

**2-1-1** is an easy to remember number that connects people with social services, community-based health services, disaster information and volunteer opportunities.

**2-1-1** brings together existing information, referral providers and crisis services into one coordinated system.

**2-1-1** makes it easy for anyone to access that system—24 hours a day 7 days a week.

**2-1-1** supplies callers with information and referrals to human services for every day needs and in times of crisis.



Linking  
People to  
Community  
Services in  
West  
Virginia

Get Help.  
Give Help.



Every hour of every day, someone in West Virginia needs essential services—from finding substance abuse assistance to securing adequate care for a child or an aging parent. Faced with a dramatic increase in the number of agencies and help lines, people often don't know where to turn. In many cases, people often don't know where to start.

While services that are offered through 2-1-1 vary from community to community, 2-1-1 provides callers with information and referrals to human services for every day needs and in times of crisis.

Providing Access to these types of services:

#### Basic Human Needs Resources:

- food banks
- clothing closets
- shelters
- rent assistance
- utility assistance

#### Physical and Mental Health Resources:

- health insurance programs
- Medicaid & Medicare
- maternal health
- children's health insurance program (CHIP)
- medical information lines
- crisis intervention services
- support groups, counseling
- drug and alcohol intervention and rehabilitation

#### Employment Supports:

- financial assistance
- job training
- transportation assistance
- education programs

#### Support for Older Americans and Persons with Disabilities:

- adult day care
- Meals on Wheels
- respite care
- home health care
- transportation
- homemaker services

#### Support for Children, Youth and Families:

- childcare
- after school programs
- Head Start
- family resource centers
- summer camps
- recreation programs
- mentoring
- tutoring
- protective services

#### Volunteer Opportunities and Donations

Connecting You  
to Services In WV

**One call to 211 gives you access to resources across your community. 211 is efficient, fast, free and easy to use 24 hours, 7 days a week.**

Visit our website: [www.wv211.org](http://www.wv211.org)  
E-mail 211 at: [info@wv211.org](mailto:info@wv211.org)

Calls to WV211 from mobile phones may count against your monthly minutes.

To report Emergencies: **Call 911**

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