle Road

Service provided: Prodentist

Requirements: N/A

Contact:

- (704) 537-1990

Webpage: <https://dentistryofthecarolinas.com/>

COVID-19 Restrictions:

- COVID-19 screening form

### **Affordable Dentures and Implants**

2842 Boyer Street

Service provided: General dental services, prosthodontist

Requirements: N/A

Contact:

- 704-269-6675

Webpage: <https://www.affordabledentures.com/index.html>

COVID-19 Restrictions:

- <https://www.affordabledentures.com/COVID-1919.html>
- use of Personal Protective Equipment (surgical masks, face shields, gloves, gowns, etc),
- additional stringent cleaning and sanitation procedures, and
- Implementation of social distancing guidelines

### **Charlotte Community Health Center**

8401 Medical Plaza Dr suite 300, Charlotte, NC 28262

*Service provided:* General dental services

*Requirements:* Accepts medicaid, medicare, sliding scale offered

*Contact:*

- (704) 384-1523

*Webpage:* <https://charlottecommunityhealth.org/en/what-we-do/dentistry/>

*COVID-19 Restrictions:*

- Walk-ins not accepted
- Virtual visit options available

### **East Charlotte Dental Clinic**

7128 Lawyers Rd

*Service provided:* General dental services

*Requirements:* N/A

*Contact:*

- 704-568-8076
- frontdesk@eastcharlottedental.com

*Webpage:* <https://www.eastcharlottedental.com/>

*COVID-19 Restrictions:* NoRes

### **South End Dentistry**

1520 South Blvd. Ste 110

*Service provided:* General dental services, payment plans available.

*Requirements:* Does not accept Medicaid.

*Contact:*

- 704-918-1478

*Webpage:* <https://www.southendsmiles.com/about/>

*COVID-19 Restrictions:*

- Offers virtual consultations

## **Young and Polite Children's Dentistry**

11010 S Tryon St Unit 101

*Service provided:* General dental services. Payment plans available.

*Requirements:* Does not accept Medicaid.

*Contact:*

- 704-587-7336
- youngandpolite@gmail.com

*Webpage:* <https://youngandpolite.com/>

*COVID-19 Restrictions:*

- Adhering to CDC recommendations— see website
- "We will be curbside triage. Once you arrive 15 minutes prior to your scheduled appointment we ask that you remain in your car and text the number that was sent the day before. Please follow those instructions. We will then take temperatures and ask pre-screening questions that deal with COVID-19-19. Once cleared we will escort one guardian and patient(s) into the building where they will be in a space just for them. This way we can keep everyone's care a top priority"
- Paperless forms: pay bill or co-pays via [patient connect](#).
- Waiting rooms and game stations.
- All patients, parents, and staff members are asked to wear face coverings while in the building. The face-covering must cover your nose and mouth at all times. Once your child has completed treatment we will place the covering back on.
- When scheduling your appointments, you will be asked pre-screening questions which will be repeated the day of your appointment.



# DOMESTIC VIOLENCE

## Safe Alliance

*Service provided:* Offers planning, assistance, 24hour hotline, court advocacy, housing/shelter with food and essentials, hospital and court accompaniment, and counseling (including Latinx counselors) for victims of sexual assault, rape, and domestic violence including those in the LGBTQ+ community.

*Requirements:* Free advocacy services, counseling on generous sliding scale—counseling will be made available to anyone who needs it. Serves survivors and secondary survivors of domestic violence and/or sexual assault

*Contact:*

- 704-332-9034
- HOPE Hotline: 980-771-4673
- info@safealliance.org
- Malinda.myers@safealliance.org

*Webpage:* <https://www.safealliance.org/>

*COVID-19 Restrictions:*

- Hopeline is available during pandemic
- Virtual counseling services offered
- Social distanced or virtual advocacy appointments

## Safe Place

*Service provided:* Offers 24-hour hotline, Emergency Shelter, Hospital Accompaniment for Sexual Assault Exams, Counseling over the phone, Legal Advocacy (immigration status help), Supportive Housing, Deaf Services, Children's Services, On-Site K-12 School, Disability Services, Programs for Teens, Parents and Schools, Community Education, Foster and Adopt, Safe place for visitations between children and parents

*Requirements:* Free hotline. All other services are determined on a case-by-case basis.

*Contact:*

- (512) 267-7233

Webpage: <https://sharecharlotte.org/nonprofit/safe-alliance>

COVID-19 Restrictions:

- Hopeline is available during pandemic
- Social distanced or virtual advocacy appointments

### **HERO Program \***

*Service provided:* Help, Encouragement and Recognition of Observers of Domestic Violence. The HERO program provides therapeutic interventions for children ages 2 to 18 who have demonstrated adverse effects from exposure to domestic violence. Interventions include individual and group counseling

*Requirements:* N/A

*Contact:*

- 704-336-3210
- CSSCommunications@mecklenburgcountync.gov.

*Webpage:*

<https://www.mecknc.gov/CommunitySupportServices/PreventionIntervention/Intervention/ChildrenServices/Pages/HERO.aspx>

COVID-19 Restrictions: Closure due to COVID-19

AJC Contact: Kimberly.Livingston@mecklenburgcountync.gov.

### **Iglesia Bautista Hispana \***

7122 Robinson Church Rd, Charlotte, NC 28215

*Service provided:* food pantry T/TR (10-12pm), clothes closet T/TR (9-1), counseling with pastor, prayer services

*Requirements:* N/A

*Contact:*

- 704-531-4060

Webpage: <https://www.ministerioslavo.com/>

COVID-19 Restrictions: NoRes

### **My Sister's House \***

*Service provided:* Offers shelter, counseling, and victim assistance for victims of domestic violence

*Requirements:* N/A

*Contact:*

- 252-459-3094 (crisis line)

*Webpage:* <https://www.mshnc.org/>

*COVID-19 Restrictions:* NoRes

### **NOVA \***

**All groups are held at 2732 Rozzell's Ferry Rd., Charlotte, NC 28208**

*Service provided:* State certified batterer intervention program designed to provide educational information on how to change abusive behaviors toward intimate partners

*Requirements:* Must attend orientation session; Orientation \$32.00; \$16.00 per week.

Must be court-ordered or referred by another person

*Contact:*

- 704-336-4344

*Webpage:*

<https://www.mecknc.gov/CommunitySupportServices/PreventionIntervention/Intervention/Pages/Perpetrator-Services.aspx>

*COVID-19 Restrictions:* N/A

### **Programa Confianza \***

*Service provided:* Battered Latina Program. Offers Individual and Group counseling with a Bilingual Social Worker and case management services

*Requirements:* No fees

*Contact:*

- 704-336-3210

*Webpage:*

<https://www.mecknc.gov/CommunitySupportServices/PreventionIntervention/Intervention/AdultServices/Pages/ProgramaConfianza.aspx>

*COVID-19 Restrictions:*

- Closure due to COVID-19

# EMPLOYMENT

## **Davidson County Community Action \***

911 S Talbert Blvd, Lexington, NC 27292

*Service provided:* Provides job connections to low-income families

*Requirements:* N/A

*Contact:*

- (336) 249-0234

*Webpage:* <http://www.davidsoncommunityaction.com/>

*COVID-19 Restrictions:* NoRes

## **Latin American Coalition-Worker's Center \***

4938 Central Ave Suite 101 Charlotte, NC 28212

*Service provided:* Help victims of wage theft, English as a Second Language (ESL), computer literacy, workforce development, small business development, financial literacy and labor right's classes and workshops. Free

*Requirements:* N/A

*Contact:*

- 704-531-2848

*Webpage:* <https://latinamericancoalition.org/what-we-do/workers-center/>

*COVID-19 Restrictions:*

- Office is closed
- Remote assistance through Helpline: (980) 320 3743

## **Charlotte Works \***

*Service provided:* Gives no-cost resources including workshops, networking opportunities, coaching, and training support

*Requirements:* Resident of North Carolina. Unemployed or underemployed. "Dress for Success" for appointment.

Contact:

- 704-206-1350
- info@charlottework.com

Webpage: <https://www.charlotteworks.com/>

COVID-19 Restrictions:

- NCWorks Career Center Services operating remotely
- Make appointments online (ncworks.gov) for the computer resource center

### **Charlotte Mecklenburg Senior Center \***

*Service provided:* Hires caretakers, little requirements. Jobs but no employment services

*Requirements:* Mecklenburg County Resident

Contact:

- 704-817-5466

Webpage: <http://www.cmseniorcenters.org/Employment.htm>

COVID-19 Restrictions: N/A

### **Iglesia Bautista Hispana de Hickory Grove \***

*Service provided:* food pantry T/TR (10-12pm), clothes closet T/TR (9-1), counseling with pastor, prayer services

*Requirements:* WIA program, candidates have to live in Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly, or Union county, or be laid off from a company in those counties.

Contact:

- 704-531-4060

Webpage: <https://iglesias.obrerofiel.org/iglesia-bautista-hispana-de-hickory-grove/>

COVID-19 Restrictions: NORes

### **Lifespan - Creative campus Intercity \***

*Service provided:* help people with developmental disabilities find jobs

*Requirements:* must have developmental disability

Contact:

- 704-333-7107
- cwhite@lifespanservices.org (residential care)

Webpage: <https://www.lifespanservices.org/>

COVID-19 Restrictions: NoRes

### **Public Library of Charlotte and Mecklenburg County \***

*Service provided:* job help centers, tax help, resume building, S.C.O.R.E program, Online ESL programs

*Requirements:* Library Card, Must have a photo ID and proof that you live in Mecklenburg County

*Contact:*

- Cornelius: (704) 416-3800
- Davidson: (704) 416-4000

Webpage: <https://www.cmlibrary.org/branches>

COVID-19 Restrictions:

- Offers extended computer sessions by appointment

### **Women's Commission New Beginnings \***

*Service provided:* Provides job training for those who have been out of the workplace or underemployed, depended on another income, lost her means of support, and needs to become self-sufficient

*Requirements:* Single moms, divorcees, widows, and separated person usually fit into the category for service. Must be a woman without a self-sufficient income

*Contact:*

- New Beginnings: 704-336-4309
- Women's Commission: 704-336-3210

Webpage: N/A

COVID-19 Restrictions: NoRes

### **Work First Family Assistance \***

*Service provided:* Provides cash assistance and Medicaid coverage to families with minor children. Provides a means of workforce training and employment to keep families off public assistance; cash assistance primarily for children.

*Requirements:* Resident of North Carolina

Proof of income received in the last three months; proof of assets owned: checking/savings account statements life insurance policies. registration cards/titles for motor vehicles. bonds/stock certificates. deeds to property. proof of outstanding loans on any property. Medical bills incurred in the last three months and any old medical bill with an outstanding balance. Social Security Cards or Social Security Numbers for family members. Birth certificates for family members. Immunization records for children. Proof of household expenses - rent, utilities, etc. Health/Hospital Insurance. Identification cards or policies for family members

Contact:

- 1-800-662-7030
- 919-527-6335

Webpage:

<https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance>

COVID-19 Restrictions: N/A

### **Goodwill Career Connections Center Rowan County**

1923 South Main St, Salisbury NC

*Service provided:* Provides job training and opportunities as well as connection to local GED prep courses

*Requirements:* N/A

Contact:

- 704-638-6434
- info@goodwillnwc.org

Webpage: <https://www.goodwillnwc.org/train/locations/>

COVID-19 Restrictions: N/A

### **Goodwill Industries of the Southern Piedmont**

2122 Freedom Drive Charlotte, NC 28202

*Service provided:* job search/training, referral to food pantries, basic needs. Provide career development and training programs, including a referral service and job connection.

*Requirements:* N/A

Contact:

- (704) 372-3434

Webpage: <https://goodwillsp.org/work/looking-to-work/>

COVID-19 Restrictions:

- Virtual appointments: email at [VirtualCareerResources@goodwillsp.org](mailto:VirtualCareerResources@goodwillsp.org)
- Physical appointments to use Job Resource Center:  
<https://outlook.office365.com/owa/calendar/BookingsJobResourceCenter@goodwillsp.org/bookings/>

### **The Center for Community Transitions**

*Service provided:* Helps people with criminal records find healthier and more productive ways of living

*Requirements:* Helps those with criminal records only.

*Contact:*

- 704-374-0762
- [info@centerforcommunitytransitions.org](mailto:info@centerforcommunitytransitions.org)

Webpage: <https://centerforcommunitytransitions.org/>

COVID-19 Restrictions:

- Using virtual programming

### **The Urban League of Central Carolinas**

740 West 5th Street Charlotte, NC 28202

*Service provided:* acclimation classes, workforce/skill certification/job etiquette classes, GED

*Requirements:* N/A

*Contact:*

- 704-373-2256
- [inquiries@urbanleaguecc.org](mailto:inquiries@urbanleaguecc.org)

Webpage: <https://www.urbanleaguecc.org/>

COVID-19 Restrictions: EMAIL 11/22

### **NC Department of Human Services Vocational Rehab**



*Service provided:* Offers help to people with disabilities find employment and live independently

*Requirements:* Have a physical, psychiatric or intellectual disability that affects your ability to find or keep a job. Require the services that VR provides to prepare for, find or keep a job. Have a disability and are receiving Supplemental Security Income (SSI) or Social Security Disability Income (SSDI) benefits and you intend to get or keep a job

*Contact:*

- 704-568-8804

*Webpage:*

<https://www.ncdhhs.gov/assistance/disability-services/employment-services-for-people-with-disabilities>

*COVID-19 Restrictions:* N/A

### **North Carolina Division of Employment Security**

*Service provided:* Helps with unemployment insurance, filing for unemployment, administers job training, programs for veterans, etc.

*Requirements:* N/A

*Contact:*

- 704-531-5000, Jobs Line – 704-566-2840
- [esc.jobs.charlottecentral@ncmail.net](mailto:esc.jobs.charlottecentral@ncmail.net)

*Webpage:* <https://des.nc.gov/des>

*COVID-19 Restrictions:* N/A

### **North Carolina Youth Employment Information**

*Service provided:* Information sheet for youth employment

*Requirements:* N/A

*Contact:* N/A

*Webpage:* [http://www.nclabor.com/wh/fact%20sheets/joint\\_state\\_fed.htm](http://www.nclabor.com/wh/fact%20sheets/joint_state_fed.htm)

*COVID-19 Restrictions:* N/A

### **Mecklenburg JobLink Career Center**

*Service provided:* JobLink Career Centers are user friendly facilities which provide job seeker, training seekers and employers access to a variety of employment and training services all under one roof. Provides facilities which provide job and training seekers, and employers access to a variety of employment and training services. Resident of NC, Ages 16+

*Contact:*

- 704-597-8057

*Webpage:* <https://www.mecknc.gov/dss/esd/Pages/FindingJobs.aspx>

*COVID-19 Restrictions:*

- All locations currently closed

# FINANCIAL

## Cooperativa Latina \*

*Resources Offered:* credit union, personal accounts, financial education classes

*Contact:*

- info@latinoccu.org
- (919) 595 -1800

*Webpage:* <https://latinoccu.org/>

*COVID-19 Restrictions:*

- Operational Changes to the branches
- Use remote tools to access accounts
- Offering Solidary Loan: <https://latinoccu.org/COVID-19-19/>

## Iredell County DSS \*

*Resources Offered:* Rent and utility assistance. Also help with adult, health, social, and family services

*Contact:*

- [maria.grajales@iredell.nc.gov](mailto:maria.grajales@iredell.nc.gov)
- [yvette.smith@iredell.nc.gov](mailto:yvette.smith@iredell.nc.gov)
- 704-873-5631 ext. 2144

*Webpage:* <https://www.co.iredell.nc.us/299/Social-Services>

*COVID-19 Restrictions:* N/A

## Bethlehem Center

*Resources Offered:* Provides early childhood to high school education resources; offers scholarship for students who volunteer at Bethlehem Center

*Contact:*

- info@bethlehemcenter.org

- 704-375-1417

Webpage: <http://bethlehemcenter.org/>

COVID-19 Restrictions: NoRes

### **Benefit Bank**

*Resources Offered:* Offers financial and tax services to those who meet income limits

*Contact:*

- info@mdcinc.org

Webpage: <https://www.mdcinc.org/the-benefit-bank-of-north-carolina/>

COVID-19 Restrictions: N/A

### **Charlotte Saves Inc.**

15720 Brixham Hill Ave #575

Charlotte, NC 28277

*Resources Offered:* help with financial planning/saving, all things money/saving related

*Contact:*

- Charlottesaves@nodebt.org
- 704-943-0355

Webpage:

- <https://americasaves.org/local-campaigns/charlotte-saves/>
- <https://www.knowdebt.org/community/charlottesaves/>

COVID-19 Restrictions: N/A

### **Iglesias Bautista Hispana de Hickory Grove \***

7424 East Wt. Harris Blvd., Charlotte, North Carolina 28227

*Resources Offered:* food pantry T/TR (10-12pm), clothes closet T/TR (9-1), counseling with pastor, prayer services

*Contact:*

- info@hgbc.org
- 704-531-4060

Webpage: <https://www.facebook.com/hgbclatin/>

COVID-19 Restrictions: NoRes

## **Mooreville Christian Missionary**

*Resources Offered:* Provides crisis (financial) assistance to those in need. Certified Individuals/Families can apply for financial assistance for help with pending evictions and/or utility disconnections. Assistance is based on available funding and is given out on a first come, first serve basis.

*Contact:*

- info@christianmission.org
- smoore@ourchristianmission.org
- 704-664-2357

*Webpage:* <https://www.moorevillelakenormanchristianmission.org/services/>

*COVID-19 Restrictions:* NoRes

## **My Y Pricing \***

*Resources Offered:* Helps people access the life-changing services provided through YMCA by subsidizing standard membership and program fees.

*Contact:*

- websupport@ymcacharlotte.org
- 704-716-4400

*Webpage:* N/A

*COVID-19 Restrictions:*

- <https://www.ymcacharlotte.org/maintaining-healthy-environment>
- Location-specific COVID-19 restrictions

## **Innovative Community Resources**

*Resources Offered:* Financial education, disability support, representative payee services, and professional services

*Contact:*

- infor@icresourcesnc.org
- 704-921-6777

*Webpage:* <http://www.icresourcesnc.org/>

*COVID-19 Restrictions:* NoRes

# HEALTHCARE

## **Alexander Youth Network \***

6220 Thermal Road, Charlotte NC 28211

*Resources Offered:* Offers treatment and support for children with mental and behavioral challenges.

*Requirements:* Children aged 3 to 21.

*Contact:*

- Main Number: 704-537-1202
- Access Team: 855-362-8470
- Email: [info@alexanderyouthnetwork.org](mailto:info@alexanderyouthnetwork.org)
- ccd: [lshinhoster@aynkids.org](mailto:lshinhoster@aynkids.org)
- referrals: [intake@aynkids.org](mailto:intake@aynkids.org)

*Webpage:* <http://www.alexanderyouthnetwork.org/>

*COVID-19 Restrictions:*

- <https://www.alexanderyouthnetwork.org/wp-content/uploads/Alexander-Youth-Network-Agency-Update6.25.2020FINAL.pdf>
- All programs remain open
- Restricting visitors
- CDC Recommended infection control procedures

## **Camino Community Center \***

133 Stetson Drive Charlotte, NC 28262

*Resources Offered:* It is a primary health care clinic with full services and a walk-in clinic, as well as a behavioral health program, and fitness program.

*Requirements:* uninsured, \$10 fee

*Contact:*

- Main Number: 704-596-5606
- Steve Sellers - [steve@caminocommunitycenter.org](mailto:steve@caminocommunitycenter.org)

Webpage: [www.caminocommunitycenter.org](http://www.caminocommunitycenter.org)

COVID-19 Restrictions:

- Increased cleaning regime
- Washing hands procedure applied to patients as well as staff
- Required mask wearing

AJC Contact: Maria Laura M.

Cell Phone - 704-495-4709.

Email - [marialaura@caminocommunitycenter.org](mailto:marialaura@caminocommunitycenter.org)

### **Care Ring Low-Cost Clinic \***

601 E. 5th Street Suite 220 Charlotte, NC 28202

*Resources Offered:* A low-cost clinic offers quality, preventive care to uninsured patients. Provides a wide range of services from treatment of chronic illness to vaccinations and health education. Bilingual front staff.

*Requirements:* Uninsured or underinsured

*Contact:*

- Main Line: 704-375-0172
- Ana Rodriguez (Administrative Assistant & Outreach Specialist)

Webpage: <https://www.careringnc.com/>

COVID-19 Restrictions:

- Care Ring clinic is providing care by phone and in-person by appointment only. Physicians Reach Out is enrolling new patients but with some limitations. Currently, unable to enroll patients who do not have a primary care provider
- Nurse-Family Partnership is supporting families through telehealth and is accepting new referrals.

### **American Diabetes Association – Central NC**

1300 Baxter St #150, Charlotte, NC 28204

*Resources Offered:* advocacy/education, more programs coming soon, fundraising

*Requirements:* N/A

*Contact:* [adacarolinas@diabetes.org](mailto:adacarolinas@diabetes.org),

- Local Office Contact Jess Palacio: (704) 373-9111 Ext. 3267
- Mobile: (704) 293-8871
- Main Line: 1-888-DIABETES

Webpage: <http://www.diabetes.org/>

COVID-19 Restrictions: NoRes

### **American Red Cross – Greater Carolinas Chapter**

2425 Park Road, Charlotte, NC, 28203

*Resources Offered:* transportation, educational classes, blood donations.

*Requirements:* N/A

*Contact:* (704) 376-1661

Webpage: <http://www.redcross.org/local/western-north-carolina>

COVID-19 Restrictions: N/A

### **American Lung Association of NC**

401 Hawthorne Lane, Suite 110 #298

Charlotte, NC 28204

*Resources Offered:* Information on lung health, services to quit smoking, and advocacy.

*Requirements:* N/A

*Contact:*

- Toll-free: 1-800-586-4872
- Local Office: (980) 237-6611
- [alanc@lung.org](mailto:alanc@lung.org)

Webpage:

<http://www.lung.org/local-content/content-items/about-us/local-associations-office/North-Carolina.html>

COVID-19 Restrictions: N/A

### **The Arc of Mecklenburg \***

*Resources Offered:* serves individuals with Intellectual & Developmental Disabilities and their families by identifying needs, developing programs and providing resources, to promote and support independent and productive citizens within our community.



*Requirements:*

*Contact:*

- Charlotte Office: 704-568-0112
- info@arcnc.org
- Yuridia Salinas (Bilingual Resource Advocate): Ysalinas@arcnc.org

*Webpage:* <https://www.arcnc.org>

*COVID-19 Restrictions:* NoRes

AJC Contact: Yuridia Salinas (Bilingual Spanish)

Yuridia's mobile: 704-223-8992

### **Brain Injury Association of North Carolina \***

*Resources Offered:* Provides resources to those with brain injuries and their families.

Interpreter services available.

*Requirements:* N/A

*Contact:*

- bianc@bianc.net
- 919-833-9634
- 1-800-377-1464

*Webpage:* <http://www.bianc.net/>

*COVID-19 Restrictions:* N/A

AJC Contact: [sally.rickard@atriumhealth.org](mailto:sally.rickard@atriumhealth.org)

### **American Cancer Society**

*Resources Offered:* Share vital cancer information, encourage prevention, and provide support. From free lodging and transportation to help making decisions about your care, we offer programs, services, and resources.

*Requirements:* N/A

*Contact:* N/A

*Webpage:* [www.cancer.org](http://www.cancer.org)

*COVID-19 Restrictions:* N/A

## **Mental Health America of Central Carolina**

*Resources Offered:* promotes mental health through prevention, advocacy, and education.

*Requirements:* Residents of Mecklenburg & Cabarrus Counties

*Contact:*

- mha@mhacentralcarolinas.org

*Webpage:* <http://www.mhacentralcarolinas.org/>

*COVID-19 Restrictions:*

- Offers COVID-19-related webinars:

<https://mhanational.org/mha-webinars?combine=COVID-19-19%2C+Coronavirus>

## **Metrolina Association for the Blind**

704 Louise Avenue

Charlotte, NC 28204

*Resources Offered:* cater to blind/low vision, help with becoming independent, orientation and mobility, transportation, etc.

*Requirements:* Client donations of any amount are accepted and greatly appreciated.

Low vision fees are based on your type of insurance. Prescribed devices are additional.

*Contact:*

- Main Phone: (704) 372-3870

*Webpage:* <http://mabnc.org>

*COVID-19 Restrictions:* N/A

## **North Carolina Breast and Cervical Cancer Control Program**

*Resources Offered:* The North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) provides free or low-cost breast and cervical cancer screenings

*Requirements:* uninsured/underinsured; are without Medicare Part B or Medicaid; are between ages 40 - 64 for breast screening services and 21 - 64 for cervical screening services; have a household income at or below 250% of the federal poverty level

Contact:

- Phone: (919) 707-3500

Webpage: <http://bcccp.ncdhhs.gov/>

COVID-19 Restrictions:

- Using CDC-recommended precautions

### **Teen Health Connection**

3541 Randolph Rd – Suite 206 (Wendover building)  
Charlotte, NC 28211

*Resources Offered:* primary care, counseling, nutrition services

*Requirements:* ages 11-22

Contact:

- Email: [teenhealthconnection@teenhealthconnection.org](mailto:teenhealthconnection@teenhealthconnection.org)
- Medical: 704-381-8336
- Mental Health: 704-381-8379

Webpage: <http://www.teenhealthconnection.org/>

COVID-19 Restrictions: N/A

### **Vaccines for Children Program**

*Resources Offered:* Federal program promoted by the CDC that provides all eligible children recommended vaccines at little to no cost.

*Requirements:* One of the following— eligible for medicaid, w/o insurance, American Indian, Alaska Native or underinsured. May be charged small processing fee; must be under age 18

Contact:

- Phone: (800) 232-4636

Webpage: <https://www.cdc.gov/vaccines/programs/vfc/index.html>

COVID-19 Restrictions: N/A

### **Carolina Poison Center**

*Resources Offered:* Fast help, preventative poison control, and education

*Requirements:* N/A

Contact:

Webpage: <http://www.ncpoisoncenter.org/>

COVID-19 Restrictions: N/A

## HOME OWNERSHIP & REPAIR

### DHC Hammers

220 A Sloan Street  
Davidson, NC 28036

*Resources Offered:* Home repairs in accessibility, carpentry, electricity, furnace/air conditioning, plumbing, and roofing.

*Requirements:* Applicants must own and occupy their home. Applicants must earn less than 80% of the area median gross income, approximately \$56,550 for a family of four in Mecklenburg County and \$52,400 for a family of four in Iredell County

Needed repairs must be emergency in nature

Contact:

- (704) 892-4486
- [candi@davidsonhousing.org](mailto:candi@davidsonhousing.org)
- [us@davidsonhousing.org](mailto:us@davidsonhousing.org)

Webpage: <http://davidsonhousing.org/emergency-home-repair/>

COVID-19 Restrictions: N/A

### Habitat for Humanity – Home Repair

20310 N. Main St. Cornelius, NC 28031

*Resources Offered:* Habitat repair program complete repairs as funding becomes available. Some repairs are completed through a grant, some through an affordable zero interest loan to the homeowner. It is a single application process and they will work with homeowners to find a program that works, although it can take 6-12 months to complete repairs from the time of application depending on funding and demand. The program uses both volunteers and contractors depending on the type of work needed.

*Requirements:* Eligible repairs are health and safety related including: Roof, Plumbing, Electrical hazards, Structural integrity such as floor systems, ADA accessibility (ramps, grab bars, handicap accessible showers). No Cosmetic repairs.

Contact:

- General: (704) 896-8957
- Family Selection Specialist – Monica Chandler: [mchandler@habitatcltregion.org](mailto:mchandler@habitatcltregion.org), (704) 716-7074

Webpage: <https://www.habitatcltregion.org/>

COVID-19 Restrictions:

- Offices reopened on limited basis
- Construction site volunteer opportunities remain paused until January 2021
- Offices are closed to the public, work with applicants via phone & email
- In-person appointments can be made for document collection, or application help

AJC Contact: Miranda Morris: 704-896-8957, ext. 107, [miranda@ourtownshabitat.org](mailto:miranda@ourtownshabitat.org)

Monica Chandler: [mchandler@habitatcltregion.org](mailto:mchandler@habitatcltregion.org), (704) 716-7074

**Charlotte Area Fund \***

901 N. Tryon Street  
Charlotte, NC 28206

*Resources Offered:* Helps low income families with free weatherization and Heating and Air Repair and Replacement Program (HARRP)

*Requirements:* Low-income family, Proof of income, proof of home ownership or landlord's name, address and phone number and copy of power and gas bills

Contact:

- Deborah Frink: 704-372-3010 ex. 210;
- General organization: 704-372-3010
- [deborahf@charlotteareafund.org](mailto:deborahf@charlotteareafund.org)
- [info@charlotteareafund.org](mailto:info@charlotteareafund.org)

Webpage: <https://www.charlotteareafund.org/>

COVID-19 Restrictions: N/A

**Legal Services of Southern Piedmont**

*Resources Offered:* Gives legal assistance to low income families who have been threatened with eviction by landlord

*Requirements:*

*Contact:*

- (704) 376-1600 (english)
- 800-247-1931 (español)
- info@charlottelegaladvocacy.org.

*Webpage:* [www.lssp.org](http://www.lssp.org)

*COVID-19 Restrictions:*

- Offers unemployment insurance

**I-Care, Inc.**

1415 Shelton Avenue  
Statesville, NC 28677

*Resources Offered:* Offers weatherization to Iredell County Residents. Typical services may include: Replacing existing lighting with energy efficient bulbs; Improving health and safety conditions by addressing carbon monoxide levels and combustion safety; Sealing major air leaks; Installing insulation in attics, walls, and floors; Sealing and insulating ducts; Installing a smart thermostat; Performing tune-ups and repairs to heating and cooling systems.

*Requirements:* Low income families, must provide proof of income

*Contact:* General: 704-872-8141

*Webpage:* <http://www.icare-inc.org/>

*COVID-19 Restrictions:*

- All I-Care, Inc. facilities are closed to the public
- Staff work remotely, reach through phone or email
- Enroll in programs through website

## HOUSING (NON-HOMELESS)

### **Charlotte Family Housing**

300 Hawthorne Lane, Charlotte, NC 28204

Shelter: 2410 The Plaza Charlotte, NC 28205

*Resources Offered:* Provides help with transitional housing (esp. for single parent families); Offers emergency housing to qualified families

*Requirements:* Must have gone through referral process

*Contact:*

- [intake@charlottefamilyhousing.org](mailto:intake@charlottefamilyhousing.org)
- General: 704-335-5488

*Webpage:* <http://charlottefamilyhousing.org/>

*COVID-19 Restrictions:*

- Submit pre-screening form through website:  
<https://charlottefamilyhousing.org/cfh-eligibility-prescreening-form/>
- Intake process adjustment – intake interview conducted by phone or virtually

### **Community Link \***

601 E. 5th Street

Suite 220

Charlotte, NC, 28202

*Resources Offered:* Homeownership and foreclosure education, and financial literacy program. Provides counseling on purchasing home and preventing foreclosure.

*Requirements:* Restricted to helping those in housing crisis

*Contact:*

- General: 704-943-9490
- [intake@CommunityLinkNC.org](mailto:intake@CommunityLinkNC.org)

*Webpage:* <https://www.communitylinknc.org/>

*COVID-19 Restrictions:* NoRes

### **Habitat for Humanity \***

3815 Latrobe Drive, Charlotte, NC 28211

*Resources Offered:* Finds affordable housing for low income families

*Requirements:* Must be stable and fall between 30-80% of HUD Area Median Income. No more than \$1,200 delinquent debt at the time of application and all delinquent debt must be paid off before application approval. No more than \$10,000 in medical collections. No more than \$1,000 in outstanding debt at the time of application, excluding student loan or automobile loan debt. Must wait two years after being discharged of bankruptcy and reestablishing good credit to apply.

*Contact:*

- General: (704) 376-2054

*Webpage:* [www.habitatcharlotte.org](http://www.habitatcharlotte.org)

*COVID-19 Restrictions:*

- Offices reopened on limited basis
- Construction site volunteer opportunities remain paused until January 2021
- Offices are closed to the public, work with applicants via phone & email
- In-person appointments can be made for document collection, or application help

### **Habitat for Humanity – Restore**

1133 N Wendover Rd, Charlotte, NC 28211

3326 Wilkinson Blvd, Charlotte, NC 28208

*Resources Offered:* nonprofit home improvement stores and donation centers that sell new and gently used furniture, appliances, home accessories, building materials and more to the public at a fraction of the retail price.

*Requirements:*

*Contact:* 704-716-7044 (Wendover Rd) or 704-295-4495 (Wilkinson Blvd)

*Webpage:* <https://www.charlotterestore.org>

*COVID-19 Restrictions:*

- Following CDC Guidelines in store locations, including masks, social distancing, employee PPE, and expanded cleaning protocol.

### **INLIVIAN**

400 East Blvd

Charlotte, NC 28203



*Resources Offered:* Provides decent, safe, housing that is affordable to low and moderate-income families while supporting their efforts to achieve self-sufficiency.

*Requirements:* The waitlist for the Housing Choice Voucher program is currently closed to new applicants. Current voucher holders may contact their Housing Choice Specialist directly via email. Voucher holders can find the contact information at this link:

<http://inlivan.com/hcv-current-voucher-holders/>. For those interested in applying to a Blue Horizon Management Company property, INLIVIAN's property Management Company, can do so by sending an email to [bhwaitlist.com](mailto:bhwaitlist.com) or visit

<http://inlivan.com/how-to-apply/>

*Contact:*

- General: (704) 336-5183

*Webpage:* <http://inlivan.com/about/#intro>

*COVID-19 Restrictions:* N/A

# HOMELESS SERVICES

## **Charlotte Family Housing**

300 Hawthorne Lane  
Charlotte, NC 28202

*Resources Offered:* Shelter-to-housing program for homeless families Primarily for single mothers with children, with limited options for fathers with children and two parents with children

*Requirements:* Must be at least 18 years of age with at least 1 minor child, reside in Mecklenburg County for at least 30 days; Employed or Employable; Free from substance abuse; no felonies in the last 3 years, no current pending charges and no record including crimes of a sexual nature and must be willing to provide proof of income and money saved while in the program.

*Contact:* (704) 335-5488

*Webpage:* <http://charlottefamilyhousing.org/>

*COVID-19 Restrictions:*

- Submit pre-screening form through website:  
<https://charlottefamilyhousing.org/cfh-eligibility-prescreening-form/>
- Intake process adjustment – intake interview conducted by phone or virtually

AJC Contact: Kenya Oates

## **Hope House**

15604 Northcross Dr  
Huntersville, NC 28078

*Resources Offered:* Hope House provides housing and support services for single unaccompanied women or women with children (boys up to age 8 only) experiencing “situational” homelessness for up to 6 months.

*Requirements:*

*Contact:*

- 704-930-4862
- [info@hopehousefoundation.org](mailto:info@hopehousefoundation.org)

Webpage: [www.hopehousefoundation.org](http://www.hopehousefoundation.org)

COVID-19 Restrictions: NoRes

AJC Contact: Jen Grenier

### **Urban Ministry Center**

*Resources Offered:* Offers services and programs to lead clients to a path out of homelessness. Services include a soup kitchen, showers, laundry, telephone, mail, nurse (M-F a.m.) and dental van (2nd Friday), transportation (to DSS, DMV, SS, clinics), counseling (obtain ID, prescription assistance, food and other referrals), support groups (grief, women's etc.)

*Requirements:* They offer day center services for homeless parents; NOT a homeless shelter

*Contact:*

- 704-347-0278
- Info@urbanministrycenter.org

Webpage: <https://www.urbanministrycenter.org>

COVID-19 Restrictions: NoRes

### **Community Link**

601 E. 5th St., Ste. 220

Charlotte, NC 28202

*Resources Offered:* This program assists working homeless individuals and families find and keep rental housing. A limited temporary rental subsidy is available for participants. On a case-by-case basis assistance with security deposit and/or application fee may be available.

*Requirements:*

*Contact:* 704-943-9635

*Webpage:*

COVID-19 Restrictions: NoRes

AJC Contact: Tameka Gunn

## **Innovative Community Resources**

*Resources Offered:* Assist chronically homeless to complete Social Security applications and receive benefits in an expedited manner

*Requirements:*

*Contact:*

- 704-921-6777
- info@icresourcesnc.org

*Webpage:* [www.icresourcesnc.org](http://www.icresourcesnc.org)

*COVID-19 Restrictions:* NoRes

## **My Sister's House \***

3239 Beatties Ford Road, Charlotte, NC, 28216

*Resources Offered:* My Sister's House is a transitional living center with a 24-bed facility for single, homeless women.

*Requirements:* Single, female, ages 18 & older, Drug and alcohol free (for a minimum of 90 days), Employed, employable or in school, Referred through Charlotte-Mecklenburg Coordinated Assessment.

*Contact:*

- (704) 200-2807
- info@friendshipcdc.org

*Webpage:* <http://mysistershouseclt.org/>

*COVID-19 Restrictions:* NoRes

## **Salvation Army Center of Hope**

534 Spratt Street  
Charlotte, NC 28202

*Resources Offered:* Emergency shelter for women and children that provides three daily meals, case management, intervention programs, health care, child care, and guidance for school-age children and teens. The program is free and open to Mecklenburg County residents.

*Requirements:*

Contact: 704-348-2560

Webpage: <https://www.salvationarmycarolinas.org/charlotte/get-help/center-of-hope>

COVID-19 Restrictions: N/A

### **Men's Shelter of Charlotte**

1210 North Tryon Street, Charlotte, NC 28206

*Resources Offered:*

*Requirements:*

Contact: 704-334-3187 ext. 131

Webpage: <https://www.salvationarmycarolinas.org/charlotte/get-help/center-of-hope>

COVID-19 Restrictions: N/A

AJC Contact: Stephanie Shatto

### **Florence Crittenton Services**

1300 Blythe Blvd. Charlotte, NC 28203

*Resources Offered:* FCS is a home for young women and adolescents who need a safe and healthy environment through the delivery of their baby.

*Requirements:* For single, pregnant and non-pregnant adolescents, women and their families throughout the Carolinas.

*Contact:*

- Admissions Office: 1-800-448-0024
- Charlotte area: 704-372-4663

Webpage: [www.fcsnc.org](http://www.fcsnc.org)

*COVID-19 Restrictions:*

- Restricting visitors & volunteers

AJC Contact: Madeline Sierra

### **Charlotte Rescue Mission**

2855 West Blvd. Charlotte, NC 28208

907 W. 1st Street, Charlotte, NC 28202

*Resources Offered:* Provides residential programs for homeless, jobless men and women with alcohol and drug addiction issues. Follows the 12-step AA curriculum but includes Christian context.

*Requirements:* Requirements depend on gender and situation:

<https://charlotterescuemission.org/recovery-programs/>

*Contact:*

- 704-333-HOPE
- [inquiries@charlotterescuemission.org](mailto:inquiries@charlotterescuemission.org)

*Webpage:* <http://charlotterescuemission.org/>

*COVID-19 Restrictions:*

- Admissions process now includes a 14-day quarantine period

AJC Contact: Communications & Marketing Specialist – Sarah Ann Schultz,  
[sarahann.schultz@charlotterescuemission.org](mailto:sarahann.schultz@charlotterescuemission.org)

## LEGAL SERVICES

### **International House \***

1817 Central Ave #215, Charlotte, NC 28205

*Resources Offered:* Provides low-cost English classes and affordable legal assistance to help obtain U.S. citizenship.

*Requirements:* All new clients must call on Tuesday from 1-4pm

*Contact:*

- (704) 405-0962 (Law Clinic)
- [info@ihclt.org](mailto:info@ihclt.org)

*Webpage:* <https://www.ihclt.org/>

*COVID-19 Restrictions:*

- Offices closed to the public

### **Latin American Coalition - Legal Center \***

4938 Central Ave # 1, Charlotte, NC 28205

*Resources Offered:* Immigrant rights organization that works for democracy in North Carolina for Latinos. Types of cases:

U visas for victims of violent crimes (on case bases).

VAWA petitions (on case bases).

Special Immigrant Juvenile Status (on case bases).

(must have custody order in place)

DACA (Deferred Action for Childhood Arrivals)

Temporary Protected Status (TPS)

Family-based petitions

Consular processing

Naturalization

Adjustment of Status

Waivers of inadmissibility

Green card renewals and replacements

Work permit renewals

*Requirements:* Clients must first contact the immigrant center from there they will be directed to the person they need.

*Contact:*

- (704) 531-3848
- info@latinamericancoalition.org
- Schedule/learn more about virtual intakes at (704) 531-3848, ext. 4

*Webpage:* [https://latinamericancoalition.org/what-we-do/legal\\_clinic/](https://latinamericancoalition.org/what-we-do/legal_clinic/)

*COVID-19 Restrictions:*

- Office is closed
- Remote assistance through Helpline: (980) 320-3743
- Virtual meetings are encouraged

### **Charlotte Center for Legal Advocacy \***

1431 Elizabeth Ave, Charlotte, NC 28204

*Resources Offered:* Helps people in the Charlotte region who cannot afford legal services, but desperately need them.

*Requirements:* We charge nominal sliding fees (\$10 to \$100) for most services, no fees for domestic violence cases, fees reduced or waived to ensure that no client is turned away due to inability to pay and that no client is subjected to an extraordinary hardship in order to pay the fee. Clients pay out-of-pocket costs of litigation when possible.

*Contact:*

- Client help line: 704-376-1600
- Spanish Line: 800-247-1931 (toll free)
- info@charlottelegaladvocacy.org.

*Webpage:* <https://charlottelegaladvocacy.org/>

*COVID-19 Restrictions:*

- Client meetings and case work continue remotely as possible
- In-person meetings can be scheduled if necessary

### **Cauley Forsythe Law Group \***

402 W Trade St Suite 210, Charlotte, NC 28202

*Resources Offered:* Law firm based out of Charlotte that offers immigration legal assistance. Most attorney and staff do speak spanish



*Requirements:* The best way to schedule an appointment is by calling our office or requesting information through our website

*Contact:*

- (704) 522-6363

*Webpage:* <https://cauleyforsythe.com/>

*COVID-19 Restrictions:*

- All face-to-face meetings and document drop off are suspended.
- Offers free virtual consultations by Zoom, WhatsApp or telephone.
- Will continue to receive all documents and evidence by email or mail, and can be reached by phone and/or email about your current case.

### **Alan Gordon Immigration Law**

1018 East Blvd #7, Charlotte, NC 28203

*Resources Offered:* Alan Gordon is a board-certified immigration attorney who helps create solutions to immigration problems.

*Requirements:* No walk-ins. Initial consultation fee is \$425, payable by credit/debit card when the appointment is made. Does not provide translators or translations. Spanish speaking personnel are available. Employs a secure, electronic file system to handle the applications and document gathering. All inquiries should be sent to email. Pro-bono work is evaluated on a case-by-case basis.

*Contact:*

- info@greencards.com
- (704) 332-2555

*Webpage:* <https://www.greencards.com/>

*COVID-19 Restrictions:* N/A

AJC Contact: Silvia Falconi

# PREGNANCY SERVICES

## Safe Journey \*

601 E. 5th Street, Suite 300 Charlotte, NC 28202

*Resources Offered:* Teen parenting program

*Requirements:* Pregnant or parenting teen 19 years of age or younger. Enrollment in a CIS school with a commitment to complete their high school education. Must be a high schooler in Mecklenburg County to be eligible for services. Schools w/ bilingual coordinators: Some schools have bilingual site coordinators: Albemarle Road Elementary, Eastway Middle School, Harding High School, Hidden Valley, Merry Oaks Academy.

*Contact:*

- (704) 335-0601
- BKoblick@cischarlotte.org

*Webpage:*

<https://www.cischarlotte.org/programs/specialized-interventions/safe-journey-teen-parents>

*COVID-19 Restrictions:* NoRes

AJC Contact: Seffanie Lewis, LaKia Roseborough, Kenyatta Wheeler, Ashley Smalley

## Florence Crittenton Services \*

1300 Blythe Blvd, Charlotte, NC 28203

*Resources Offered:* FCS is a home for young women and adolescents who need a safe and healthy environment through the delivery of their baby. Maternity program: provide social workers, help with finding housing and jobs, therapy, parenting and childbirth classes. Admissions coordinator Kayla Rosen is bilingual.

*Requirements:* Must be at least 13.5 weeks pregnant. Must be a resident of North Carolina and provide ID, Social Security Number, Medicaid, and proof of pregnancy.

*Contact:*

- (704) 372-4663

*Webpage:* <http://www.fcsnc.org/our-programs/maternity-program/>

*COVID-19 Restrictions:*

- Visitors and volunteers are restricted

AJC Contact: Kayla Rose: [krosen@fcsnc.org](mailto:krosen@fcsnc.org)

**Planned Parenthood**

700 South Torrence Street Charlotte, NC 28204  
3000 Maplewood Ave, Ste. 112 Winston Salem, NC 27103  
1704 Battleground Ave Greensboro, NC 27408

*Resources Offered:* Services include abortion services, birth control, HIV testing, morning-after pill, pregnancy testing, and STD testing and treatment. Can also book appointments online.

*Requirements:*

*Contact:*

- (704) 536-7233
- Book appointments online at webpage

*Webpage:*

[https://www.plannedparenthood.org/health-center/north-carolina/charlotte/28204/charlotte-health-center-2703-90860?utm\\_campaign=charlotte-health-center&utm\\_medium=organic&utm\\_source=local-listing](https://www.plannedparenthood.org/health-center/north-carolina/charlotte/28204/charlotte-health-center-2703-90860?utm_campaign=charlotte-health-center&utm_medium=organic&utm_source=local-listing)

*COVID-19 Restrictions:*

- Must wear mask inside facilities

AJC Contact: Margot Schein: [margot.schein@ppsat.org](mailto:margot.schein@ppsat.org)

**Community Pregnancy Center of Lake Norman**

212 Caldwell Ave. Mooresville, NC 28115  
201 North Old Statesville Ave. Huntersville, NC 28078

*Resources Offered:* Offers some free pregnancy services such as pregnancy tests, ultrasounds, and pregnancy options education. Spanish-speaking staff member available, also offer parenting classes in Spanish (Mooresville & Huntersville)

*Requirements:* No ID or proof of residency required, all services are free of charge

Contact:

- 704-664-4673 (Mooresville)
- 704-727-0535 (Huntersville)
- contactus@lakenormancpc.org

Webpage: <https://lakenormancpc.org/>

COVID-19 Restrictions: EMAIL 12/2

AJC Contact - Traci Lester (Mooresville & Huntersville): tlester@lakenormancpc.org

### **Gate Pregnancy Resource Center**

3824 Hwy 49 South Harrisburg, NC 28075  
280 Concord Pkwy, Suite 110-C Concord, NC 28027

*Resources Offered:* Provide abortion education, pregnancy tests, pregnancy options, STD/STI information, adoption referrals, educational classes, post-abortion support, clothing. Bilingual volunteers work with Spanish-speaking clients (Harrisburg & Concord).

*Requirements:* Must provide ID to receive services. All services are free.

Contact:

- (704) 455-5200 (Harrisburg)
- (704) 793-9977 (Concord)

Webpage: <https://www.gateprc.org/>

COVID-19 Restrictions: NoRes

AJC Contact - Mary Fainn: mary@gateprc.org

### **Heartbeats Women's Center**

5968 NC 16 Hwy, Maiden, NC 29650

*Resources Offered:* Pregnancy testing, ultrasounds, pregnancy options, parenting classes (breastfeeding, discipline, etc), after abortion support, and boutique. Spanish speaking advocates for clients, available via appointment.

*Requirements:* Must provide ID but can be ID from a country outside of the US. All services are free

Contact:

- (704) 489-0708

- office@heartbeatspcc.org

Webpage: <https://heartbeatspcc.org/>

COVID-19 Restrictions:

- Virtual appointments available
- Still offering pregnancy tests and ultrasounds in our clinic. Also offering virtual parenting and life skills education, as well as virtual consultations. We do not offer continual prenatal care throughout the pregnancy, we only provide pregnancy confirming ultrasounds and tests.
- We have implemented temperature checks and a screening process for all of our clients before each visit. We have also moved all of our education online.

AJC Contact: Morgan France

### **Missionary of Charity – Maternity**

1123 South Church Street Charlotte, NC 28203-4003

*Resources Offered:* Provides compassionate, non-judgemental counseling for those seeking pregnancy support services.

*Requirements:* For expectant parents who need maternity shelter services, they should collaborate with a community resource that provides shelter services.

*Contact:*

- (704) 370-3262
- [ccdoc@charlottediocese.org](mailto:ccdoc@charlottediocese.org).

Webpage: <https://ccdoc.org/en/services/children-youth/pregnancy-support>

COVID-19 Restrictions: N/A

AJC Contact - Sharon W. Davis

## PRESCRIPTION SERVICES

### **Astrazeneca \***

*Resources Offered:* Helps eligible uninsured and Medicare patients gain access to AstraZeneca medications. AstraZeneca medicines provided at no cost.

*Requirements:* Once enrolled, you remain enrolled for up to one year. At the end of that year you can reapply. Medicines are mailed to the patient's home or physician's office.

*Contact:*

- 1-800-292-6363

*Webpage:* <https://www.azandmeapp.com/home.html>

*COVID-19 Restrictions:* N/A

### **Nestle Healthcare Nutrition Pediatric Patient Assistance Program \***

*Resources Offered:* Program to help individuals 18 or under get the nutritional supplement they need. Boost, Alfamino, Nutren, Peptamen, Vivonex, and Compleat Pediatric.

*Requirements:* Income at or below 200% of FPL. Must be a US resident. Must have no prescription coverage for needed product. The patient is 18 years of age or younger. Only patients whose sole or primary source of nutrition is the requested product are eligible (80%- 100% of the patients caloric needs are met by the product). Cannot have insurance, need to answer survey. If they do not qualify, they can try the Formula for Success program.

*Contact:*

- 1-800-422-2752

Webpage: <https://www.nestlehealthscience.us/resources/map>

COVID-19 Restrictions: N/A

### **Eye Care America**

*Resources Offered:* EyeCare America offers medical eye exams, often at no out-of-pocket cost. Offers a Seniors Program and a Glaucoma Program. The Seniors Program connects eligible seniors 65 and older with local volunteer ophthalmologists who provide a medical eye exam often at no out-of-pocket cost, and up to one year of followup care for any condition diagnosed during the initial exam, for the physician services. The Glaucoma Program provides a glaucoma eye exam at no cost to those who are eligible and uninsured.

*Requirements:*

- Seniors Program: U.S. citizen or legal resident age 65 or older. Applicant must not belong to an HMO or have eye care benefits through the VA, or seen an ophthalmologist in three or more years
- Glaucoma Program: U.S. citizen or legal resident, not belong to an HMO or have eye care benefits through the VA. Not had an eye exam in 12 months or more. Must be at increased risk for glaucoma, determined by your age, race and family history.

*Contact:*

- Gail Nyman-York: 415-561-8520, [gnyman-york@aao.org](mailto:gnyman-york@aao.org)

Webpage: <https://www.aao.org/eyecare-america/resources/medication-assistance>

COVID-19 Restrictions: N/A

### **Bristol-Myers Squibb Patient Assistance Foundation, Inc. (BMSPAF)**

*Resources Offered:* BMSPAF is a non-profit organization that helps patients who need temporary help obtaining specific BMS medicines (Eliquis, Empliciti, Nulojix, Opdivo, Orencia, Sprycel, and Yervoy).

*Requirements:* If you have been prescribed one of these medicines, you may be eligible for the BMSPAF if you:

- Do not have insurance coverage for your medicine listed on this site.
- Live in the United States, Puerto Rico or US Virgin Islands.
- Are treated by a US licensed prescriber.
- Are being treated as an outpatient.

- Have a yearly income that is at or below 300% Federal Poverty Level (FPL), \$38,280 for a single person or \$51,720 for a family size of two. Larger family sizes are adjusted accordingly. Medications that are injected and certain cancer medications may be subject to higher limits.

Contact: 1-800-736-0003

Webpage: <https://www.bmspaf.org/#home>

COVID-19 Restrictions:

- PPE Use, enhanced cleaning protocol

### **Operation Sight \***

*Resources Offered:* Surgeries by volunteer surgeons, for those who cannot afford surgery.

*Requirements:* Must be at or below the 200% Federal Poverty Level defined by the Federal Poverty Guidelines. Documentation of household income and dependents must be provided. Must be uninsured or underinsured when insurance does not cover cataract surgery. Patients who receive Medicare Part B are ineligible. The program does not pay or assist with copays. Must have a formal cataract diagnosis where cataract surgery has been deemed medically necessary. Must be permanently residing in the United States. Applicants who are temporarily visiting do not qualify for the program.

Contact:

- Jaya Minhas: [jminhas@ascrs.org](mailto:jminhas@ascrs.org)
- (703) 788-5786

Webpage: <https://ascrs.org/foundation/operation-sight>

COVID-19 Restrictions:

- There are longer delays in Operation Sight's matching process when patients are approved and added to the waitlist.

### **InfantSEE \***

*Resources Offered:* InfantSEE offers one-time eye assessments to infants between 6 and 12 months of age at no cost.

*Requirements:* Under this program, participating doctors of optometry provide a comprehensive infant eye assessment between 6 and 12 months of age free of charge



regardless of family income or access to insurance coverage. Locate a participating optometrist and schedule an InfantSEE appointment.

Contact:

- Meghan Endicott; infantsee@aoa.org

Webpage: <https://infantsee.org>

COVID-19 Restrictions:

- Limited appointments/assessments available

### **Med Express**

*Resources Offered:* Provides discounted prices on insurance co-pays and will waive Medicaid co-pays if patient is experience financial hardship

*Requirements:* Contact an individual's insurance claims supervisor for a Medicaid waiver form

Contact:

- 800-633-3977

Webpage: <https://www.medexpress.com/>

COVID-19 Restrictions:

- Providing COVID-19 testing & evaluations at locations

### **MedAssist**

4428 Taggart Creek Rd #101, Charlotte, NC 28208

*Resources Offered:* Offers assistance with medications for low income persons age 18 or older

*Requirements:* Only Mecklenburg County residents not eligible for Medicaid or Medicare D coverage can apply.

Contact:

- info@medassist.org
- Muriel Johnson: (704) 536-1790

Webpage: <https://medassist.org>

COVID-19 Restrictions:

- Mobile free pharmacy
- Closed to public entry

- Because clinic partners are closed, patients who normally receive assistance with enrollment are having trouble re-applying to the program for medications. However, those who have internet access, can apply for the MedAssist program at [www.medassisst.org](http://www.medassisst.org).

### **Merck Patient Assistance Program**

*Resources Offered:* Provides medicine free of charge to eligible individuals who normally could not afford Merck medicines

*Requirements:* US Resident with Merck prescription, uninsured, and meet income guidelines

*Contact:*

- 800-727-5400

*Webpage:* <https://www.merckhelps.com>

*COVID-19 Restrictions:*

- Income loss due to COVID-19 may qualify participants for free medications

### **North Carolina Drug Card \***

*Resources Offered:* A North Carolina Drug Card can take 25-75% off retail price for most brand & generic FDA-approved medications. Card is completely free to everyone. HIPAA compliant.

*Requirements:* No restrictions or limitations whatsoever.

*Contact:*

- Debbie Adler (770) 313-7261

*Webpage:* <https://northcarolinadrugcard.com>

*COVID-19 Restrictions:* N/A

### **Needy Meds**

*Resources Offered:* NeedyMeds is an organization that maintains a website of free information on programs that help people who can't afford medications and healthcare costs. Helps search for available patient assistance programs and find low cost prescriptions. NeedyMeds provides a free drug discount card that offers a discount of up to 80%.

*Requirements:* The drug discount card cannot be used in combination with any insurance. However, you may ask the pharmacist to process the discount card, as well as your insurance card, then choose whichever offers the best savings.

*Contact:*

- 800-503-6897
- [info@needymeds.org](mailto:info@needymeds.org)

*Webpage:* <http://www.needymeds.org/>

*COVID-19 Restrictions:* N/A

### **Emergency Medication Services**

*Resources Offered:* Provides one time per year assistance with prescriptions for people in financial crisis; service of Charlotte Area Fund

*Requirements:* Services for those only in financial crisis. Must be referred by a human services agency in Mecklenburg County.

*Contact:*

- 704-372-3010

*Webpage:* [www.charlotteareafund.org](http://www.charlotteareafund.org)

*COVID-19 Restrictions:* NoRes

### **Free Clinic of Our Towns Glucometer \***

*Resources Offered:* Through Ada Jenkins Free Clinic; Offers 50 glucometer strips for \$10

*Requirements:* Must pay \$10 or present a W-2 upon not paying to qualify for free strips. Must be referred by doctor.

*Contact:*

- Kelley T. Cock, MA: 704-896-0471 x 141

*Webpage:* [www.adajenkins.org](http://www.adajenkins.org)

*COVID-19 Restrictions:*

- Medical clinic is suspended until further notice

### **New Eyes Management**

*Resources Offered:* Eyeglasses for referred clients. Must be referred by case manager, or clinic. Have a prescription in the last 12 months. Have a valid prescription, within the last 12 months.

*Requirements:* We can only correspond with agency workers who help facilitate access to our services.

*Contact:*

- info@new-eyes.org

*Webpage:* <https://onlineapp.new-eyes.org/login.jsp>

*COVID-19 Restrictions:*

- Medical clinic is suspended until further notice

### **NC Eyes**

*Resources Offered:* Providing Free Eye Exams to Low-Income Uninsured Individuals in North Carolina. If you need an eye exam, do not have insurance and cannot afford one, work with your social worker, case worker, charitable organization or agency to submit an application on your behalf for VISION USA services in North Carolina.

*Requirements:* Applicant Instructions:

To apply for VISION USA services in North Carolina, applicants must work with a social service agency, ie: charitable organization, social worker, case worker, community health agency to review and submit an application.

*Contact:*

- Kristen Schmidt: (919) 977-6964

*Webpage:* <https://www.nceyes.org/vision-usa>

*COVID-19 Restrictions:*

- Medical clinic is suspended until further notice

### **Essilor Vision Foundation \***

*Resources Offered:* We partner with communities to provide vision screenings, vision exams, and eyeglasses to underserved children at no cost to their families. We also work to educate parents and communities about the importance of vision and the role it plays in literacy, society, and the economy.

*Requirements:*

*Contact:*

- [support@evfusa.org](mailto:support@evfusa.org)
- (866) 385-0447

Webpage: <https://www.evfusa.org>

COVID-19 Restrictions:

- Med clinic suspended until further notice

## SENIOR SERVICES

### **Inlivian (prev. Charlotte Housing Authority) \***

400 East Blvd, Charlotte, NC 28203

*Resources Offered:* Non-profit real estate holding company; work with property owners to provide safe, quality housing that is affordable for low-income individuals; answer questions on applying for housing through their partners

*Requirements:*

*Contact:*

- 704-336-2433 (organizational questions)
- [bhwaitlist@cha-nc.org](mailto:bhwaitlist@cha-nc.org) (client questions)

Webpage: [www.inlivian.com](http://www.inlivian.com)

COVID-19 Restrictions:

- All employees working remotely, contact via phone or email.
- Contact sheet: <http://inlivian.com/housing-specialist-contact-list/>

AJC Contact: Hannah McEntire: [hmcentire@cha-nc.org](mailto:hmcentire@cha-nc.org) (organizational questions)

### **Farm Lane Apartments**

5500 Farm Pond Ln, Charlotte, North Carolina, 28212

*Resources Offered:* Senior housing in Charlotte; rent is 30% gross income minus any out of pocket medical costs that total 3% over annual gross income; 3 to 6 month wait; must qualify for subsidised housing and require assisted living. 120 unit elderly complex located in Charlotte, North Carolina.

*Requirements:*

*Contact:*

- 704-536-5643
- farmlane@wcsites.net

*Webpage:* [www.westminstercompany.com/property/farm-lane-apartments](http://www.westminstercompany.com/property/farm-lane-apartments)

*COVID-19 Restrictions:* NoRes

AJC Contact - Brenda Ames: [bames@wcsites.net](mailto:bames@wcsites.net)

### **Gracious Living Adult Day Care and Health center \***

16630 Northcross Dr #A, Huntersville, NC 28078

*Resources Offered:* Offer support to those requiring some socialization, supervision, supportive services, and minimal assistance with activities of daily living (ADLs). Also provide a health assessment, oversight or monitoring by a nurse, therapy services at a functional maintenance level, and moderate assistance with one to three ADL's; for persons with disabilities 18 or older or aging seniors

*Requirements:*

*Contact:*

- 704-997-5032
- [graciousliving@live.com](mailto:graciousliving@live.com)

*Webpage:* [www.graciouslivingadhcc.com](http://www.graciouslivingadhcc.com)

*COVID-19 Restrictions:*

- Following CDC disinfection guidelines
- COVID-19 Testing
- 

AJC Contact: Michele Allgood

### **Lake Norman Regional Medical Center \***

171 Fairview Rd, Mooresville, NC 28117

*Resources Offered:* Medical center in Mooresville

*Requirements:*

*Contact:*

- 704-660-4000

*Webpage:* [www.lnrmc.com](http://www.lnrmc.com)

*COVID-19 Restrictions:*

- Online bill pay, scheduling, pre-registration
- Providing telehealth, virtual appointments
- Limited entry points into facility
- Everyone will be screened for COVID-19 symptoms before entry
- Visitor restrictions reduce the number of people in hospital to enable social distancing.
- Facemasks are worn by everyone inside the hospital – patients and employees – and caregivers are using other appropriate PPE (personal protective equipment) and washing hands before and after caring for every patient.
- Enhanced cleaning protocols
- Waiting areas are socially distanced
- The number of procedures performed each day are limited.
- Patients who are undergoing elective surgeries and other discretionary procedures are screened and cleared before coming to the hospital for their appointments.
- Non COVID-19 care zones have been established where patients who are screened as negative for COVID-19 receive care from a dedicated group of physicians and nurses. COVID-19 positive patients are grouped together in the same unit, separated from all other patients and cared for by a dedicated team of caregivers.

AJC Contact: Shelley Kajohn: [shelley.kajohn@lnrmc.com](mailto:shelley.kajohn@lnrmc.com)

### **Lake Norman Home Health \***

142 Cardigan Way, Suite D-1, Mooresville, NC 28117

*Resources Offered:* In-home aide, bereavement, hospice care/services, medical social worker, nursing services, occupational therapy, physical therapy, speech therapy,

volunteer services; Medicare certified; must be a Lake Norman area resident and have referral by Intake Dept. via personal physician

*Requirements:*

*Contact:* 704-660-4480

*Webpage:* [www.lhcgroup.com/locations/lake-norman-home-health](http://www.lhcgroup.com/locations/lake-norman-home-health)

*COVID-19 Restrictions:*

- Caregivers are prescreened for COVID-19 daily

### **The Cypress of Charlotte \***

3442 Cypress Club Dr, Charlotte, NC 28210

*Resources Offered:* Retirement community in Charlotte

*Requirements:*

*Contact:* 704-714-5500

*Webpage:* [www.thecypressofcharlotte.com](http://www.thecypressofcharlotte.com)

*COVID-19 Restrictions:*

- Requiring employees to wear face masks and adhere to additional screening processes
- Increasing the frequency and rigor of cleaning and sanitizing common community areas
- Restricting visitors, including deliveries
- Canceling on-site group social events and recreational activities
- Reviewing our emergency preparedness and response program
- Asking residents and employees to communicate any travel plans
- Coordinating best practices and across our large partner network
- Making the CDC's COVID-19 prevention resources and recommendations available to all residents

AJC Contact: Sondra Key - [skey@cypressofcharlotte.com](mailto:skey@cypressofcharlotte.com)

### **Sharon Towers \***

5100 Sharon Rd, Charlotte, NC 28210



*Resources Offered:* Independent and assisted living senior housing in Charlotte; 2 to 5 year wait, one time entry fee and a monthly service fee that includes meal plans; entry fees are substantial

*Requirements:*

*Contact:* 704-553-1670

*Webpage:* [www.sharontowers.org](http://www.sharontowers.org)

*COVID-19 Restrictions:*

- All staff and visitors must wear a mask. As of 11/16/20, all staff is required to wear eye protection.
- Families and friends visiting independent living residents indoors on campus MUST BE screened at the Main (East) Entrance.
- Families and friends visiting independent living residents outdoors on campus do not need to be screened at the Main (East) Entrance.
- Family and friends should not visit if they have any signs or symptoms of COVID-19 or have been around groups of people.
- All essential staff and outside caregivers will be screened before entering the building, including temperature.
- All staff must continue to enter through the Main (East) Entrance.
- Only essential outside vendor services will be allowed and will be approved by COO. All loading dock deliveries are being left on the loading dock.

AJC Contact: Judy Beard - [jbeard@sharontowers.org](mailto:jbeard@sharontowers.org)

### **Hospice & Palliative Care - Charlotte Region \***

7845 Little Ave, Charlotte, NC 28226

*Resources Offered:* Hospice care/services; hospice In-patient units (12); hospice residential Unit (4 beds); bereavement counseling; Medicare certified. Service located in Huntersville and Southminister; must apply: see Ada Jenkins health services for application

*Requirements:*

*Contact:* 704-375-0100

*Webpage:* [www.hpccr.org](http://www.hpccr.org)

*COVID-19 Restrictions:*

- Visitation is restricted – exceptions are made for the imminently dying
- In-person visits are generally minimized
- Telehealth is utilized, with in-person appointments still used when necessary

AJC Contact - Joanne Parrish

**Liberty Home Care and Hospice \***

2015 Moore Rd, Matthews, NC 28105

*Resources Offered:* In-home aide, bereavement, hospice care/services, medical social worker, nursing services, occupational therapy, physical therapy, speech therapy, volunteer services; Medicare certified; must live in NC, SC or VA and have referral by Intake Dept. via personal physician

*Requirements:*

*Contact:* 704-940-8389

*Webpage:* [www.libertyhomecare.com/service-area-location/charlotte](http://www.libertyhomecare.com/service-area-location/charlotte)

*COVID-19 Restrictions:*

- CDC Guidelines
- Increased disinfection protocols
- Restricted visitor access

**Gables at Druid Hills \***

1145 Kohler Ave, Charlotte, NC 28206

*Resources Offered:* Senior housing community in Charlotte

*Requirements:*

*Contact:* 704-376-1771

*Webpage:* [www.gablesatdruidhills.com](http://www.gablesatdruidhills.com)

*COVID-19 Restrictions:*

- Adjusted apartment availability, must call for changing information
- Scheduled tours only

AJC Contact - Rachel Canales

**Brookdale - Concord \***

2452 Rock Hill Church Rd, Concord, NC 28027

*Resources Offered:* Senior independent living, assisted living, Alzheimers and dementia care in North Charlotte

*Requirements:*

*Contact:* 704-366-4960

*Webpage:* [www.brookdale.com/en/communities/brookdale-concord-parkway.html](http://www.brookdale.com/en/communities/brookdale-concord-parkway.html)

*COVID-19 Restrictions:*

- CDC Guidelines, increased disinfection protocol
- Decreased visitation times
- Vaccine will given to residents

AJC Contact - Ramona Brown: [rabrown@brookdale.com](mailto:rabrown@brookdale.com)

### **White Oak Manor \***

4009 Craig Ave, Charlotte, NC 28211

*Resources Offered:* Retirement community in Charlotte

*Requirements:*

*Contact:* 704-365-2620

*Webpage:* [www.whiteoakmanor.com/charlotte-nc](http://www.whiteoakmanor.com/charlotte-nc)

*COVID-19 Restrictions:*

- Restricted visitor access

### **The Pines at Davidson \***

400 Avinger Ln, Davidson, NC 28036

*Resources Offered:* Continuing care retirement community with a wide selection of residence options

*Requirements:*

*Contact:* 704-896-1100

*Webpage:* [www.thepinesatdavidson.org](http://www.thepinesatdavidson.org)

*COVID-19 Restrictions:*

- Monitoring COVID-1919 infection in residents, staff
- Visitation protocol changes according to infections found in staff, residents

AJC Contact - Julie Nance

### **DSS In-Home Aid Services**

*Resources Offered:* This program provides personal care, home management, and respite services to older adults (age 60 +) and adults with disabilities (age 18 +) who are unable to perform these tasks; must be Mecklenburg resident. A social worker will complete an assessment; if it is determined that in-home services are needed, a service plan will be written and a referral sent to the In-Home Aide Program; Designed for assistance, not replacement of family roles; disabled only

*Requirements:* N/A

*Contact:* 704-432-1111

*Webpage:* <https://www.ncdhhs.gov/assistance/disability-services/in-home-aides>

*COVID-19 Restrictions:* N/A

### **Charlotte Senior Centers**

*Resources Offered:* Offer programs such as: Educational & Social, Health & Wellness, Information & Counseling, Multicultural, Nutrition, Retired Senior Volunteer Program, and Senior Employment(re: senior employment, see "Employment" tab); must be 55+

*Requirements:*

*Contact:* 704-875-1270

*Webpage:* [www.cmcenters.org](http://www.cmcenters.org)

*COVID-19 Restrictions:* N/A

### **Adult Social Work Services**

*Resources Offered:* The single portal of entry for information, referral, and initiation of services; must be Mecklenburg resident

*Requirements:*

*Contact:* 704-432-1111

*Webpage:* <https://www.mecknc.gov/dss/adults/Pages/AdultSocialWorkServices.aspx>

*COVID-19 Restrictions:* N/A

## **SHELTERS**

### **Fifth Street Ministries**

1421 Fifth Street Statesville, NC 28687

*Resources Offered:* Offers night shelter, transitional housing, shelter for victims of domestic abuse, soup kitchen, nurse clinic, and a clothing closet

*Requirements:* N/A

*Contact:*

- 704-872-4045
- admin@fifthstreetministries.com

*Webpage:* <https://www.fifthstreetministries.com/programs/>

*COVID-19 Restrictions:* NoRes

### **Safe Alliance Domestic Violence Shelter \***

601 East 5th Street Charlotte, NC 28222

*Resources Offered:* Offers services and shelters for survivors of domestic violence

*Requirements:* Limited to Cabarrus County, Charlotte, Lake Norman and Union County

*Contact:*

- 980-771-4673

*Resources Offered:* Transportation services to and from medical services for cancer patients. This is a free service.

*Requirements:*

*Contact:* 800-227-2345

*Webpage:*

<https://www.cancer.org/treatment/support-programs-and-services/patient-transportation.html>

*COVID-19 Restrictions:*

- Not currently setting up or coordinating patient rides to cancer-related appointments

### **Mecklenburg Transportation Services (DSS) — Medicaid Transportation \***

Wallace H. Kurlalt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Adults and children authorized to receive Medicaid transportation are transported to and from a medical destination. CATS bus service is the primary mode of transportation. A Medicaid Transportation Exception Form (5028) is required (can be filled out through Medicaid worker). Cost: no fare.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.

### **Mecklenburg Transportation Services (DSS) — Elderly & Disabled Transportation Assistance \***

Wallace H. Kurlalt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Adults aged 60+ and children and adults with a disability are transported to and from dialysis or chemotherapy. Cost: \$1.50 fare per one-way trip.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.

### **Mecklenburg Transportation Services (DSS) — Elderly General Purpose \***

Wallace H. Kuralt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Adults aged 60+ that are not living in an assisted living facility or nursing home are transported to and from medical appointments, grocery shopping, and Mecklenburg County Park and Recreation/Senior Centers. Cost: \$1.50 fare per one way trip. \$10.00 for a monthly CATS bus pass.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.

**Mecklenburg Transportation Services (DSS) — Enhanced Mobility of Seniors and Individuals with Disabilities \***

Wallace H. Kuralt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Adults aged 65+ or individuals with a disability are transportation to and from medical facilities, paid employment and grocery shopping. Cost: \$1.50 per one way trip.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.

**Mecklenburg Transportation Services (DSS) — Rural General Public \***

Wallace H. Kuralt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Either the origin or destination of the trip must be in the non-urbanized area of Mecklenburg County for persons of any age. Door to door service is provided or passengers may choose to be taken from the non-urbanized location to a local Charlotte Area Transit System (CATS). Cost: \$1.50 fare per one way trip.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.

**Mecklenburg Transportation Services (DSS) — Citizens Nutrition Congregate \***

Wallace H. Kuralt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Transportation provided directly by MTS for adults aged 60+ are transported to and from Mecklenburg County Senior Citizens Nutrition sites for a nutritious meal and social activities. The service is provided directly by MTS drivers. Costs: No fare. Contributions are accepted but not required.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.

**Mecklenburg Transportation Services (DSS) — Comprehensive Community Program \***

Wallace H. Kuralt Centre, 301 Billingsley Road, Charlotte, NC 28211

*Resources Offered:* Transportation provided directly by MTS for developmentally disabled adults to participating agencies that provide employment and enrichment opportunities. Cost: Sponsoring agency is responsible for cost of service.

*Requirements:*

*Contact:* (704) 336-3000

*Webpage:*

<https://www.mecknc.gov/dss/admin/Pages/MecklenburgTransportationSystem.aspx>

*COVID-19 Restrictions:*

- For transportation scheduling, call 704-336-4547.



## YOUTH

### **Smart Start of Mecklenburg County \***

601 East 5th Street Charlotte, NC 28202

*Resources Offered:* Early childhood education. Can help redirect to needed resources.

*Requirements:*

*Contact:* 704-377-6588

*Webpage:* <https://smartstartofmeck.org/>

*COVID-19 Restrictions:*

- Masks, CDC Recommended guidelines
- Enhanced cleaning protocol

### **Florence Crittenton Services \***

1300 Blythe Blvd. Charlotte, NC 28203

*Resources Offered:* Provides comprehensive health, educational, and social services for single pregnant and non-pregnant adolescents and their families.

*Requirements:* For single adolescent mothers and expectant mothers Maternity: Cost state maternity home fund: % required to pay otherwise the state pays

*Contact:*

- 704-372-4663

*Webpage:* <http://www.fcsnc.org/>

*COVID-19 Restrictions:*

- Restricting visitors & volunteers

AJC Contact - Kayla Rosen: [Krosen@fcsnc.org](mailto:Krosen@fcsnc.org)

### **The Relatives Youth Crisis Center \***

1100 East Boulevard 460 Charlotte 28203

*Resources Offered:* Crisis Shelter for children ages 7-17 facing homelessness or behavioral issues

*Requirements:* To qualify for busing services they must attend Charlotte Mecklenburg County Schools.

*Contact:*

- (704) 377-0602
- (704) 344-1111
- Info@therelatives.org

*Webpage:* <https://therelatives.org/>

*COVID-19 Restrictions:*

- On-site volunteers are suspended from locations
- Masks are required in buildings for appointments

**Charlotte Mecklenburg Public Library — Cornelius Branch \***

21105 Catawba Avenue Cornelius, NC 28031

*Resources Offered:* Homework help and teen programs

*Requirements:*

*Contact:*

- 704-416-3800

*Webpage:* <https://www.cmlibrary.org/branch/cornelius>

*COVID-19 Restrictions:*

- Masks required in buildings

AJC Contact - Patty Lyons

**Council for Children's Rights**

601 East Fifth Street, Ste. 510 Charlotte, NC 28202

*Resources Offered:* Provide attorneys, advocates and staff to protect the rights and interests of children who find themselves in need of a voice

*Requirements:* N/A

*Contact:*

- 704-372-7961
- 704-943-9609
- info@cfcrights.org
- gethelp@cfcrights.org

*Webpage:* <https://www.cfcrights.org/>

*COVID-19 Restrictions:*

- Face coverings are encouraged inside buildings
- No more than 1 visitor and 1 staff member may be in the lobby of Suite 510 at a time.

- A staff member may ask you some basic screening questions upon your arrival.

### **E2D \***

**18605 Northline Drive, Suite A1, Cornelius NC 28031**

*Resources Offered:* Provides a refurbished laptop and 6 months of technical warranty

*Requirements:* \$75 to participate, must be within the CMS school system with a Student Identification number. Maximum of two per household

*Contact:* 704-657-0408

*Webpage:* <https://www.e-2-d.org/>

*COVID-19 Restrictions:* N/A

AJC Contact - Vivian Nieves: [vivian@e-2-d.org](mailto:vivian@e-2-d.org)

### **Alexander Youth Network \***

*Resources Offered:* Offers treatment and support for children with mental and behavioral challenges.

*Requirements:* Children ages 3 to 21.

*Contact:*

- (855) 362-8470
- [intake@aynkids.org](mailto:intake@aynkids.org)

*Webpage:* <http://www.alexanderyouthnetwork.org/>

*COVID-19 Restrictions:*

- <https://www.alexanderyouthnetwork.org/wp-content/uploads/Alexander-Youth-Network-Agency-Update6.25.2020FINAL.pdf>
- All programs remain open
- Restricting visitors
- CDC Recommended infection control procedures

### **Child Care Resources Inc.**

4600 Park Road, Suite 400 Charlotte, North Carolina 28209

*Resources Offered:* Resource center for those searching for child care; provides referrals for those needing financial assistance

*Requirements:*

*Contact:*

- Linda Blanton: 704-376-6697 ext. 183

*Webpage:* <https://www.childcareresourcesinc.org/>

*COVID-19 Restrictions:*

- <https://www.childcareresourcesinc.org/covid-19>
- PPE & enhanced disinfection protocol, etc.
- No office visits, employees are working remotely.

AJC Contact - Linda Blanton: [LBlanton@childcareresourcesinc.org](mailto:LBlanton@childcareresourcesinc.org)

### **Prevent Child Abuse North Carolina \***

3000 Aerial Center Parkway, Suite 180, Morrisville, NC 27560

*Resources Offered:* Statewide prevention of child abuse and neglect

*Requirements:*

*Contact:*

- 919-256-6601
- 919-829-8009
- [info@preventchildabusenc.org](mailto:info@preventchildabusenc.org)

*Webpage:* [www.preventchildabusenc.org](http://www.preventchildabusenc.org)

*COVID-19 Restrictions:*

- <https://www.preventchildabusenc.org/our-work/prevent-child-abuse-ncs-covid-19-response-resources/>
- Supporting virtual programming, communication via phone or email

### **Caterpillar Ministries \***

11624 Frontier Pl. 11624 Frontier Pl. Huntersville, NC 28078

*Resources Offered:* Caterpillar Ministries offers programming for the children, families, and larger community living in Huntington Green Mobile Home Park. The park is a multicultural and multiethnic community facing extreme poverty, high educational drop-out rate, increasing problems with addiction, and chronic unemployment.

*Requirements:* Child has to live in the Huntington Green Mobile Home Park.

*Contact:*

- Main: 704-654-6988

*Webpage:* <https://www.caterpillarministries.org/>

*COVID-19 Restrictions:*

- Programs are temporarily cancelled
- Food pantry & delivery still running

AJC Contact — Maria Gandi(Spanish): [Maria@caterpillarministries.org](mailto:Maria@caterpillarministries.org) or Sarah Fortner(Coordinator)

Maria: 704-449-6654

Sarah: 704-517-7764

## **NC Stop Human Trafficking**

*Resources Offered:* An online resource guide for human trafficking.

*Requirements:*

*Contact:*

*Webpage:* <https://encstophumantrafficking.org/>

*COVID-19 Restrictions:* N/A

### **Big Brothers, Big Sisters of Greater Charlotte \***

3801 East Independence Blvd Charlotte, NC

*Resources Offered:* offer "big brother/sister" mentors

*Requirements:* ages 5-14

*Contact:* 704-910-1301

*Webpage:* <https://bbbscentralcarolinas.org/>

*COVID-19 Restrictions:*

- CDC Guidelines in place
- Virtual contact encouraged

### **Boy Scouts of America, Mecklenburg County Council**

1410 East 7th Street Charlotte, NC 28204

*Resources Offered:* value-based, hands on training

*Requirements:*

*Contact:* 704-333-5471

*Webpage:* <https://www.mccscouting.org/>

*COVID-19 Restrictions:*

- CDC, Health Dept. guidelines are suggested for any in-person gatherings.
- <https://www.scouting.org/coronavirus/covid-19-faq/>

### **Charlotte Family Housing**

*Resources Offered:* Fights to end family homelessness in the Charlotte area including shelter.

*Requirements:* N/A

*Contact:*

- 704-335-5488

*Webpage:* <http://charlottefamilyhousing.org/>

*COVID-19 Restrictions:*

- Submit pre-screening form through website:  
<https://charlottefamilyhousing.org/cfh-eligibility-prescreening-form/>
- Intake process adjustment — intake interview conducted by phone or virtually

AJC Contact - Katie Vondra: [kvodra@charlottefamilyhousing.org](mailto:kvodra@charlottefamilyhousing.org)

**Girl Scouts, Hornets' Nest Council**  
7007 Idlewild Road Charlotte, NC 28212

*Resources Offered:* Troops in the area that offer programs related to S.T.E.M and leadership

*Requirements:*

*Contact:* 704-731-6500

*Webpage:* <https://www.hngirlscouts.org/>

*COVID-19 Restrictions:*

- In-person gatherings should be done with social distancing precautions and local guidelines in mind
- Meet outdoors when possible
- Alternative activities when possible

**Iredell Smartstart \***

734 Salisbury Rd Statesville, North Carolina 28677 United States

*Resources Offered:* Gives early childhood education and daycare for 0 to 5 year olds; offers financial assistance to those in need

*Requirements:* Iredell resident

*Contact:*

- 704-878-9980
- [info@icpyc.org](mailto:info@icpyc.org)

*Webpage:* <https://www.iredellsmartstart.org/>

*COVID-19 Restrictions:* N/A

**Mint Museum**

2730 Randolph Road Charlotte, NC 28207

*Resources Offered:* educational art programs

*Requirements:* N/A

*Contact:* 704-337-2031

*Webpage:* <https://mintmuseum.org/>

*COVID-19 Restrictions:*

- The Lewis Family Gallery is currently closed due to COVID-19

**Right Moves for Youth, Inc.**

2211 W Morehead Street Charlotte, NC 28202

*Resources Offered:* at-risk youth dropout prevention program

*Requirements:* at-risk youth

*Contact:* 704-377-4425

*Webpage:* <http://www.rightmovesforyouth.org/>

*COVID-19 Restrictions:* NoRes

**YMCA of Greater Charlotte**

500 East Morehead Street Charlotte, NC 28202

*Resources Offered:* youth development, healthy living, social responsibility

*Requirements:*

*Contact:*

- 704-716-6200

*Webpage:* <http://www.ymcacharlotte.org/>

*COVID-19 Restrictions:*

- <https://www.ymcacharlotte.org/maintaining-healthy-environment>
- Location-specific COVID-19 restrictions

**A Child's Place \***

601 East 5th Street, Suite 230, Charlotte, NC 28202

*Resources Offered:* Working to erase the impact of homelessness on children and their education. Provides needed material to succeed in school.

*Requirements:* Must be parent/guardian living with at least one CMS student in 8th grade or below, Must be living in unstable housing situation, Housing crisis must have occurred within past 12 months

*Contact:*

- 704-343-3790
- [info@achildsplace.org](mailto:info@achildsplace.org)

*Webpage:* <http://www.achildsplace.org/>

*COVID-19 Restrictions:*

- New meal distribution plan

**Neighborhood C.A.R.E Center \***

19711 Smith Circle Cornelius, NC 28031 United States

*Resources Offered:* Gear-Up Bike Shop: earn a bike program. The bike shop is a place where kids can develop healthy relationships with positive role models while learning basic mechanical skills and the value of hard work. We offer elementary children who don't have Wi-Fi at home a safe place to do their homework. Supervised use of laptops and printers are available for kids to complete their school assignments.

*Requirements:* There is an age restriction for the bike shop but it is unknown at this time. Housing crisis must have occurred within past 12 months

*Contact:*

- 704-225-5500

*Webpage:* <http://neighborhoodcc.org>

*COVID-19 Restrictions:* N/A

### **DSS — Child Support Enforcement \***

*Resources Offered:* Securing financial and medical support for the children and their families

*Requirements:* NC resident

*Contact:* 704-336-3000

*Webpage:* <https://www.ncchildsupport.com/ecoa/index.jsp>

*COVID-19 Restrictions:*

- Upload documents via online portal

### **Guardian ad Litem**

700 East 4th Street, Suite 300 Charlotte, NC 28202

*Resources Offered:* trained volunteers advocate for children in court

*Requirements:*

*Contact:*

- 704-686-0075

*Webpage:* <https://www.nccourts.gov/programs/guardian-ad-litem>

*COVID-19 Restrictions:*

- Face-coverings required in court

### **My Y Pricing**

*Resources Offered:* Helps people access the life-changing services provided through YMCA by subsidizing standard membership and program fees.

*Requirements:*

*Contact:*



- websupport@ymcacharlotte.org
- 704-716-4400

*Webpage:*

*COVID-19 Restrictions:*

- <https://www.ymcacharlotte.org/maintaining-healthy-environment>
- Location-specific COVID-19 restrictions

## **COLLEGE READINESS**

**QuestBridge**

*Resources Offered:* QuestBridge is a non-profit organization which now places talented, low-income youth into 40 top colleges. They continue to support the scholars in college through college year internships and job placements.

*Requirements:* Students who have faced significant financial hardship. Top 5-10% of graduating class. Other academic achievements can be seen via their website.

*Contact:*

- (650) 331-3280
- [questions@questbridge.org](mailto:questions@questbridge.org)

*Webpage:* <https://www.questbridge.org/>

*COVID-19 Restrictions:* N/A

### **Golden Door Scholarship**

*Resources Offered:* Golden Door Scholars invests in education and career access for high-performing DACA students; Four-year college scholarship, professional development & internship support

*Requirements:* Has DACA. Basic application things like transcript, essay question, and leadership experience/skills.

*Contact:*

- [info@goldendoorscholars.org](mailto:info@goldendoorscholars.org)

*Webpage:* <https://www.goldendoorscholars.org/>

*COVID-19 Restrictions:* N/A