

**Citizenship - Birth Certificate**

Lucas State Office Building  
321 E. 12th Street  
Des Moines, IA 50319-0075  
Phone: (515) 281-7689  
Hearing or Speech Impaired: 711 or 1-800-735-2942  
Certified copies of birth, death, or marriage certificates may be obtained from the state office of vital records by telephone, in-person, or through a postal service.  
<https://idph.iowa.gov/health-statistics/vital-records>

**Citizenship - Department of Motor Vehicles**

Vehicle registration, drivers licensing information, manuals and resources  
<http://www.iowadot.gov/mvd/index.htm>

**Citizenship - Voting Rights**

ACLU Voting Rights and Restrictions

<https://www.aclu.org/issues/voting-rights/voter-registration/felony-disenfranchisement-laws-map?redirect=maps/map-state-criminal-disfranchisement-laws>

**Employment - Licensing Information**

Iowa Workforce Development contributes to the economic security of Iowans workers, businesses and communities through a comprehensive statewide system of employment services, education and regulation of health, safety and employment laws.

<http://www.iowaworkforce.org/>

**Employment - Workforce Development**

Iowa manufacturers are the driving force behind the states labor market. Fueled by heavy expansion in durable goods production, during the past decade, the number of Iowa manufacturing jobs grew by 3.4 percent and accounted for nearly three-fourths of the states employment increase. Today, more than 200,000 Iowans are employed by the 4,000 manufacturers throughout the state. Please visit the website for more information!  
Iowa Economic Development Authority  
200 East Grand Avenue  
Des Moines, Iowa 50309 USA  
Call: 1.515.725.3000  
e-mail: [info@iowa.gov](mailto:info@iowa.gov)  
<http://www.iowaeconomicdevelopment.com/>

**Family - Family Services**

All services can be found on the website.  
<https://dhs.iowa.gov/node/5>

**Food - Food Pantry**

Dubuque, Iowa 52001  
(319) 557-7474  
Steve Jacobs  
Food Pantry (M 8:00-5:00; T, W, Th 8:00-12:00)  
[http://www.worldfoodprize.org/en/events/iowa\\_hunger\\_summit/the\\_iowa\\_hunger\\_directory/organizations\\_fighting\\_hunger/?action=list&letter=&name=&c\\_1=&c\\_2=1854](http://www.worldfoodprize.org/en/events/iowa_hunger_summit/the_iowa_hunger_directory/organizations_fighting_hunger/?action=list&letter=&name=&c_1=&c_2=1854)

**Citizenship - Consumer Services**

Consumer Services!  
[http://www.iowa.gov/government/ag/protecting\\_consumers/index.html](http://www.iowa.gov/government/ag/protecting_consumers/index.html)

**Citizenship - Department of Motor Vehicles**

800 Lincoln Way  
Ames, IA 50010  
515-244-8725  
Driver's license and ID  
<https://iowadot.gov/mvd/driverslicense>

**Employment - Employment Services**

Information about State Department of Labor resources may be of interest to potential employers looking for incentives to hire individuals with criminal histories and to service providers and individuals with criminal histories who are looking for assistance in finding employment.

Administrative Offices:  
Iowa Workforce Development  
1000 East Grand Avenue  
Des Moines, Iowa 50319-0209  
Telephone: (515) 281-5387 or (800) JOB-IOWA

<http://www.iowaworkforce.org/files/contiwd.htm>

**Employment - Workforce Development**

Labor services, unemployment, workers comp. and more  
<http://www.iowaworkforce.org/>

**Family - Child Support**

Child Support Recovery Unit (CSRU) is responsible for assisting families to achieve and maintain economic self-sufficiency by establishing and enforcing child and medical support orders and processing support payments.  
If you have questions, call your local CSRU office. Our local CSRU offices are open 8:00 a.m. to 4:30 p.m. central time Monday - Friday, except state holidays. You can also call the child support automated information line 24 hours a day, 7 days a week at 1-888-229-9223 (toll free nationwide) for additional information.  
<http://dhs.iowa.gov/>

**Food - Food Pantry**

Bernard, Iowa 52032  
(319) 879-3496  
Rita McCarthy  
Food Pantry (every 2 weeks, 6:30PM-7:30PM)

**Food - Food Pantry**

Find local pantries, soup kitchens, food shelves, food banks and other food help.  
<https://www.foodpantries.org/st/iowa>

**Free - Free Phone**

Assurance Wireless  
P.O. Box 5040  
Charleston, IL 61920-9907  
1-888-321-5880  
Assurance Wireless provides eligible consumers with free monthly data, unlimited texting, free monthly minutes plus a free Smartphone. Lifeline enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. Residents of homeless shelters, nursing homes

**Food - Free Meals**

Get or donate food.

<http://www.foodbankiowa.org/>

**Free - Free Phone**

Bureau of Health Statistics

Lucas State Office Building, 1st Floor

321 E. 12th Street

Des Moines, Iowa 50319-0075

How to request a certified record by phone: Call

VitalChek toll-free at (866) 809-0290 from 6:00

a.m. CST through 7:00 p.m. CST, Monday through

Friday, except holidays.

<https://idph.iowa.gov/health-statistics/request-record>

**Health - Addiction Recovery**

SMART Recovery is the leading self-empowering addiction recovery support group. Our participants

learn tools for addiction recovery based on the latest scientific research and participate in a world-wide community which includes free, self-empowering, science-based mutual help groups.

The SMART Recovery 4-Point Program helps people recover from all types of addiction and addictive behaviors, including: drug abuse, drug addiction, substance abuse, alcohol abuse, gambling addiction, cocaine addiction, prescription drug abuse, sexual addiction, and problem addiction to other substances and activities. SMART Recovery sponsors face-to-face meetings around the world, and daily online meetings. In addition, our online message board and 24/7 chat room are excellent forums to learn about SMART Recovery and obtain addiction recovery support. If you're new to SMART Recovery, get started with our introduction on the website.

<http://www.smartrecovery.org/>

**Health - Free/Sliding Scale Clinic**

The largest network of free medical clinics in the state of Iowa, Free Clinics of Iowa is a donor-supported, not-for-profit organization, consisting of an administrative office and over 30 member free clinics

<http://www.freeclinicsofiowa.org/>

**Health - Reduced Cost Medication**

Iowa Health and Wellness Plan: Beginning on January 1, 2014, Medicaid will provide health care coverage to adults age 19-64 with income up to and including 133 percent of the Federal Poverty Level. To learn more about Iowa Health and Wellness Plan view the Iowa Health and Wellness Plan plan comparison.

Medically Needy: If your income is too high for Medicaid but your medical costs are so high that it uses up most of your income. You may qualify for some payment help through the Medically Needy plan. If you qualify you are responsible for paying some of the costs of your medical expenses.

Medicare Assistance: If your income is low and you have a hard time paying Medicare premiums, Medicaid may be able to help pay the premiums.

Iowa.  
Medicaid Enterprise  
100 Army Post Road

and temporary addresses may also be eligible.

<https://www.assurancewireless.com/lifeline-service/what-lifeline>

**Free - Free Stuff**

We are a grassroots and entirely nonprofit movement of people who are giving and getting stuff for free in their own Towns. It's all about reuse and keeping good stuff out of landfills. Membership is free.

<https://www.freecycle.org/>

**Health - Alcoholics Anonymous**

Welcome to AA Iowa, a state-wide recovery resource devoted to supporting the men and women of Iowa. AA Iowa helps individuals struggling with alcoholism find the help they need on a local basis. Discover Iowa Alcoholics Anonymous meetings per county or city, and take the next step to overcome alcohol addiction. <https://alcoholicsanonymous.com/aa-meetings/iowa/>

**Health - Health Department**

The Iowa Departments of Public Health (IDPH) and Human Services (DHS) are one step closer to becoming a single agency. All services can be found on the website. <https://idph.iowa.gov/>

**Money - Finances/Budgeting**

800.388.2227

Free Credit Counseling! Our mission is to help all Americans gain control over their finances. For over 60 years, NFCC and its member agencies have helped people just like you pay off debt and grow in their financial capability. Our services help people overcome financial challenges at nearly every stage of life.

<https://www.nfcc.org/>

**Reentry Resource - Multiple Resources Available**

Our findhelp technology powers America's leading social care network. Our network features more than 300,000 free and reduced-cost programs in all 50 U.S. states, territories, and Puerto Rico, powering social care systems for hundreds of customers nationwide.

<https://www.findhelp.org/find-social-services/iowa>

**Shelter - Energy Assistance**

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally-funded program designed to assist low income families meet the cost of home heating by providing a one-time payment to the heating utility.

[http://www.dcaa.iowa.gov/bureau\\_EA/index.html](http://www.dcaa.iowa.gov/bureau_EA/index.html)

**Volunteer - Volunteer Opportunities**

We make it easy for good people and good causes to connect. We are a community that believes in the power of volunteering to enrich our lives and the world around us. Find locations to volunteer near you!

Virtual volunteer opportunities are also available - <https://www.volunteermatch.org/virtual-volunteering>

<https://www.volunteermatch.org/>

---

Des Moines, Iowa 50315  
Phone Number 515-256-4600  
Operating Hours are Monday through Friday 8:00  
AM to 4:30 PM  
<http://dhs.iowa.gov/ime/members/who-receives-medicaid>

**Money - Free Credit Report**

Free credit reports authorized by federal law.  
Federal law allows you to get a free copy of your  
credit report every 12 months from each credit  
reporting company.

<https://www.annualcreditreport.com/index.action>

**Reentry Resource - Multiple Resources Available**

211 connects you with thousands of nonprofit and  
government services in your area. If you want  
personal assistance call the three-digit number  
211 or 877-947-2211. A friendly voice to talk with  
you 24/7/365.  
<https://www.211iowa.org/>

**Shelter - Low Income Housing**

Find low income apartments in Iowa along with  
non profit organizations that help with low income  
housing along with HUD apartments, public  
housing apartments, public housing authorities,  
and housing assistance agencies.  
<https://www.lowincomehousing.us/IA.html>