

Miami-Dade
Reentry Resource Guide
 2010

Tools for a Successful Reentry

Make a plan.

Use the tools.

Change your life.

Cover Design

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Acknowledgements

The Commercial Art Technology students and alumni at Broward Correctional Institution, Fort Lauderdale, Florida were honored to participate in the creation of this resource guide. It gave us an opportunity to design a tangible product with the knowledge and skills we have acquired in the Commercial Art Technology program.

Collaborating with professionals from various agencies, companies and organizations involved with this project was an invaluable learning experience. The layout and design of the cover provided us with a source of spiritual, emotional, and personal growth, in creating something to assist others in becoming productive members of society as they reenter their communities.

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Miami-Dade

2010 Reentry Resource Guide

Five years ago Project Safe Neighborhoods (PSN), a U.S. Department of Justice initiative to reduce violent crimes in South Florida led by the United States Attorney's Office and specifically James Swain, Executive Assistant United States Attorney/PSN Coordinator and James "J.D." Smith, Law Enforcement and Community Coordinator, embarked on a strategy to enhance public safety by assisting people who are coming home from prisons and jails. To that end, one of the important objectives of PSN's reentry strategy is to provide organizations working with inmates, formerly incarcerated people, and their families with a resource directory in support of successful reentry and enhanced public safety. The first edition of the Miami-Dade Reentry Resource Guide, published in 2008, was utilized by an estimated 20,000+ individuals and based on its success we have published this 2010 guide.

Special appreciation goes out to the members of the Miami-Dade Reentry Task Force for their assistance in identifying relevant listings and proofreading - without their participation this project would not be possible. We would also like to express our appreciation to PSN's fiscal agent, the Miami Coalition for a Safe and Drug-Free Community and our program manager Naydine Fulton-Jones at the U.S. Department of Justice/Bureau of Justice Assistance in Washington, D.C.

An extra special appreciation goes to the Florida Department of Corrections/Region IV under the leadership of Director Marta Villacorta and the Broward Correctional Institution's team including Warden Jennifer Folsom, Assistant Warden Norman Jenkins, Instructor William Amos, Volunteer Liliane Rique, and the extraordinary inmates in the Commercial Art Technology Program who designed the cover for the 2010 Miami-Dade Reentry Resource Guide.

We welcome your advice and feedback on the guide so that the next edition can be even more effective. Furthermore, we invite you to participate in our ongoing efforts to improve the lives of formerly incarcerated people by joining the Miami-Dade Reentry Task Force, a dynamic group of 70+ individuals and organizations working tirelessly to improve public safety. You can make a difference in our community!

To become a member of the Miami-Dade Reentry Task Force, receive additional copies of the 2010 Miami-Dade Reentry Resource Guide, or to receive regular reentry updates, please send me your contact information – my e-mail address is wayne@waynerawlins.com. We hope you will join our efforts.

Best regards,

Wayne E. Rawlins

Editor

2010 Miami-Dade Reentry Resource Guide

PREPARING FOR YOUR RELEASE

While you are in prison...

- ✓ Develop your personal strategic plan.
- ✓ Participate in education programs - Get your GED.
- ✓ Address personal issues through treatment for addictions and mental health counseling.
- ✓ Modify (change) your child support order if needed.
- ✓ Work toward finding a positive place to live when released.
- ✓ Apply for government benefits as soon as you can.
- ✓ Keep in touch with family members.
- ✓ See if family members can send you clothing for your release (check with your institution).
- ✓ Get a Social Security card and birth certificate.
- ✓ Develop a résumé – seek assistance if necessary.
- ✓ Practice completing applications and job interviewing.
- ✓ Work with your case manager to prepare for release.

FIRST STEPS AFTER RELEASE

When you are released, take it one day at a time...

- ✓ Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- ✓ Show respect and appreciation to all persons contacted for resources.
- ✓ Follow through with directions and advice given.
- ✓ Stay in a positive living situation.
- ✓ Get proper clothing and food.
- ✓ Find your way around — know the bus system.
- ✓ Get a birth certificate if you don't have one.
- ✓ Get a photo ID/driver's license.
- ✓ Get your Social Security card if you don't have it.
- ✓ Sign up for government benefits.
- ✓ Keep in touch with and report to your parole officer as required.
- ✓ Take care of health and dental needs.
- ✓ Take care of mental health needs.
- ✓ Get help for alcohol or other drug abuse.
- ✓ Make arrangements for child support.
- ✓ Take care of childcare or parenting needs.
- ✓ Get more training or education.
- ✓ Get civil rights restored.
- ✓ Clean up your record and get legal help if needed.
- ✓ Clean up your credit and spend money wisely.

BENEFITS OF HIRING AN EX-OFFENDER:

- ✓ Employers can benefit financially from the Federal Work Tax-Credit program by hiring an ex-offender.
- ✓ Employers can benefit from the Federal Bonding Program which provides them with insurance for hiring an ex-offender.
- ✓ In general, ex-offenders are employees who are just as reliable as non ex-offenders. They follow instructions well and are timely employees.
- ✓ Many ex-offenders are job ready and have acquired skills (such as certificates) while incarcerated. As a result, employers can benefit from their skills.
- ✓ If the ex-offender is under community supervision, employers will have a direct point of contact and resource for their company which may assist them with job retention. Additionally, the employer is made aware that their employee (ex-offender) is drug tested and that he/she must maintain employment as a condition of supervision. These aspects, of the ex-offender, may increase work productivity and reliability.
- ✓ Once an ex-offender becomes employed, he/she becomes a tax paying citizen and a contributor to the community.
- ✓ Statistics reveal that if an ex-offender is employed he/she is less likely to recidivate. In short, he/she becomes a productive member of society.
- ✓ By employing an ex-offender the "Employer" becomes part of a solution. The ex-offender is given a second chance, which results in a successful transition into family, culture, community and self.
- ✓ Many ex-offenders have received training specifically designed to assist and meet the needs of employability and job placement. In turn, employers save time and money for training.

Hotlines

Abuse Registry Florida Department of Children and Families	800-962-2873
AIDS/HIV (State of Florida HIV/AIDS related information and referrals)	800-FLA-AIDS (800-352-2437) Hotline hours: Monday through Friday, 9:00 am till 5:00 pm
Broward County Re-Entry Coalition	954-535-2390 ext. 354
Crimes Compensation	800-226-6667
Catholic Charities	866-758-0025
Crisis Counseling/Suicide	The HELpline 211 or 305-358-HELP (4357) 305-358-2477 TDD/TTY Teen Talk Line 305-377-TALK (8255) Children & Youth Behavioral Hotline 305-358-HELP (4357)
Community Jail Linkage Coalition, Inc.	866-573-8311
Florida Department of Children & Families	800-955-8770 (Voice) 877-955-8773 (Spanish) 877-955-8707 (French Creole) 8 a.m. – 2 a.m. daily)
Florida Bar Lawyer Referral Service	800- 342-8060
Florida Coalition Against Domestic Violence	800-500-1119
Florida Council Against Sexual Violence	888-956-7273
Jackson Memorial Hospital (Health/Medical Services)	305-585- 6000
Homeless Hotline (Miami-Dade)	877-994-4357
Hunger Hotline	800-329-3663
Information & Referral/Miami-Dade Community Resource Directory	211 (24 Hours a day/7 days a week)

Hotlines (cont.)

Miami-Dade Government Information Center (for non-emergency government services)	311 (7 days a week: Monday through Friday, from 6 a.m. until 10 p.m. and on Saturday and Sunday from 8 a.m. until 8 p.m.)
Poison Control	800-282-3171
THE RX OUTREACH (Prescription Assistance)	800-769-3880 www.rxassist.org/www.rxhope.org
Florida Legal Services Prescription Drug Helpline	800-436-6001
Seal and Expunge Helpline: The Public Defender's Office is appointed to represent indigent defendants in criminal, juvenile and mental health matters in state courts. While its primary responsibility is to indigent clients facing the loss of their liberty, the office assists ex-offenders through Redemption Project workshops to seal and expunge criminal records, referrals for rights restoration and job placement.	305-545-1616
Social Security	800-772-1213
Substance Abuse	800-662-4357
SSI (Supplemental Security Income)	800-772-1213 http://www.ssa.gov/ssi/spotlights/spot-prerelease.htm
Veterans Administration Hospital	305-324-4455
Florida Department Of Veteran's Affairs	305-575-7000 Ext. 4287 and Ext. 3141
Vital Statistics/Birth Certificates	877-550-7330

Legal Assistance

DEPARTMENT/OFFICE	HOURS / ADDRESS/ TELEPHONE/E-MAIL
Law Offices of Public Defender Carlos J. Martinez, Felony Division The Bennett H. Brummie Building	M-F, Aa 1320 NW 14 St., Miami, 33125 305-545-1600 www.pdmiami.com
Juvenile Division Juvenile Justice Center	M-F, 8a-5p 3300 NW 27th Ave 1st and 2nd Floors, Miami, 33142 305-638-6241
County Court Division Jackson Medical Towers	M-F, 8a-5p 500 NW 12 Ave, 9th Floor, Miami, 33136 305-545-3348
Domestic Representation Lawson E. Thomas Court Center	M-F, 8a-5p 175 NW 1 Ave, Suite 2400, Miami, 33128
Legal Services of Greater Miami (Miami-Dade & Monroe Counties) Main Office	M-F, 9a-5p Intake Hours - M-Thurs., 8:30a-12:30p 3000 Biscayne Blvd., Suite 500, Miami 33137 305-576-0080 • TDD 305-573-1578
South Dade Regional Office	M-F, 9a-5p 3Intake Hours - M-Thurs., 9:15a-1130a/1:15p-4:00p 10720 Caribbean Blvd., Suite 400, Miami 33189 305-232-9680 • TDD (786)242-0207 www.lsgmi.org 305-638-6241
Kionne L. McGhee Assistant State Attorney	5400 NW 22nd Avenue Miami, FL 33147 O 305-636-2240 C 305 458-0908

Legal Assistance (cont.)

DEPARTMENT/OFFICE	CONTACT INFORMATION	SERVICES
American Civil Liberties Union of Florida	Intake Department - Write or call only: 4500 Biscayne Blvd. Ste. #340 Miami, FL 33137 www.aclufi.org 786-363-2700	Receive complaints related to violation of constitutional rights. Must file written complaint.
ACLU of Florida Voting Rights Project/Florida Rights Restoration Coalition	4500 Biscayne Blvd., Ste. 340 Miami, FL 33137 786-363-2731 877-U-COUNT-2 (877-826-8682) www.restorerights.org, info@restorerights.org and www.aclufi.org	Assist formerly convicted persons with initiating the Restoration of Rights process as provided by the State of Constitution, Florida Rules of Executive Clemency, and the Florida of Executive Clemency.
Florida Justice Institute	100 SE 2nd St., #4320 Miami 305-358-2081	Handles complaints regarding prison conditions
Dade County Bar Association Legal Aid Society	123 NW First Avenue, #117 Miami 305-579-5733	Domestic Violence and Family Law
Florida Immigration Advocacy Center	300 Biscayne Blvd., #400 Miami 305-573-1106	Immigration

Legal Assistance (cont.)

ORGANIZATION	CONTACT INFORMATION	SERVICES
American Friends Service	1205 Sunset Drive Miami, FL 33143 305-665-0022 • 800-765-8875	Immigration
Catholic Charities Legal Services www.cclsmiami.org	7101 Biscayne Blvd. Miami 305-785-3301	Immigration, Juvenile, Landlords/Tenants
Department of Children and Families http://www.myflorida.com/cf_web/	1317 Winewood Blvd. Bldg 1, Rm. 202 Tallahassee 866-762-2237	Child Care, Abuse, Food Stamps Sun Cap, Adult Services
Social Security www.ssa.gov	6101 Blue Lagoon Drive #300, Miami 800-772-1213	Figure your retirement, disability or survivors benefits Apply for retirement disability or spouse benefits
Office of Special Counsel for Immigration – Related Unfair Employment Practices U.S. Department of Justice	P.O. Box 27728 Washington, DC 800-255-7688	Employer citizenship status discrimination or document abuse claims
U.S. Equal Employment Opportunity Commission	1 Biscayne Tower, #2700 Miami 305-536-4491 800-669-EEOC	Investigates cases of discrimination due to race, color, religion, sex and sexual harassment, national origin, ancestry, age or disability.
U.S. Department of Labor Wage and Hour Compliance	10300 SW 72 Street Miami 305-598-6607 305-596-9874	Investigates complaints about unpaid wages
U.S. Department of Labor Occupational Safety & Health Administration	www.OSHA.gov 305-377-7064	Investigates complaints about unsafe and unhealthy workplaces
Miami-Dade County Clerk of Court www.miami-dadeclerk.com	73 W. Flagler Street, Suite 242 Miami 305-275-1155	Public Records, Marriage & Divorce, Child Support

HOUSING Emergency Shelters

Please Note – The Homeless Trust also provides transitional housing, permanent housing, and a range of services. Call the Emergency Shelter Hotline-1-877-994-HELP/ 305-375-CARE. In addition, the website www.Floridahousingsearch.org provides real time information throughout Florida on property vacancies, features and amenities, rents and deposits and detailed information on the number of bedrooms and bathrooms. The locator also allows users to map the location of the property.

NAME	ADDRESS/TELEPHONE
American Red Cross	335 SW 27th Ave, 33135 • 305-644-1200
Camillus House	726 NE 1st Ave., 33132 • 305-374-1065
CPHI – Homeless Assist Center	1550 N. Miami Ave, 33136 • 305-329-3000
CPHI – HAC2	28205 SW 125 Ave, 33032 • 305-416-7100
Douglas Gardens CMHC	701 Lincoln Road, 33139 • 305-531-5341
Fellowship House/Safe Haven	27255 SW 144 Ave, 33170 • 305-667-1036
Beckham Hall	2735 NW 10th Ave, 33127 • 305-638-6868
Better Way of Miami	800 NW 28th St, 33127 • 305-634-3409
Miami Bridge	2810 NW S. River Drive, 33142 • 305-635-8953
Miami City Mission	1112 N. Miami Ave, 33136 • 305-576-3725
Miami Rescue Mission	2020 NW 1st Ave., 33127 • 305-571-2211
NW Dade “KIVA” Safe Haven	1339 SE 9th Ave, Hialeah, 33010 • 305-884-1382
Safespace – North (Domestic Violence - Women Only)	North Miami • 305-758-2546
Safespace – South (Domestic Violence - Women Only)	South Dade • 305-247-4249
Salvation Army	1907 NW 38th St, 33142 • 305-637-6720

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

Families that need help with their food, financial or medical needs may apply for assistance:

- From any computer with an Internet connection at:
<http://www.myflorida.com/accessflorida>
- At one of the Department of Children and Families ACCESS Florida community partners. A listing of community partners can be found online at:
http://www.dcf.state.fl.us/ess/docs/partner_listing.pdf
- At a Department of Children and Families ACCESS Florida Customer Service Center. A listing of Customer Service Centers can be found online at:
<http://www.dcf.state.fl.us/ess/index.shtml#svcctrsl>

Eligibility Requirements:

Each application is different, but here are some examples of what you may need to know:

- Personal information about each person you are applying for, such as their date-of-birth, social security number, where they were born and if they are pregnant.
- Information about household expenses such as rent, mortgage and utilities.
- Information about any vehicles.
- Information about any assets like bank accounts, savings bonds or cash on hand.
- Information about any income. The income can be earned like salary at a job, or un-earned like child support payments or payments from social security.
- US Citizenship or eligible non-citizen status, age, identity, Florida residency, etc.

Languages Spoken: English, Spanish and Creole. Interpreters are available upon request.

DCF CUSTOMER SERVICE CENTERS

SERVICE SITE NAME & ADDRESS	FAX NUMBER
MIAMI-DADE COUNTY	
Caleb Service Center 5400 NW 22nd. Avenue, Miami, FL 33142	(305) 636-2286 (Primary) (305) 636-2463 (other)
Central Service Center 1490 NW 27th Avenue 2nd. Floor, Miami, FL 33125	(305) 637-2241
Coconut Grove Service Center 3750 S. Dixie Hwy. S-109, Miami, FL 33133	(305) 442-6816
Hialeah Service Center 5700 NW 37th Avenue, Miami, FL 33142	(305) 637-2605
Miami Beach Service Center 945 Pennsylvania Avenue S-300, Miami Beach, FL 33139	(305) 535-5411
Opa-Locka Service Center 200 Opa-Locka Boulevard, South Building Opa-Locka, FL 33054	(305) 769-6233
Florida City Service Center 755 W. Palm Drive, Florida City, FL 33034	(305) 234-2200
Quail Roost Service Center 12340 Quail Roost Drive, Miami, FL 33177	(305) 234-2200
University Service Center 1605 SW 107th Avenue #202A, Miami, FL 33165	(305) 227-5207
MONROE COUNTY	
Key West Service Center 1111 12 St. S-304, Key West, FL 33040	(305) 293-1684
Marathon Service Center 2796 Overseas Hwy. S-201, Marathon, FL 33050	(305) 289-2396
Plantation Key Service Center 88539 Overseas Hwy., Tavernier, FL 33070	(305) 853-3246

To apply for benefits online:

1. Go to www.myflorida.com/accessflorida
2. Select "My ACCESS Account"
3. Click "Apply for Benefits"

ACCESS Website: www.myflorida.com/accessflorida (To apply for public assistance benefits, report changes, inquire about case status, general information)

Customer Call Center (Miami-Dade, Monroe, Palm Beach, Broward, Indian River, Martin, Okeechobee, & St. Lucie Counties)

Inquiries and Reported Changes: 1-866-76 ACCES (1-866-762-2237)

FL RELAY LINE# 1-800-955-8771

EDUCATION
Miami-Dade County Public Schools – Vocational Centers/Adult Education

NAME	ADDRESS/TELEPHONE
American Senior High Adult Ed	18350 NW 67 Ave, Hialeah 33015 305-557-3770
Coral Gables Adult Ed	450 Bird Road, Coral Gables 33146 305-443-4871
Dorsey Educational Center	7100 NW 17 Ave, Miami 33147 305-693-2490
English Center	3501 SW 28 St, Miami 33133 305-445-7731
George T. Baker Aviation	3275 NW 42 Ave, Miami Springs 33142 305-871-3143
Hialeah High Adult Ed	251 East 47 St, Hialeah 33013 305-822-1500
Hialeah Miami Lakes Adult Ed	7977 West 12 Ave, Hialeah 33014 305-823-1330
Lindsey Hopkins Technical	750 NW 20 St, Miami 33127 305-324-6070
Miami Beach Adult Ed	1424 Drexel Ave, Miami Beach 33139 305-531-0451
Miami Coral Park Adult Ed	8865 SW 16 St, Miami 33165 305-226-6565
Miami Jackson Adult Ed	1751 NW 36 St, Miami 33142 305-634-2621
Miami Lakes Educational Center	5780 NW 158 St, Lakes 33014 305-557-1100
Miami Palmetto Adult Ed	7460 SW 118 St , 33156 305-235-1360
Miami Senior Adult Ed	2450 SW First St, 33135 305-649-9800
Miami Springs Adult Ed	751 Dove Ave, Springs 33166 305-885-3585
Miami Sunset Adult Ed	13125 SW 72 St , 33183 305-385-4255
North Miami Adult Ed	800 NE 137 St, North Miami 33161 305-891-6590
Robert Morgan Educational Center	18180 SW 122nd Ave, 33177 305-253-9920
South Dade Adult Education	109 NE 8 St, Homestead 33030 305-248-5723
South Dade Skill Center	28300 SW 152 Ave, Homestead 33033 305-247-7839
Southwest Adult Ed	8855 SW 50 Terrace, Miami 33155 305-274-0181
Virtual Adult Registration Ctr	1444 Biscayne Blvd , 33132 305-371-3208
William H. Turner Tech Adult Ed	10151 NW 19 Ave, 33147 305-691-8324

Miami-Dade College

NAME	ADDRESS/TELEPHONE/EMAIL
North Campus – ESOL, GED & Family Literacy	11380 NW 27th Ave, 33167 305-237-1504 www.mdc.edu/ce/north
Wolfson Campus – ESOL & GED	300 NE 2nd Ave, Miami 33132 305-237-7369
InterAmerican Campus – ESOL, GED & Family Literacy	627 SW 27th Ave, Miami 33135 305-237-6273
Kendall Campus – ESOL & GED	11011 SW 104th St, Miami 33176 305-237-2162 • GED 305-237-0555 www.mdc.edu/kendall
Homestead Campus – ESOL, GED & Family Literacy	500 College Terrace, Homestead 33030 305-237-5124

EMPLOYMENT ASSISTANCE South Florida Workforce Centers

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ Transition, Inc. Center Director: Julio Perez	1550 NW 3rd Ave, Building C, Miami 33136 Tel: 305-571-2001 • TTY: 305-571-4100 admin@transitioninc.org www.transitioninc.org
Carol City Career Center Operated by: Arbor E & T, LLC Center Director: Maria Morales	4690 NW 183 St, Miami 33055 Tel: 305-620-8012 • Fax: 305-623-3521 TTY: 305-623-3501
✓ North Miami Beach Career Center Operated by: SER Jobs for Progress Center Director: Miriam Zeno	633 NE 167 St, Suite 200 N. Miami Bch 33162 Tel: 305-654-7175 • Fax: 305-654-7188 TTY: 305-650-2329
Hialeah Gardens Career Center Operated by: Arbor E & T, LLC Acting Center Director: Jorge Battle	2750 W 68 St, Suite 232, Hialeah 33016 Tel: 305-826-4011 • Fax: 305-826-8022 TTY: 305-364-3182

EMPLOYMENT ASSISTANCE (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Northside Career Center Operated by: Jobs for Miami Center Director: Delphine Brown	7900 NW 27 Ave, Miami 33147 Tel: 305-693-2060 • Fax: 305-693-2071 TTY: 305-693-2079
Hialeah Downtown Career Center Operated by: Hialeah Adult & Youth Employment Services Center Director: Delia Milian	240 E 1 Ave, Suite 208, Hialeah 33010 Tel: 305-883-6925 • Fax: 305-883-6910 TTY: 305-805-5191
Miami Downtown Career Center Operated by: Youth Co-Op Center Director: William Brinson	3050 Biscayne Blvd, Fourth Floor, Miami 33137 Tel: 305-573-7301 • Fax: 305-571-2119 TTY: 305-571-4306
Miami Beach Career Center Operated by: UNIDAD of Miami Beach Center Director: Mirizza Menendez	833 6th Street, 2nd Floor, Miami Beach 33139 Tel: 305-532-5350 • Fax: 305-535-5462 TTY: 305-535-5406
West Dade Career Center Operated by: Youth Co-Op Center Director: Carl Alexis	2700 SW 97 Ave, Miami 33165 Tel: 305-228-2300 • Fax: 305-228-2321 TTY: 305-220-7505
Little Havana Career Center Operated by: Youth Co-Op, Inc. Center Director: Teresa Cruz	701 SW 27 Ave, Miami 33135 Tel: 305-643-3300 • Fax: 305-643-7240 TTY: 305-643-7231
✓ Perrine Career Center Operated by: Youth Co-Op Center Director: Robert Cambronne	9555 SW 175 Terrace, Miami 33157 Tel: 305-252-4440 • Fax: 305-278-1066 TTY: 305-234-2232
Homestead Career Center Operated by: Arbor E & T, LLC Center Director: Liliam Ventura	140 NE 8 St, Homestead 33030 Tel: 305-242-5373 • Fax: 305-242-2438 TTY: 305-242-2548
Youth Co-Op Opa Locka Employment Assistance Center Center Director: Sylvia Daughtrey	780 Fishermen St, Opa Locka 33054 Tel: 305-687-2886 • Fax: 305-687-6511
✓ Richard E. Gerstein Justice Building	1351 NW 12th St, Miami 33125 Tel: 305-560-2762

Other Services

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>✓ OIC of Broward County BOOSTER-Project Second Chance Case management, mentoring, job training and placement, job retention, life skills, employment skills, and computer software skills training.</p>	<p>2800 W. Oakland Park Blvd, #300 Ft. Lauderdale 33311 Tel: 954-535-2100 ext. 212 Fax: 954-535-2131 www.oicofbrowardcounty.org</p>
<p>✓ Broward Sheriff's Office Department of Community Control Day Reporting and Re-Entry Division Employment Services Support</p>	<p>4200 NW 16th St, Suite 101, Lauderhill 33313 Tel: 954-535-2390 ext. 354 Fax: 954-535-2355 E-mail: Thomas_Lanahan@Sheriff.org www.sheriff.org</p>
<p>Lightbourne & Co. w/ D.A.D.A, Inc. Urban/Inner-City Fatherhood Consultant</p>	<p>2002 NW 51 St, Miami 33142 Tel: 786-285-3003 E-mail: dadainc1@yahoo.com</p>
<p>Ladies Empowerment and Action Program (LEAP) Networking services for housing, mentoring and job training.</p>	<p>P.O. Box 848 Miami, FL 33243 786-406-3755 305-667-7221 info@leapforladies.org www.leapforladies.org</p>
<p>Bureau of Vocational Rehabilitation (Re-employment services for workers injured on the job)</p>	<p>401 NW 2nd Avenue, Suite 5321, Miami 33128 Tel: 305-377-5379 (Call for an appointment)</p>
<p>Independent Review Panel Conflict resolution training and external community fact-finding and dispute resolution services.</p> <p>The IRP is also an agency that addresses serious complaints about Miami-Dade Police or other County employees or departments.</p>	<p>Phone in or email request for training 140 W. Flagler St., Suite 110, Miami 33130 Phone: 305-375-4880 Fax: 305-375-4879 E-mail: irp@miamidade.gov www.miamidade.gov/irp</p>

✓ Ex-Offender Hubs & Service Locations

Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Advocate Program – Reentry Services Comprehensive case management to address the educational, employment, healthcare, housing, family relationship, and life skills training needs of prisoners reentering society.	18425 NW 2nd Ave, Suite 100, Miami Gardens, 33169 Tel: 305-493-9770 ext. 310 Fax: 305-493-2201 E-Mail : daisyg@advocateprogram.com Website (URL): www.advocateprogram.com
Project Restore, Inc. - Reentry Services Employability skills, mentorship, job placement and other needs of prisoners reentering society.	Richmond Pines Apartments 114700 Booker T. Washington Blvd. Richmond Heights Tel: 305-491-0063 • Fax: 305-232-0402 E-Mail: projectresmia@aol.com www.projectrestoremiami.org
Miami-Dade County Office of Community Advocacy	111 NW 1st St., #620, Miami 33128 Tel: 305-375-5730 • Fax: 305-375-5720 www.miamidade.gov/ocr
Suited for Success Job readiness training, interview skills and professional clothing for job interviews.	2650 SW 27 Ave., #100, Miami 33133 Tel: 305-444-1944 (Call for appointment) Website: www.suitedforsuccess.org E-Mail: sonia@suitedforsuccess.org
Greater Miami Service Corps Services for young people between the ages of 18-23. Case management, mentoring, job training, employability skills, life skills, job retention services, and job placement.	810 NW 28th Street Miami, Florida 33127 Tel: 305-638-4672 Fax: 305-633-5319 15355 Harding Lane Leisure City, Florida 33033 Tel: 305-242-7950 Fax: 305-242-7967
Camillus House Free postal services, half-price bus passes and free phone usage (long distance and local calling).	726 NE 1st Ave. Miami 33132 Tel: 305-374-1065 www.camillus.org

HEALTH CARE

Jackson Health System (Health/Medical Services) – At Jackson Health System, patients classified at 100 percent or below the most current Federal Poverty Guidelines are not required to pay an encounter fee for visits to our network of outpatient clinics or receive a bill for inpatient services.	Jackson Memorial Hospital Ambulatory Care Center 1611 NW 12th Ave., Miami, FL 33136 To make an appointment at any of the Jackson Health System Primary Care Centers or Ambulatory Care Center (ACC), please call the Patient Scheduling Center at 305-585-6000.
Florida Department of Corrections Release Linkage Coordinator Program Care Resource Inc.	3510 Biscayne Blvd., Miami 305-763-9546
Community Health Centers – Some of these providers may also offer dental, mental health and/or substance abuse services, please call for eligibility requirements. For additional service providers call 211, The Miami – Dade Community Resource Directory.	
NAME	ADDRESS/TELEPHONE
Armor Correctional Health Services Inc. Provides healthcare to inmates in corrections: medical needs are met through the board certified medical professionals providing care to all individuals in and out of the correctional setting.	2421 N.W. 16th Str., Pompano Beach, FL 33069 Tel: 954-831-0132 or 954-831-1132 Fax: 954-831-3510 E-mail: Rwilliams@armorcorrectional.com Web Address: www.armorcorrectional.com
Borinquen Health Care Center, Inc.	3601 N. Federal Hwy., Miami, FL 33137 305-576-6611
Camillus Health Concern, Inc. Health Care for Homeless	336 NW 5th St., Miami, FL 33128 305-577-4840 ext. 106
NW Dade Kiva Haven	1339 SE 9th Ave., Hialeah, Florida 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org
Community Health of South Dade, Inc. Doris Ison South Dade Health Center	10300 S.W. 216th St., Miami, FL 33190 305-242-6069

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Community Health of South Dade, Inc. Everglades Health Center	19300 S.W. 376th St., Florida City, FL 33030 305-246-4607
Community Health of South Dade, Inc. Martin Luther King Jr. Clinica Campesina	810 W. Mowry St., Homestead, FL 33030 305-248-4334
Community Health of South Dade, Inc. Naranja Health Center	13805 SW 264th St., Naranja, FL Miami 33032 305-258-6813
Community Health of South Dade, Inc. South Dade Health Center	13600 SW 312th St., Homestead, FL 33033 305-242-6069
Community Health of South Dade, Inc. West Perrine Health Center	18255 Homestead Ave., Perrine, FL 33157 305-238-2438
Dr. Rafael A. Peñalver Clinic	971 NW 2nd St., Miami, FL 33128 305-545-5180, ext. 184/185
Economic Opportunity Family Health Center Flamingo Medical Center	901 East 10th Ave., Bay 39, Hialeah, FL 33010 305-887-0004
Economic Opportunity Family Health Center James E. Scott Center	7200 NW 22nd Ave., Miami, FL 33142 305-835-8122
Economic Opportunity Family Health Center Jesse Trice Center for Community Health	5361 NE 22nd Ave., Miami, FL 33142 305-637-6400
Economic Opportunity Family Health Center Norland Family Health Center	18360 NW 7th Ave, Miami Gardens 33169 305-694-6270
Economic Opportunity Family Health Center North Center	1220 NW 95th St, Miami 33147 305-694-6900
Families R Us Care Center	11865 S.W. 26th St. Unit G10 Las Americas V Central Plaza, Miami 33175 305-559-8333
Helen B. Bentley Family Health Center	3090 SW 37th Ave, Coconut Grove 33133 305-447-4950

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Juanita Mann Health Center/ Liberty City Health Service Center	7900 NW 27th Ave, East 250, Miami, FL 33147 786-466-2100
Jackson CareAVan/Hialeah Every Thursday and Friday	Milander Park Auditorium 4800 Palm Ave, Hialeah 33012 305-585-7040
Jackson CareAVan/Sweetwater Every Monday and Tuesday	Ronselli Park 250 SW 114 Ave, Sweetwater 33174 305-585-7040
Jefferson Reaves Sr. Health Center	1009 NW 5th Ave, Miami 33136 305-577-0093
Miami Beach Community Health Center	Beverly Press Building 1221 71 St, Miami Beach 33141 305-538-8835
Miami Beach Community Health Center	Stanley C. Myers Building 710 Alton Road, Miami Beach 33139 305-538-8835
Miami Behavioral Health Center	11031 NE 6th Avenue, Miami 33161 305-757-0602
New Horizons Community Mental Health Center	7505 NE 2nd Ave, Miami 33138 305-759-5262
North Dade Health Center	16555 NW 25th Ave, Opa Locka 33054 305-620-3710
North Miami Health Center	14101 NW 8th Ave, Miami 33168 305-953-3161
Prevention, Education & Treatment (PET) Center – Specialized Adult Primary Care for HIV Spectrum Disease	615 Collins Ave, Miami Beach 33139 305-535-5540
Rosie Lee Wesley	6601 SW 62nd Ave, South Miami 33143 305-669-6909

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
North Miami Facility Center	12340 NE 6th Ct, North Miami 33161 305-953-8647
HIV/AIDS Service Providers Funded By Ryan White Title A – Services include prescription drugs, substance abuse/counseling-residential, substance abuse counseling outpatient, medical case management, outpatient medical care/dental care, transportation voucher, ADAP enrollment, HIV testing, mental health therapy/counseling, psychosocial support, food, medical advocacy, work rehabilitation, job search, home delivered meals, and legal assistance. The following providers offer one or more of the above mentioned services.	
AIDS Healthcare Foundation	375 NE 5th St., Suite 3, Miami 33137 305-758-1984
Better Way of Miami	800 NW 28th St, Miami 33127 305-634-3409
Borinquen Health Care Center	3601 Federal Hwy, Miami 33137 305-576-6611
Care Resource	3510 Biscayne Blvd, 3rd Floor, Miami 33137 305-576-1234
Center for Haitian Studies	8260 NE 2nd Ave, Miami 33138 305-757-9555
The Center for Positive Connections	3841 NE 2nd Ave., Suite 203, Miami 33138 305-891-2066
Citrus Health Network	4175 West 20th Ave, Hialeah 33012 305-424-3120
Community Case Management	99 NW 183rd St, Suite 118, Miami 33169 305-653-4030
Community Health of South Florida	10300 SW 216th St, Miami 33190 305-253-5100
Concerned Citizens of Liberty City	5561 NW 7th Ct, Miami 33127 305-758-2292

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Economic Opportunity Family Health Center	5361 NW 22nd Ave, Miami 33142 305-694-6268
Empower U	8309 NW 22nd Ave, Miami 33147 786-318-2337
Food for Life Network	3510 Biscayne Blvd, Suite 209, Miami 33137 305-576-1234
Helen B. Bentley Family Health Center	3090 SW 37th Ave., Miami 33133 305-447-4950
Legal Services of Greater Miami	3000 Biscayne Blvd, Miami 33137 305-576-0080
Mercy Hospital, Special Immunology Services	3663 South Miami Ave Main Hospital Bldg., Miami 33133 305-285-2994
Miami Beach Community Health Center	710 Alton Road, Miami Beach 33139 305-538-8835
PHT/Dr. Rafael A. Peñalver Clinic	971 NW 2nd St, Miami 33128 305-545-5180
PHT/Liberty City Health Services Center	1350 NW 62nd St, Miami 33147 305-835-2200
PHT/North Dade Health Center	16555 NW 25th Ave, Miami 33054 786-466-1758
PHT/Prevention, Education & Treatment Center (P.E.T. Center)	615 Collins Ave, Miami Beach 33139 305-535-5540

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
PHT/South Florida AIDS Network (SFAN) Ambulatory Care Center	ACC East 1st Floor Administrator 1611 NW 12th Ave, Miami 33136 305-585-5241
University of Miami Comprehensive AIDS Program	1800 NW 10th Ave, Suite 2016, Miami 33136 305-243-6535
The Village South	3080 Biscayne Blvd, Miami 33137 305-573-3784

ALCOHOL AND OTHER DRUG ABUSE TREATMENT

If you need help for an alcohol or other drug related problem and do not have insurance or the ability to pay, the phone number listed below can direct you to places that may help. Whether you are in need of an assessment, sober housing, a support group like Alcoholics Anonymous, or a treatment program, there is hope!

Dial 211 – Miami-Dade Community Resource Directory (Operates 24 hours)

To help you understand your options, the following information may be helpful for you or someone you know:

- Agencies that offer treatment provide an **assessment** as a first step. An assessment involves collecting information from you to help determine if treatment is needed and if so, what type.
- **Detox** helps remove your body's physical need for alcohol or specific other drugs. This is only needed and available in certain cases. Services are generally offered over a 3 to 7 day period.
- **Inpatient or residential treatment** programs require that you stay at the treatment center while you are involved in the program. Stays can last 30 days or longer.
- **Day treatment** programs do not require you to live at the treatment center, but they have a schedule that is similar to an inpatient or residential treatment program. You generally have to attend the program every weekday for a full day.

ALCOHOL AND OTHER DRUG ABUSE TREATMENT (cont.)

- **Outpatient treatment** programs do not require you to live at the treatment center and do not require as much time as day treatment. Services can range from a few hours per week to 3 hours per day, 3 days a week, for several weeks.
- Counseling is generally offered on a one-to-one basis. Counseling services usually have a specific focus and sessions are scheduled at mutually convenient times.
- Relapse prevention programs offer structured support (generally 1-2 hours per week) for people who have completed treatment and want additional help to maintain an alcohol and drug free lifestyle.

DUAL DIAGNOSIS AND MENTAL HEALTH

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Better Way of Miami Addiction and dual diagnosis treatment and supportive long term housing for reconnecting persons once treatment is completed. Outpatient Program also includes DUI program individual and group sessions, family sessions, among others. Florida Medicaid accepted.</p>	<p>800 Northeast 28th Street, Miami, Florida 33127 Tel: 305-634-3409 • Fax: 305-635-3524 E-Mail: bmchale@betterwaymiami.org Web Address: www.betterwaymiami.org</p>
<p>Citrus Health Network, Inc. – NW Dade Safe Haven Federally qualified health center specializing in serving persons with mental health disabilities. Provides primary care services, including pediatrics, OB/GYN, family and women's health, and internal medicine. Mental health services include crisis intervention and hospitalization, outpatient psychiatry and psychotherapy, housing for homeless and disabled individuals and families, residential treatment facilities for adolescents and adults, and therapeutic foster care.</p>	<p>1339 SE 9th Ave., Hialeah, Florida 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org</p>

FAITH-BASED ORGANIZATIONS

NAME/SERVICE	TELEPHONE/WEBSITE
American Muslim Association of North America (AMANA) – Counseling, housing assistance, food bank and support services.	305-898-9314 www.al-amana.org
Compassion in Action Ministries Outpatient substance abuse, addictions and gambling treatment and recovery support services. Group supports, individual counseling, relapse prevention, 12 Step program, and life skills classes.	786-942-9836 E-mail: ciaministries@bellsouth.net www.ciaministries.com
Hosanna Community Foundation Academic and employment skills development, counseling and substance abuse support groups.	305-637-4404 www.hosannacommunitybc.org
Prison Fellowship Ministries Faith-based support services.	954-315-2213 www.pfm.org
Riverside House Provides Pastoral Care counseling, community referrals to call-ins, ex-offenders from state/county jail/prison, men/women group counseling addressing various issues such as anger, low self esteem, men/women workshops/seminars via a network of church affiliates.	305-326-9799 info@riverside-house.org website: www.riversidehouse.org

FINANCES

NAME/SERVICE	TELEPHONE/WEBSITE
Prosperity Campaign Free Tax Preparation	305-573-5001, Ext. 17 www.prosperitycampaign.org
Consumer Credit Counseling Services Provides budget counseling, debt management help and housing counseling in English, Spanish and Creole.	800-355-2227 www.cccservices.com
Cuban American National Council Provides educational programs to help consumers obtain the knowledge and skills necessary to manage their money, and to improve their credit.	305-642-3484 www.cnc.org
Get Checking Ensures that consumers receive financial education. Graduates can open a bank account at a participating financial institution.	800-355-2227, Ext. 807 www.getchecking.org
Holistic Systems Grant writing, research, establishing strategic partnerships, and developmental coaching.	786-285-8104
Jump\$Tart Coalition For Personal Financial Literacy, Florida Chapter Promotes and provides financial literacy to young adults and not-so young adults.	407-628-8073 www.fljumpstart.org
Community Works Coalition's Smart Savers (youth) and Money Managers (adults) Programs Financial Education (grades K-12 and adults), business planning, entrepreneurship training, credit enhancement, and home ownership workshops.	305-235-4848 www.cwc-educate.org

EMERGENCY SERVICES

(Food, Clothing, etc.) – Many emergency services providers require a referral from 211 Switchboard of Miami or from Miami-Dade County Neighborhood Centers

Miami-Dade County Neighborhood Centers

AREA	ADDRESS/TELEPHONE
Allapattah Neighborhood Center	1897 NW 20 Street, Miami, FL 33142 305-438-4161
Service Areas (by Zip Codes):	33142, 33122, 33126, 33172, 33178, 33182, and 33192
Culmer Neighborhood Center	1600 NW 3 Avenue, Miami, FL 33136 305-579-2820
Service Areas (by Zip Codes):	33125, 33128, 33131, 33132, 33136, 33139, 33140, and 33109
Wynwood Neighborhood Center	2902 NW 2nd Avenue, Miami, FL 33127 305-547-7661
Service Areas (by Zip Codes):	33127 and 33137
Joseph Caleb Community Center	5400 NW 22 Avenue, 3rd Floor, Miami, FL 33142 305-636-2200
Service Areas (by Zip Codes):	33142 (boundaries North of 62nd Street, South 112 Expressway, East 12th Avenue, West 38th Avenue) and 33147
Edison/Little River Neighborhood Center	150 NW 79 St, Miami 33150 305-758-9662
Service Areas (by Zip Codes):	33138, 33141, 33150, 33154, 33155, 33161, 33167, 33168, and 33181

EMERGENCY SERVICES (cont.)

AREA	ADDRESS/TELEPHONE
Opa-locka Neighborhood Center	16405 NW 25 Ave, Miami 33054 305-623-6500
Service Areas (by Zip Codes):	33014, 33015, 330154, 33055, 33056, 33160, 33162, 33169, 33179, and 33180
Blanche Morton/Hialeah Neighborhood Center	300 E. First Avenue, Hialeah 33010 305-884-4801
Service Areas (by Zip Codes):	33010, 33012, 33013, 33016, and 33166
Frankie Shannon Rolle Neighborhood Center	3750 South Dixie Highway, Miami 33133 305-446-3311
Service Areas (by Zip Codes):	33129, 33130, 33133, 33134, 33135, 33143, 33144, 33145, 33146, 33149, 33155, 33174, 33184, and 33194
Richmond Heights Resources Center	11225 SW 152 Street, Miami 33157 305-234-4927
Service Areas (by Zip Codes):	33156, 33157, 33158, 33176, 33177, 33186, and 33189
Naranja Neighborhood Center	13955 SW 264 Street, Miami 33032 305-258-5471
Service Areas (by Zip Codes):	33031, 33032, 33165, 33170, 33173, 33175, 33183, 33185, 33187, 33189, 33190, 33193, and 33196
Florida City/Homestead Neighborhood Center	1600 NW 6 Court, Florida City 33034 305-247-2068
Service Areas (by Zip Codes):	33030, 33033, 33034, and 33035

Transportation Programs for the Disadvantaged

Criteria for discount passes:

Those who possess the reduce permit ID obtained from Government Center Transit Kiosk and all who possess a discount Metropass should also have an ID to confirm eligibility.

Those who receive Medicaid benefits:

Must have 3 or more verifiable medical appointments each month, are eligible to receive a Metropass for a \$1 co-payment. To remain in the program, individuals must continue to have the 3 Medicaid compensatory appointments each month. Call 786-469-5034 for an application for the Medicaid Metropass program and additional information.

Those with disabilities:

Persons with disabilities who meet ADA criteria can request a STS/ADA permit ID from the Special Transportation Dept. (STS) if they qualify, the ID will allow them to use MDT's system for free. The number to call is 786-469-5000.

The Golden Passport Program

Seniors 65 and older are eligible to receive a picture ID, which allows the recipient to use the Miami-Dade County transit system for free. Register at the Government Center Transit Kiosk and bring proof of age.

Individuals receiving Social Security income benefits including Medicare are eligible to receive the Golden Passport ID. The ID allows free public transportation system access.

The Patriot Passport Program

Honorably discharged United States veterans of any age, who are residents of Miami-Dade County, with an annual income of \$22,000 or less can apply for the Patriot Pass. The Patriot Pass will be valid for one year and allows the recipient free access to Metrobus and Metrorail. Veterans are required to renew the Patriot Passport on an annual basis and provide proof of continued eligibility at the annual renewal.

Metro transit number is 305-770-3131.

NOTES

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The 2010 Miami-Dade Reentry Resource Guide is a publication of the Miami-Dade Reentry Task Force, a Southern District of Florida Project Safe Neighborhoods initiative.

The values, vision, mission and working groups of the Miami-Dade Reentry Task Force are:

Values

Reconciliation	Justice	Support	Work Ethic	Sustainability
Honesty	Integrity	Honor	Accountability	Love
Collaboration	Fairness	Faith	Compassion	Service
Objectivity	Respect	Education	Responsibility	Equality
Commitment	Humility	Initiative	Empowerment	Empathy
Family	Community	Caring	Self Reliance	Forgiveness
Truth	Kindness	Diversity	Transparency	

Vision

"Miami-Dade County is a community where inmates and ex-offenders have an opportunity to receive comprehensive reentry services, demonstrate personal responsibility and be accepted in society."

Mission

"Provide comprehensive resources to inmates and ex-offenders through specialized services and community partnerships."

Miami-Dade Reentry Task Force Working Groups

Advocacy
Employment, Training, and Entrepreneurship
Housing and Environmental Affairs
Juvenile Reentry
Referral Coordination
Social Marketing

For more information about the Miami-Dade Reentry Task Force, please contact Wayne E. Rawlins, Lead Executive Consultant for Project Safe Neighborhoods at wayne@waynerawlins.com.

The 2010 Miami-Dade Reentry Resource Guide is available free online at
www.waynerawlins.com

Make a plan.
Use the tools.
Change your life.



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